Summer 2016



Specialists in Public Opinion Research

4942 Reed Road
Columbus, OH 43220
(614) 261-0065

Table of Contents

Project Specifications	1
Summary Tabulations	4
Responses to Open-Ended Questions	21
Cross-Tabulations	24
Questionnaire	119

Project Specifications

Project Specifications

Respondents	Residents of the City of Whitehall
Interviewing dates	Thursday, June 9, to Friday, June 24, 2016
Type of survey	Telephone (landline (13%) and cell (87%))
Number of interviews	351
Average length	18 minutes
Sampling error	+/- 5.2 percentage points at the 95% level of confidence
Interviews conducted by	Saperstein Associates, Inc. (PN# 16012)
Sample developed by	Saperstein Associates, Inc. using the registered voter data files for Franklin County, Marketing Systems Group, and the Whitehall City Schools

Note:

The data were weighted to better reflect known population parameters.

Sample Disposition:

Total numbers dialed 5,202 100% Not a household 1,441 28% Household 72%		
Total households3,761Person not contacted2,007Person contacted1,754	100% 53% 47%	
Total persons contacted Person not eligible Person refused Person scheduled callback (not completed) Person completed interview	1,754 1,011 355 37 351	100% 58% 20% 2% 20%

	Actual*	Sample
Precinct 1A	13%	14%
Precinct 1B	10%	8%
Precinct 2A	8%	9%
Precinct 2B	6%	7%
Precinct 2C	9%	10%
Precinct 3A	12%	12%
Precinct 3B	6%	5%
Precinct 3C	8%	8%
Precinct 4A	9%	7%
Precinct 4B	10%	11%
Precinct 4C	9%	9%
Male	49%	49%
Female	51%	51%
Younger than 25	13%	12%
25 to 34	22%	24%
35 to 44	18%	19%
45 to 54	19%	17%
55 to 64	14%	14%
65 to 74	8%	8%
Older than 74	6%	6%

Distribution of Responses by Precinct, Gender, and Age

Summary Tabulations

The City of Whitehall 2016 Community Attitudes Survey (n = 351)

- 1. Hello. May I speak with , please?
- 2. Hello, (Mr. / Ms.) ____?
- 3. My name is . I'm calling from Saperstein Associates, an independent, opinion research firm here in Central Ohio. We are conducting for the City of Whitehall a community attitudes survey - and you have been randomly selected to participate. Please be assured that whatever you tell me will be held in strict confidence. Is this a convenient time to conduct an interview, or would another time be better? I need about ten minutes.
- 4. Before I begin, I need to ask you this: Do you currently live in the City of Whitehall or in another community?

100%	City of Whitehall	(GO TO 5)
	Another community	(TERMINÁTE)
	DK / RF	(TERMINATE)

- 5. Here's my first question: All things considered, as a place to live, would you rate Whitehall excellent, above average, average, below average, or poor?
 - 10% Excellent
 - 24% Above average 52% Average

 - 9% Below average
 - 4% Poor
 - 1% DK/RF
- 6. As you look to the future, is the City of Whitehall heading in the right direction or is it off on the wrong track?
 - 71% Right direction
 - 19% Wrong track
 - 10% DK/ŘF

*Data were weighted to better reflect known population parameters. SOURCE: Saperstein Associates, Inc., Summer 2016, 16012

7. When you think of issues, concerns, or problems facing the City of Whitehall, what should your local public officials consider their two or three highest priorities?

43% Reduce crime / drugs

17% Services (net)

- 7% Have enough or better police
- 5% Fix streets and roads
- 4% Fix curbs, sidewalks, or other infrastructure
- 2% Have enough or better EMS or fire department
- 2% Support parks and recreation
- <1% Other

15% Housing (net)

- 7% Fix run-down or abandoned housing
- 5% Eliminate apartments
- 3% Eliminate Section 8 housing
- 2% Stop declining property values
- <1% Other

14% Improve schools

12% Amenities (net)

- 7% Events / activities for teens and youth
- 3% Events / activities, not specified
- 1% Events / activities for seniors
- 1% Events / activities for families

10% Economy (net)

- 6% Attract more business in the city
- 4% Attract more jobs
- <1% Other

2% Reduce traffic

14% Other (net)

- 6% Clean up trash, litter
- 2% Eliminate problems with city government, politics
- 1% Deal with mental health issues
- 1% Listen to residents
- 1% Stop officials from mismanaging money
- 3% Other

20% DK / RF / Nothing

8. As you look ahead, say, three to five years from now, what would you like to see more of in Whitehall?

31% Amenities (net)

- 12% Activities / events, not specified
- 10% Activities / events for teens and youth
 6% Community pool / splash pool
 4% Activities / events for families

- 4% Rec center or YMCA
- 1% Activities / events for seniors
- 1% Improved library
- <1% Other

21% Economy (net)

- 15% Businesses in the city
- 6% Jobs
- 3% Restaurants
- 1% Efforts to tear down empty businesses
- <1% Other

17% Services (net)

- 8% More or better parks
- 7% More or better police
- 3% Repairs to streets and roads
- 1% Repairs to curbs, sidewalks, or other infrastructure
- 1% Other

12% Housing (net)

- 10% Single-family homes / more stable housing
 1% Efforts to eliminate Section 8 housing
- 1% Increased property values
- <1% Other

8% Safety (less crime)

5% Better schools

15% Other (net)

- 5% Cleaner, less trashy environment
- 3% Like how it used to be / peaceful / kept up
- 2% People
- 1% Diversity
- 1% Listening to residents
- 1% Understanding
- 1% Other

17% DK / RF / Nothing

9. As a resident of Whitehall, how satisfied are you with each of the following city services? Choose from very satisfied, somewhat satisfied, somewhat <u>dis</u>satisfied, and very dissatisfied. If you have no opinion of a service I mention, just tell me, and I'll go on. Okay? Here's the first one ...

		<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	DK <u>RF</u>
d.	Fire and EMS, or Emergency Medical Services	74%	11%	1%	1%	13%
a.	Garbage collection	64%	23%	6%	3%	4%
C.	Snow removal	63%	24%	6%	3%	4%
b.	Police services	58%	27%	8%	5%	2%
e.	Leaf and brush collection	52%	27%	5%	1%	15%
g.	Street and road maintenance, which includes the filling of potholes	39%	36%	15%	7%	3%
f.	Litter control	38%	34%	13%	9%	6%

10. When it comes to crime and other dangerous behaviors in Whitehall, do you feel very safe, somewhat safe, not too safe, or not safe at all?

24%	Very safe	(SKIP TO 12)
55%	Somewhat safe	(SKIP TO 12)
14%	Not too safe	(GO TO 11)
6%	Not safe at all	(GO TO 11)
1%	DK / RF	(SKIP TO 12)

- 11. Why do you feel that way in other words, what's happened that causes you not to feel safe? (n = 69)
 - 27% Read / see reports of shootings / murders
 - 22% Read / see reports of break-ins / theft
 - 19% Read / see reports of crimes, not specified
 - 17% Crime victim: other
 - 15% Crime victim: self
 - 9% Gangs / youth out at night
 - 9% Low-cost housing attracts criminals
 - 9% People coming in from Columbus
 - 5% Too many drug dealers
 - 4% Don't trust police
 - 1% Too many sex offenders
 - 1% DK/RF

12. Now, how satisfied are you with each of the following city amenities? Again, choose from very satisfied, somewhat satisfied, somewhat dissatisfied, and very dissatisfied. If you have no opinion of a service I mention, just tell me, and I'll go on. Okay? Here's the first one ...

C.	Whitehall's community events, including the	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	DK <u>RF</u>
	Community Health Expo, Music in the Park, National Night Out, and the Food Truck Festival	57%	24%	3%	2%	14%
b.	Whitehall's parks and park facilities	38%	39%	10%	4%	9%
a.	Programs organized through the city's Parks and Recreation Department	28%	31%	13%	3%	25%

- 13. Think once again about Whitehall's community events: During the past few years, have you <u>been</u> to any of the community events sponsored by the City of Whitehall?
 - 74% Yes (net)
 - 48% Food Truck Festival
 - 43% Fourth of July
 - 14% National Night Out
 - 5% Health Expo
 - 5% Parade
 - 4% Carnival
 - 2% Music in the Park
 - 1% Christmas event
 - 1% Clean-up day on the weekend
 - 1% Food drive
 - 1% Halloween event
 - 1% Pancake breakfast
 - 1% Police expo
 - 1% State of the City address
 - 2% Other
 - 19% No, have not been to any Whitehall events
 - 7% DK/RF

14. This next question involves Whitehall's city officials. Specifically, how satisfied are you with the performance of city officials in each of following areas. Once again, choose from very satisfied, somewhat satisfied, somewhat <u>dis</u>satisfied, and very dissatisfied. Or, if you have no opinion, just tell me, and I'll go on. Okay? Here's the first one ...

		<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	DK <u>RF</u>
e.	Keeping residents informed of important issues involving Whitehall	27%	36%	14%	9%	14%
d.	Improving Whitehall as a place to live	26%	46%	13%	6%	9%
a.	Planning for the future	21%	37%	9%	4%	29%
b.	Addressing the concerns of residents	21%	32%	17%	6%	24%
f.	Strengthening the city's economy	20%	36%	12%	4%	28%
C.	Managing the city's finances	13%	27%	9%	5%	46%

15. Now, during the past year, have you, yourself, contacted a city office to raise an issue, express a concern, or get information?

	Yes Yes, once Yes, more than once	(GO TO 16) (GO TO 16) (GO TO 16)
63%	Νο	(SKIP TO 20)
<1%	DK / RF	(SKIP TO 20)

- 16. Think about (that contact / your most recent contact with the city): Did you speak with someone by phone or in person, did you write a letter, did you send an email, or did you reach out on social media? (n = 128)
 - 54% Phone 27% In person
 - 13% Email

 - 4% Social media
 - 1% Letter
 - 1% DK/RF

- 17. Can you tell me the department you contacted or the <u>purpose</u> of that contact? (n = 128)
 - 35% Public Service / Building Department
 - 28% Police
 - 6% Mayor's Office
 - 5% City Auditor
 - 5% Parks and Recreation
 - 3% Fire
 - 2% City Council
 - 2% Public Safety
 - 2% Schools
 - 1% City Treasurer
 - 1% Community Affairs
 - 2% Other
 - 8% DK/RF
- 18. Overall, how satisfied were you with that experience and, please, focus on the customer service you received: Were you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied? (n = 128)

51%	Very satisfied	(SKIP TO 20)
21%	Somewhat satisfied	(SKIP TO 20)
12%	Somewhat dissatisfied	(GO TO 19)
15%	Very dissatisfied	(GO TO 19)
1%	DK / RF	(SKIP TO 20)

- 19. Why is that: in other words, why were you dissatisfied with that experience? (n = 34)
 - 62% Did not solve issue / address concern / respond
 - 15% Shuffled around / passed the buck
 - 12% Took too long
 - 7% Short / rude service
 - 2% Left in an awkward position / not anonymous
 - 6% DK/RF

(See: Responses to Open-Ended Questions for detail)

20. As plans for the future of Whitehall are developed, should city officials make each of the following a high, medium, or low priority. Let's begin with

		<u>Hi</u>	<u>Medium</u>	Low	DK <u>RF</u>
d.	Building more single family homes	58%	24%	13%	5%
b.	Adding housing that targets young professionals	56%	29%	9%	6%
a.	Adding housing that targets senior citizens and empty nesters	50%	34%	12%	4%
i.	Adding more neighborhood retail stores	30%	35%	33%	2%
e.	Building a full-service hotel	27%	29%	40%	4%
f.	Adding a new strip shopping-center	26%	25%	45%	4%
C.	Developing mixed-used buildings, with stores at street level and apartments on the floors above	25%	36%	33%	6%
g.	Building a big-box store, similar to Target or Meijer	25%	29%	44%	2%
h.	Adding more industrial or warehouse space	22%	31%	39%	8%
j.	Adding more office space	21%	40%	32%	7%

21. And, which of these should city officials make their highest priority?

- 24% Building more single family homes
 21% Adding housing that targets senior citizens and empty nesters
 13% Adding housing that targets young professionals
 6% Adding more industrial or warehouse space

- 6% Building a big-box store, similar to Target or Meijer
- 5% Adding more neighborhood retail stores
- 5% Developing mixed-used buildings, with stores at street level and apartments on the floors above
- 4% Adding a new strip shopping-center4% Building a full-service hotel
- 2% Adding more office space
- 10% DK/RF

...

22. Here are some other items ... and, again, as I read each one, tell me if city officials should make it a high, medium, or low priority as they plan for the future. Let's begin with ...

		<u>Hi</u>	<u>Medium</u>	Low	<u>RF</u>
C.	Developing a free service that connects Whitehall residents with persistent health problems to the city's paramedics, who can help them find appropriate health care resources	79%	15%	5%	1%
a.	Adding programs offered through the Parks and Recreation Department	66%	26%	6%	2%
b.	Repairing and repaving more streets	59%	32%	8%	1%

- 23. And, which of these should city officials make their highest priority?
 - 50% Developing a free service that connects Whitehall residents with persistent health problems to the city's paramedics, who can help them find appropriate health care resources
 - 29% Adding programs offered through the Parks and Recreation Department
 - 17% Repairing and repaying more streets
 - 4% DK/RF
- 24. Recently, the city announced that Heartland Bank is moving its corporate offices to Whitehall. Have you heard anything about that?

24%	Yes	(GO TO 25)
76%	No	(SKIP TO 27)
<1%	DK / RF	(SKIP TO 27)

25. From what you've heard, are your impressions of Heartland's move to the city very positive, somewhat positive, somewhat negative, or very negative – or don't you have an opinion? (n = 83)

50%	Very positive	(GO TO 26)
	Somewhat positive	(GO TO 26)
3%	Somewhat negative	(GO TO 26)
2%	Very negative	(GO TO 26)
21%	DK / RF	(SKIP TO 27)

- 26a. Why do you feel that way in other words, why are your impressions of Heartland's move **positive**? (n = 62)
 - 45% Will bring in jobs
 - 30% Helps efforts to restore the city / reputation
 - 26% Will bring in tax revenue to area
 - 16% They are a good company / good corporate citizen 9% Access to new bank / branches

 - 6% Are helping to develop the area
 - 4% Better than golf course
 - 4% Will bring people in the city
 - 3% DK/RF

- 26b. Why do you feel that way in other words, why are your impressions of Heartland's move **negative**? (n = 4) (n = number of mentions)
 - 1 Don't like abatements
 - 1 Don't need a bank
 - 1 I don't bank there, so I will not benefit
 - 1 Need to focus on business already here
 - 1 They are removing park land
- 27. The 2014 Parks Master Plan includes several improvements for Whitehall Community Park, located on Hamilton Road. As I mention each one, tell me if city officials should make it a high, medium, or low priority. Let's begin with ...

		<u>Hi</u>	<u>Medium</u>	<u>Low</u>	DK <u>RF</u>
b.	Transforming the lower portion of the park to natural prairie with walking and bike paths	54%	34%	10%	2%
a.	Improving access for pedestrians and vehicles to the lower portion of the park	52%	32%	12%	4%
e.	Improving access from the park to Big Walnut Creek	37%	39%	19%	5%
d.	Adding parking closer to the shelter houses	35%	37%	24%	4%
C.	Increasing the disc golf course to 18 holes	14%	25%	50%	11%

- 28. And, which of these should city officials make their highest priority?
 - 36% Transforming the lower portion of the park to natural prairie with walking and bike paths
 - 23% Improving access for pedestrians and vehicles to the lower portion of the park
 - 16% Adding parking closer to the shelter houses
 - 12% Improving access from the park to Big Walnut Creek
 - 2% Increasing the disc golf course to 18 holes
 - 11% DK/RF
- 29. Finally, a few questions about you and your household. First, for how many years have you lived in Whitehall?
 - 39% One to five years
 - 26% Six to 15 years
 - 34% More than 15 years
 - 1% DK/RF
 - 14 Mean
 - 8 Median

30. How likely are you to be living in Whitehall two years from now: very likely, somewhat likely, not too likely, or not likely at all?

- 54% Very likely23% Somewhat likely11% Not too likely10% Not likely at all
- 2% DK/RF

31. Do you own or rent your home?

- 42% Own 58% Rent
- 32. Do any children younger than 18 live in your household?

41%	Yes	(GO TO 33)
59%	No	(SKIP TO 34)

- 33. During the school-year that recently ended, did you have any children enrolled in the Whitehall City Schools? (n = 146)
 - 62% Yes 34% No 4% DK / RF
 - Summary of Questions 32 and 33
 - 26% Children in Whitehall City Schools
 - 15% No children in Whitehall City Schools
 - 59% No children younger than 18 in household

34. Are you married or living as a couple, separated or divorced, widowed, or have you never been married?

- 44% Married, living as a couple
- 19% Separated, divorced
- 5% Widowed
- 31% Never married
- 1% DK/RF

35. Are you currently employed <u>full</u>-time?

62%	Employed full-time	(SKIP TO 37)
	Student	(GO TO 36) ´
4%	Homemaker	(GO TO 36)
	Retired	(GO TO 36)
2%	Temporarily unemployed	(GO TO 36)
8%	Disabled	(SKIP TO 37)
3%	DK / RF	(SKIP TO 37)

36. Are you employed <u>part-time?</u> (n = 95)

24% Yes 75% No 1% DK / RF

37. Other than friends and family, where do you get most of your news and information about Whitehall?

43% Print source (net)

- 26% ThisWeek / Whitehall News print
- 13% City mailings
- 9% Columbus Dispatch print

36% Digital source (net)

- 19% Facebook
- 7% City website
- 6% ThisWeek / Whitehall News online
- 3% City e-news update
- 2% Columbus Dispatch online
- 2% Internet, not specified
- 1% Other digital source

22% Other (net)

- 12% TV / local news
- 7% City officials
- 6% Signs around city / parks / libraries
- 1% School
- 1% Other
- 11% DK/RF
- 38. Do you have a Facebook account?

72%	Yes	(GO TO 39)
27%	No	(SKIP TO 40)
<1%	Do not have Internet access	(SKIP TO 41)
1%	DK / RF	(SKIP TO 41)

- 39. Have you ever been to Whitehall's Facebook page? (n = 254)
 - 39% Yes 60% No <1% DK/RF
- Summary of Questions 38 and 39
 - 28% Have been to Whitehall's Facebook page
 - 44% Have Facebook account; have not been to Whitehall's Facebook page
 - 28% Do not have Facebook account

40. Do you access the Internet most often on a desk- or laptop computer, a tablet, or a smartphone? (n = 347)

55% Smartphone 30% Desk- or laptop computer 8% Tablet 7% DK / RF

41. Have you, personally, ever been the victim of a crime in Whitehall?

39%	Yes	(GO TO 42)
60%	No	(SKIP TO 43)
1%	DK / RF	(SKIP TO 43)

42. And, what type of crime was that? (n = 136)

71% Theft / breaking-and-entering (net)

- 22% Theft from car
- 14% Theft from home
- 12% Theft, not specified
- 9% Breaking-and-entering, not specified
- 7% Stolen car
- 7% Theft from yard / garage
- 7% Theft from person

11% Assault (net)

- 7% Assault
- 3% Rape
- 2% Domestic violence
- 1% Shot at

9% Vandalism (net)

- 4% Vandalism, house
- 4% Vandalism, car
- 3% Vandalism, not specified

13% Other crimes (net)

- 9% Hit-skip
- 4% Identity theft
- 1% Hate crime

3% DK/RF

43. And, do you know anyone (else) – a friend, relative, or neighbor – someone you know personally, who's been the victim of a crime in Whitehall?

50%	Yes	(GO TO 44)
49%	No	(SKIP TO 45)
1%	DK / RF	(SKIP TO 45)

44. And, what type of crime was that? (n = 174)

72% Theft / breaking-and-entering (net)

- 30% Theft from home
- 13% Theft from person
- 13% Theft from car
- 13% Theft, not specified
- 5% Theft from yard / garage
- 4% Breaking-and-entering, not specified
- 3% Stolen car

17% Assault (net)

- 11% Assault
- 3% Shot at
- 2% Domestic violence
- 2% Friend / family / neighbor murdered
- <1% Rape

- 11%Vandalism (net)6%Vandalism, not specified
- 3% Vandalism, car
- 2% Vandalism, house

9% Other crimes (net)

- 3% Hit-skip2% Identity theft
- 1% Arson
- 1% Hate crime
- 3% Other crimes

4% DK/RF

- Summary of Questions 41 and 43
 - 64% Victim of crime or know a crime victim in Whitehall
 - 35% Not a victim and don't know any crime victims in Whitehall
 - <1% DK/RF

- 45. I have just a few more questions. First, are you ...?
 - 12% Younger than 25
 - 24% 25 to 34
 - 19% 35 to 44
 - 17% 45 to 54
 - 14% 55 to 64
 - 8% 65 to 74
 - 6% Older than 74
 - 0% DK/RF
- 46. And, what is the highest level of formal education you have completed?
 - 7% Grade school, some high school
 - 36% High school graduate
 - 28% Vocational or technical training, Associate degree
 - 28% College degree (four year) 1% DK / RF
- 47. Are you Asian, Hispanic, African-American, White, or another ethnicity?
 - 2% Asian
 - 3% Hispanic
 - 34% African-American (Black)
 - 56% White
 - 4% Other
 - 1% DK/RF
- 48. Which of the following best describes your total household income from all sources and before taxes ...?
 - 25% Less than \$25,000 25% \$25,000 to \$44,900 26% \$45,000 to \$75,000 13% More than \$75,000 11% DK/RF
- 49. And, finally, are you (or any of the children living with you) on any type of public assistance, including, for example, SNAP food stamps and Medicaid, but also assistance for housing, utilities, and child care?
 - 26% Yes 71% No 3% DK/RF
- 50. One last thing: Have I reached you today on a landline or cell phone?
 - 13% Landline 87% Cell phone

51. Thank you for sharing your opinions with me. Good-bye.

52. Gender

49% Male 51% Female

53. Precinct

 14%
 1A

 8%
 1B

 9%
 2A

 7%
 2B

 10%
 2C

 12%
 3A

 5%
 3B

 8%
 3C

 7%
 4A

 11%
 4B

 9%
 4C

Responses to Open-Ended Questions

ID No.	Department or Purpose	Reason dissatisfied
659	Parks and recreation – code enforcement for stuff piled	It took so long. I had to keep calling.
	in the driveways	
875	Concerns about the house next door	It took them three hours to respond, and they did nothing to solve the issue. It involved a
		young child and nothing was done about it.
956	Road safety hazards; there was a pothole in an alley	Part of the reason is that when I called, they did come out, but I argued with the lady
	behind my apartment.	about whether the alley was gravel or paved. Soon after they filled the pothole, it was
		demolished again.
1170	Mayor's office	I feel like I was just put off. I was just shuffled off to someone else and then someone
1000		else.
1229	Fire hydrant facility	When I asked them about the improperly installed fire hydrants, they didn't fix the
4504		problem and left a mess.
1504	There was poor lighting in my neighborhood, and I was	The city passed me to the electric company. I felt they were passing the buck. They
	reaching out to my city to see what could be done.	should have put the focus and attention on the residents. It was a safety issue more
1924	There were dogs outside of my neighbor's house in a	than anything. I wanted them to do something sooner. They were hard to reach.
1924	tiny cage in the rain.	r wanted them to do something sooner. They were hard to reach.
2062	Animal control	The situation still has not been resolved.
2461	Code enforcement	They explained to me there was nothing they could do. They said "it is what it is."
2797	Animal control – for a complaint	I should have been anonymous with my complaint, but I was not. I think it was
2101		unintentional, but it put me in an awkward position.
4103	I contacted the department about the trash pick-up.	There was nobody to call me back.
4302	Animal control, animal cruelty	I never actually talked to anyone in person.
4593	Code enforcement	They took the call, but they never do anything about it. They don't make homeowners
		clean up after themselves. Nothing gets done, or it goes back to the way it was before.
5264	Police department	They did not take my concern seriously.
5365	School system	I was given two different sets of information. It delayed my child's school attendance and
		was an overwhelming amount of work.
5943	Mayor's office for signage	It was evident that it was not an issue for them, yet it was an issue to us.
5970	I contacted two: one for a homeowners program to fix	I didn't get the answer I wanted, and they didn't offer a resolution.
	up your house and the other was regarding water	
	issues.	
6083	Public safety	I did not get a good response at first.
6499	Department of Animal Control	They didn't really give a response.
6675	Have someone come verify that my house was more than 500 feet from my road	He said that he would follow up, but he never did.
7857	My apartment complex had a bunch of furniture they	I didn't hear back.
	wanted removed.	

ID No.	Department or Purpose	Reason dissatisfied
8305	Mayor's office	I haven't seen recycling anywhere. We do have curbside recycling, but our apartments
		don't, our schools don't, and I don't think any of our businesses recycle.
11606	Parks and recreation	I spoke on the phone with one person and they were knowledgeable but brusque. The
		person I contacted via email was short and kind of rude.
12323	Tried contacting someone about potholes	I never received help.
11550	Police department, school administration, and Mayor's	I did not receive any resolution, answers, or solutions. I was kind of being ignored.
	office	
11103	I called the fire department about a gas leak.	The captain told me that I didn't know what I was smelling. It was rude. All my life I've
		lived around natural gas appliances. Come to find out, there were seven leaks!
12350	Tax department	The individual I was talking with didn't know what they were talking about.
11366	Code enforcement	They couldn't give me answers to the questions that I had, nor could they get information
		from others. They didn't return my call and they did not get me the information I needed.
14371	Coding. I had a concern about why something was	They never called me back.
	considered a nuisance.	
12829	The city – what is going on at the schools	They never got back with me and they did not even take care of the matter.
9503	City tax division. I mailed my taxes and it was marked	They were like, "Oh well, this is the way it is. You have to pay it."
	late. The city would not do anything for our late fees	
	on our taxes.	
9515	Street maintenance replaced curbs on our street. I	They were not able to implement what they stated.
	had my approach replaced five years ago, and the city	
	replaced it despite my objections.	
11544	Police	We had called to make a report, but no one came.
11095	Police	We told the police that there was someone shouting that they were going to kill
		someone, but the police never showed up.
11323	We were trying to start a day camp for the mentally	Zoning says one thing, but when you go to execute with the information they told you, it
	disabled, and the City of Whitehall doesn't have a	was something else. It made it sound like they didn't want the project there. They were
	zoning code. They basically just killed the project.	making us jump through hoops.

Cross-Tabulations

	GE	NDER	SN		HOUSE) RA(CE	ED	EDUCATION AGE				CRIME VICTIM			1	CHILDREN UNDER 18		HILDREN IN INDER 18 WCS		.OY- NT	- HOME OWNERSHIP		YEARS WHITEHA			
	TOTAL MAL	FE- E MALE	YES		LESS THAN \$45K I	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	то	MORE THAN 15
TOTAL RESPONDENTS	351 173 49%	3 178 51%			175 50%				149 42%					100 28%								215 61%		143 41%				
EXCELLENT (1)	35 20 10% 12%		8 9%	24 10%	20 11%	11 8%	20 17%	7 4%	21 14%	7 7%	6 6%	-	13 10%		2 2%		11 5%	23 18%	10 7%	25 12%	7 8%	20 9%	9 19%	13 9%	20 10%	19 14%	10 11%	5 5%
ABOVE AVERAGE (2)	85 47 24% 27%		21 23%	60 24%		33 24%	28 25%	47 25%	25 17%		30 30%		22 17%				49 22%	36 28%	28 20%	56 27%	19 21%		15 31%	33 23%	50 25%	40 29%	19 20%	
AVERAGE (3)	182 8; 52% 48%			130 52%		75 54%		95 51%	90 61%								126 57%					119 55%					47 51%	
BELOW AVERAGE (4)	30 12 9% 7%	2 18 5 10%	5 5%	24 10%	14 8%		2 2%	25 13%	9 6%	9 9%				-				5 4%		16 8%	6 6%		2 4%		14 7%	9 6%		10 9%
POOR (5)	16 9 4% 5%	97 4%	7 7%	9 4%	11 6%	4 3%	4 3%	11 6%	3 2%	10 10%	3 3%		10 8%		9 7%	-	11 5%	5 4%	7 4%	9 4%	4 5%	9 4%	1 2%	4 3%	11 6%	6 4%	5 6%	5 4%
DON'T KNOW/REFUSED (6)	4 2 1% 1%	2 2 5 1%	2 2%	2 1%	3 2%	1 1%	3 3%	0 0%	1 1%	0 0%	•	•	•	1 1%	1 1%	1 1%	2 1%	2 2%	1 1%	3 1%	1 1%	2 1%	0 0%	1 1%	3 2%	1 1%	1 1%	2 2%

Question 5: All things considered, as a place to live, would you rate Whitehall excellent, above average, average, below average, or poor?

SOURCE: Saperstein Associates, Inc., Summer 2016, 16012

	GE	NDER	SN	IAP	HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	Л	CHILD		IN WCS	EMPI ME			ME ERSHIP		EARS I HITEHA	
	TOTAL MAL	FE- E MALE	YES		LESS THAN \$45K	OR		WHT	OR	ASSC VO- TECH	COL-	то	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 173 49%	3 178 5 51%							149 42%	98 28%			128 36%				223 63%			205 59%	91 26%	215 61%	47 13%			137 39%		119 34%
RIGHT DIRECTION (1)	246 122 70% 70%		68 74%		126 72%					58 59%	67 67%						143 64%			146 71%		147 68%				102 74%		
WRONG TRACK (2)	68 31 19% 18%					25 18%		40	23 15%	25 26%	19 19%	02	22 17%			43 25%		12 9%	02	36 17%	18 19%		4 9%	29 21%	34 17%	20 15%	18 20%	29 24%
DON'T KNOW/REFUSED (3)	37 21 10% 12%			27 11%		14 10%	16 14%	16 8%	8 5%	15 16%	14 14%	9 7%	21 16%	7 7%	15 11%	15 9%	25 11%	11 9%	13 9%	24 11%	6 7%	20 9%	4 9%	13 9%		15 11%	8 8%	12 10%

Question 6: As you look to the future, is the City of Whitehall heading in the right direction <u>or</u> is it off on the wrong track?

SOURCE: Saperstein Associates, Inc., Summer 2016, 16012

Question 7: When you think of issues, concerns, or problems <u>facing</u> the City of Whitehall, what should your local public officials consider their two or three highest priorities?

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		c	RIME	VICTIN	1				EMPL ME		HOI OWNE			EARS I IITEHA	
	TOTAL	MALE	FE- MALE	YES	NO	LESS THAN \$45K	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351	173 49%				175 50%					98 28%					136 39%									143 41%				119 34%
HOUSING (NET)		26 15%	25 14%	11 12%					34 18%	18 12%	13 13%	19 19%	9 7%	24 19%		18 13%				24 17%					35 24%	15 8%		13 14%	
GETTING RID OF APARTMENTS (01)	17 5%	10 6%	7 4%	1 1%	16 6%		11 8%	2 2%	11 6%	6 4%		8 8%	2 2%	9 7%	6 6%	9 6%	12 7%		3 3%	9 6%	7 4%	3 4%	13 6%	2 3%	15 10%	1 0%	2 1%	5 5%	10 8%
GETTING RID OF SECTION 8 HOUSING (02)	9 3%		4 2%	1 2%	8 3%		6 5%	1 1%	7 4%	2 1%		3 3%		5 4%	3 3%	6 4%	6 3%	7 3%	2 1%	4 3%	5 2%	3 4%	7 3%	1 1%	8 5%	1 1%	2 1%	2 2%	6 5%
RUN-DOWN OR ABANDONED HOUSING (03)	23 7%		12 7%	6 7%	16 6%		11 8%	7 6%	14 8%	9 6%		8 8%	4 3%	9 7%	10 10%	5 3%	13 8%	14 6%	9 7%	12 8%	11 6%	7 7%	11 5%	5 10%	12 8%	11 6%	9 7%	6 6%	7 6%
DECLINING PROPERTY VALUES (04)	6 2%		2 1%	2 2%	4 2%		5 3%	2 1%	3 2%	1 1%	2 2%	2 2%		2 2%	1 1%	2 2%	3 2%	3 1%	3 3%	3 2%	3 2%	0 0%	6 3%	0 0%	5 3%	2 1%	2 1%	3 3%	2 1%
SEEDY HOTELS (05)	1 0%	0 0%	1 1%	0 0%	1 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	1 0%	0 0%	1 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%
SERVICES (NET)	59 17%		28 16%	14 15%				14 13%			19 19%					33 24%				21 15%			38 17%		27 19%			16 17%	
EMS/FIRE (10)	6 2%		3 2%	2 2%	4 2%		3 3%	0 0%	4 2%	4 3%	1 1%	0 0%	0 0%	2 2%		1 1%	3 2%	3 1%	3 2%	2 2%	3 2%	1 1%	3 1%	1 3%	3 2%	3 1%	1 1%	2 2%	3 2%
POLICE (11)	23 7%		14 8%	8 9%	14 6%	10 6%	13 9%	4 3%	14 8%	9 6%	9 10%	4 4%	9 7%	7 6%	7 7%	14 10%	14 8%	21 9%	2 2%	9 6%	14 7%	4 4%	14 6%	4 9%	12 8%	12 6%	8 6%	7 8%	8 7%
FIX STREETS AND ROADS (12)	16 5%		8 4%	3 3%	12 5%		6 5%	2 2%	9 5%	6 4%		6 6%	4 4%	6 5%	5 5%	6 4%	8 4%	9 4%	7 6%	3 2%	14 7%	1 1%	10 5%	3 7%	7 5%	9 4%	7 5%	6 7%	3 2%
PARKS AND RECREATION (13)	8 2%		4 2%	0 0%	8 3%		7 5%	4 3%	2 1%	3 2%		5 5%		3 2%	1 1%	5 4%	6 3%	7 3%	1 1%	4 3%	4 2%	2 2%	8 4%	0 0%	6 4%	2 1%	2 2%	0 0%	6 5%
CURBS/SIDEWALKS/OTHER INFRASTRUCTURE (14)	13 4%		2 1%	2 2%	11 4%	7 4%	6 4%	4 4%	7 4%	3 2%	5 5%	5 5%	7 5%	4 3%	3 3%	9 7%	5 3%	12 5%	2 1%	5 3%	8 4%	1 1%	7 3%	0 0%	3 2%	9 5%	8 6%	2 2%	3 3%
TRASH PICK-UP (15)	1 0%	0 0%	1 1%	1 1%	0 0%		1 1%	0 0%	1 0%	1 0%	0 0%	0 0%		0 0%	1 1%	1 0%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 0%
RODENTS (16)	1 0%		1 1%	1 1%			0 0%	0 0%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%		1 1%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%

Question 7: When you think of issues, concerns, or problems <u>facing</u> the City of Whitehall, what should your local public officials consider their two or three highest priorities?

(continued)

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	ı				EMPL MEI		HOH JWNEF			EARS II IITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	VO-		18 TO 34	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN I	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS																							215 61%						
AMENITIES (NET)	41 12%	12 7%	30 17%	9 10%			18 13%	8 7%	21 11%	16 11%						25 19%			10 8%	22 15%	19 9%		28 13%		17 12%	24 12%	16 12%		20 17%
EVENTS/ACTIVITIES FOR FAMILIES (19)	2 1%	2 1%	0 0%	0 0%	2 1%	0 0%	2 2%	0 0%	1 1%	0 0%	0 0%	2 2%	0 0%	2 2%		2 2%		2 1%	0 0%	1 1%	1 1%	0 0%	2 1%	0 0%	2 2%	0 0%	0 0%	0 0%	2 2%
EVENTS/ACTIVITIES, NOT SPECIFIED (20)	12 3%	5 3%	7 4%	0 0%	12 5%	7 4%	4 3%	3 2%	4 2%	4 3%	4 4%	4 4%	7 5%	5 4%		9 6%	7 4%	9 4%	2 2%	4 3%	8 4%	1 1%	10 5%	1 2%	5 3%	7 3%	8 6%	2 2%	2 2%
EVENTS/ACTIVITIES FOR CHILDREN (21)	26 7%	3 1%	23 13%	7 8%	16 7%	11 7%	12 9%	4 4%	16 9%	10 7%	7 7%	7 7%	13 11%	8 6%		14 10%		19 9%	6 5%	17 12%	9 4%	10 11%	15 7%	4 9%	10 7%	15 7%	7 5%		
EVENTS/ACTIVITIES FOR SENIORS (22)	2 1%	2 1%	0 0%	2 2%	0 0%	2 1%	0 0%	2 2%	0 0%	2 1%	0 0%	0 0%	0 0%	0 0%		0 0%	1 1%	1 0%	1 1%	0 0%	2 1%	0 0%	1 0%	0 0%	0 0%	2 1%	1 1%	1 1%	0 0%
ECONOMY (NET)	35 10%	17 10%	18 10%	4 4%	30 12%		19 14%	10 9%	21 11%	10 7%		16 16%					20 12%	25 11%	10 8%		22 11%		23 11%	3 7%	16 11%	19 9%	12 9%	9 10%	13 11%
GETTING MORE BUSINESS IN CITY (30)	22 6%	9 5%	13 7%	1 2%	20 8%	4 2%	14 10%	4 3%	16 8%	4 3%	3 3%	14 14%	12 10%	7 5%	-	11 8%	14 8%	16 7%	6 5%	7 5%	15 7%	4 4%	16 7%	1 2%	14 10%	8 4%	5 4%	6 6%	11 9%
JOBS (31)	13 4%	9 5%	4 2%	4 4%	9 3%	5 3%	5 4%	5 5%	6 3%	6 4%	5 5%	2 2%	0 0%	8 7%		5 4%	5 3%	8 3%	6 4%	6 4%	8 4%	4 5%	6 3%	2 5%	3 2%	10 5%	7 5%	3 3%	2 2%
COST OF LIVING (32)	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	1 1%	0 0%	1 1%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%
CRIME/DRUGS						74 42%				58 39%								114 51%		64 44%			98 46%		72 50%				
CRIME/DRUGS (40)	151 43%	73 42%	77 44%		111 45%		64 46%	37 32%	95 51%	58 39%	45 45%	47 47%		63 49%				114 51%	34 27%	64 44%	87 42%	39 43%	98 46%	18 37%	72 50%	75 37%	52 38%	44 48%	
TRAFFIC	8 2%	8 4%	1 0%	5 5%	4 1%		2 1%	5 4%	4 2%	3 2%	5 5%	1 1%	4 3%	1 1%	-	7 5%	3 2%	8 4%	0 0%	2 1%	7 3%	0 0%	3 1%	3 6%	3 2%	6 3%	3 2%	3 3%	3 3%
TRAFFIC (45)	8 2%	8 4%	1 0%	5 5%	4 1%	5 3%	2 1%	5 4%	4 2%	3 2%	5 5%	1 1%	4 3%	1 1%	4 4%	7 5%	3 2%	8 4%	0 0%	2 1%	7 3%	0 0%	3 1%	3 6%	3 2%	6 3%	3 2%	3 3%	3 3%

Question 7: When you think of issues, concerns, or problems <u>facing</u> the City of Whitehall, what should your local public officials consider their two or three highest priorities?

(continued)

	GE	ENDER	SN		HOUSE		RAC	E	EDI	UCATIO	ON		AGE		C	CRIME	VICTIN	1	CHILD			EMPL ME		HON OWNER			EARS I HITEHA	
	TOTAL MAI	FE- E MALE	YES		LESS \$ THAN \$45K M	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE	ANY	NO	YES	NO	YES	FULL TIME		OWN I	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 17 499	3 178 % 51%			175 50% 3											174 50%						215 61%						119 34%
SCHOOLS	50 2 14% 129						14 12%		20 14%	15 15%			17 14%			31 18%		15 12%			19 21%		2 4%	24 17%	26 13%		17 18%	
SCHOOLS (50)	50 2 14% 129			35 14%			14 12%		20 14%	15 15%	14 14%		17 14%		18 13%		35 15%	15 12%			19 21%		2 4%	24 17%	26 13%	18 13%	17 18%	
TAXES	4	2 1	0	3	0	2	1	2	0	1	2	0	3	1	1	1	2	2	2	2	0	2	2	4	0	2	1	0
	1% 19	% 1%	0%	1%	0%	2%	1%	1%	0%	1%	2%	0%	2%	1%	1%	1%	1%	1%	1%	1%	0%	1%	3%	3%	0%	2%	1%	0%
TAXES (55)	4	2 1	0	3	0	2	1	2	0	1	2	0	3	1	1	1	2	2	2	2	0	2	2	4	0	2	1	0
	1% 19	% 1%	0%	1%	0%	2%	1%	1%	0%	1%	2%	0%	2%	1%	1%	1%	1%	1%	1%	1%	0%	1%	3%	3%	0%	2%	1%	0%
OTHER (NET)	51 2 14% 169						13 11%		18 12%	10 10%			14 11%		21 15%		34 15%	17 14%		28 14%	15 17%		6 13%	17 12%	32 16%	26 19%	10 11%	
LISTEN TO RESIDENTS (60)	5	4 1	1	4	3	2	2	3	1	2	2	0	3	2	3	2	3	2	2	3	1	4	1	2	3	1	3	1
	1% 29	% 1%	1%	2%	1%	2%	2%	2%	1%	2%	2%	0%	2%	2%	2%	1%	1%	1%	1%	1%	1%	2%	2%	2%	1%	1%	3%	1%
MENTAL HEALTH ISSUES (61)	3	0 3	0	3	0	1	1	1	1	0	1	3	0	0	3	3	3	0	3	0	1	1	0	0	3	1	0	1
	1% 09	% 1%	0%	1%	0%	1%	1%	1%	1%	0%	1%	2%	0%	0%	2%	2%	1%	0%	2%	0%	1%	1%	0%	0%	1%	1%	0%	1%
TRASH/LITTER (62)	20 1 6% 79		6 6%	14 6%	11 6%	6 4%	5 5%	10 5%	8 5%	4 4%	8 8%	13 11%	4 3%	2 2%		11 6%	14 6%	5 4%	8 6%	12 6%	5 6%	11 5%	1 1%	7 5%	12 6%	11 8%	3 4%	5 4%
PROBLEMS WITH CITY GOVERNMENT/	7	3 4	3	4	3	4	2	5	2	4	1	3	2	2	3	5	5	2	5	2	5	5	0	2	5	5	0	2
POLITICIANS (63)	2% 29	% 2%	4%	2%	2%	3%	1%	3%	1%	4%	1%	2%	2%	2%	2%	3%	2%	1%	4%	1%	5%	2%	0%	1%	3%	3%	0%	2%
GOVERNMENT MISMANAGES MONEY	3	1 2	1	2	1	2	0	3	2	0	1	0	1	2	0	2	2	1	1	2	0	2	0	1	2	1	0	2
(64)	1% 19	% 1%	1%	1%	0%	1%	0%	1%	1%	0%	1%	0%	1%	2%	0%	1%	1%	1%	1%	1%	0%	1%	0%	1%	1%	1%	0%	2%
HOMELESSNESS (65)	1	0 1	0	1	0	0	0	0	0	0	1	0	0	1	1	0	1	0	0	1	0	0	1	0	1	0	1	0
	0% 09	% 1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%	0%	1%	0%
IMPROVE IMAGE (66)	1	0 1	0	1	0	1	0	1	0	0	1	0	1	0	0	0	0	1	0	1	0	1	0	1	0	1	0	0
	0% 09	% 1%	0%	0%	0%	1%	0%	1%	0%	0%	1%	0%	1%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%
ATTRACTING THE WRONG KIND OF PEOPLE (67)	6	4 1	3	2	2	3	2	3	2	0	4	2	2	1	1	3	3	3	3	3	3	3	0	3	2	2	0	3
	2% 39	% 1%	4%	1%	1%	2%	2%	2%	1%	0%	4%	2%	1%	1%	1%	2%	1%	2%	2%	1%	3%	1%	0%	2%	1%	2%	0%	3%
OTHER (97)	8	4 3	0	8	4	1	2	6	4	0	3	2	1	4	0	2	2	5	3	5	2	4	4	1	6	5	3	1
	2% 29	% 2%	0%	3%	2%	0%	2%	3%	3%	0%	3%	2%	1%	4%	0%	1%	1%	4%	2%	2%	2%	2%	8%	0%	3%	3%	3%	0%

Question 7: When you think of issues, concerns, or problems <u>facing</u> the City of Whitehall, what should your local public officials consider their two or three highest priorities?

(continued)

		GEN	IDER	SN	IAP	HOUSI	EHOLD OME		CE	EC	UCATI	ON		AGE		C	RIME	VICTIN	1	CHILE	DREN ER 18		EMP ME	 HO	ME		EARS	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR			OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME	OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351		178 51%		249 71%															146 41%			215 61%	 	-0.	137 39%		119 34%
OTHER CODES	70 20%		•.				•••		•••								17 10%					16 18%		 		35 26%	•••	
DON'T KNOW/REFUSED (98)	70 20%	-	0.	25 28%			17 13%	43 38%	17 9%	39 26%		13 13%		20 16%				26 12%	43 34%		46 23%	16 18%	00	 		35 26%	17 18%	16 14%

SOURCE: Saperstein Associates, Inc., Summer 2016, 16012

Question 8: As you look ahead, say, three to five years from now, what would you like to see more of in Whitehall?

	GENDER S	HOUSEHOLI SNAP INCOME		N AGE CRIME VICTIM	CHILDREN IN UNDER 18 WCS	EMPLOY- HOME YEARS IN MENT OWNERSHIP WHITEHALL
	FE- TOTAL MALE MALE YES	LESS \$45K THAN OR S NO \$45K MORE		COL- TO TO OR SOME		RE- FULL I 6 MORE TIME ED OWN RENT 5 15 15
TOTAL RESPONDENTS						215 47 143 201 137 92 119 61% 13% 41% 57% 39% 26% 34%
HOUSING (NET)		5 34 6 29 % 14% 3% 21%		18 16 16 9 21 23 28 13 18% 13% 12% 9% 15% 13% 13% 10%		
GETTING RID OF SECTION 8 HOUSING (02)	4 4 0 1% 3% 0% 0%		3 1 3 0 2 % 1% 2% 0% 2%	3 3 1 1 3 2 3 3% 2% 1% 1% 2% 1% 2% 1%	1 2 2 1 % 1% 1% 1%	4 0 3 2 1 1 2 2% 0% 2% 1% 1% 1% 2%
MORE SINGLE-FAMILY HOMES/ STABLE HOUSING (03)		4 30 6 25 % 12% 3% 18%		14 13 14 7 17 19 23 1 ⁻ 14% 11% 11% 7% 12% 11% 10% 9%		28 2 23 11 10 10 14 13% 4% 16% 6% 7% 11% 12%
PROPERTY VALUES (04)	2 1 1 1% 1% 0% 19	1 1 0 2 % 0% 0% 1%		1 0 1 1 1 2 2 0 1% 0% 1% 1% 0% 1% 1% 0%	0 0 2 0 % 0% 1% 0%	
ELIMINATE THE SEEDY HOTELS (05)	1 1 0 0% 0% 0% 0%	0 1 0 1 % 0% 0% 1%		0 0 0 1 0 1 1 0 0% 0% 0% 1% 0% 0% 0% 0%	0 0 1 0 % 0% 0% 0%	
SERVICES (NET)	59 22 37 1 17% 13% 21% 19%			17 20 22 18 28 33 43 10 17% 16% 17% 18% 20% 19% 19% 13%		39 9 31 27 20 18 21 18% 18% 22% 14% 15% 20% 17%
POLICE (11)	23 9 14 7% 5% 8% 10%		5 6 14 8 10 % 5% 8% 6% 10%	4 3 12 8 15 10 17 0 4% 2% 9% 9% 11% 6% 8% 4%	6 8 15 5 % 5% 7% 5%	
FIX STREETS AND ROADS (12)	9 4 5 3% 2% 3% 5%		3 5 3 3 1 % 4% 2% 2% 1%	4 3 4 2 3 5 7 2 4% 2% 3% 2% 2% 3% 3% 2%	2 3 6 3 % 2% 3% 3%	
PARKS (13)	27 9 18 8% 5% 10% 6%		9 8 12 7 13 % 7% 7% 5% 13%	7 15 6 6 12 17 19 8 7% 12% 5% 6% 9% 10% 8% 6%	8 9 17 2 % 7% 8% 2%	21 5 14 13 14 4 9 10% 11% 10% 7% 10% 4% 8%
CURBS/SIDEWALKS/OTHER INFRASTRUCTURE (14)	4 2 2 1% 1% 1% 1%		2 0 3 2 1 % 0% 2% 1% 1%	1 1 1 3 2 2 4 0 1% 1% 1% 3% 2% 1% 2% 0%	0 2 3 0 % 1% 1% 0%	2 1 2 1 0 2 3 1% 2% 2% 0% 0% 2% 2%
TRASH (15)	1 0 1 0% 0% 0% 1%		0 0 1 1 0 % 0% 0% 1% 0%	0 0 0 1 0 1 1 0 0% 0% 0% 1% 0% 0% 0% 0%	0 0 1 0 % 0% 0% 0%	0 0 0 1 0 0 1 0% 0% 0% 0% 0% 0% 1%
TRAFFIC ENFORCEMENT (16)	1 0 1 0% 0% 1% 19		0 1 0 1 0 % 1% 0% 1% 0%	0 0 1 0 1 1 1 0 0% 0% 1% 0% 1% 0% 0% 0%	0 1 0 1 % 1% 0% 1%	1 0 0 1 1 0 0 1% 0% 0% 0% 1% 1% 0%
AMENITIES (NET)	108 49 60 2 31% 28% 34% 27%			38 44 38 26 42 63 70 3 88% 36% 30% 26% 31% 36% 32% 30%		67 15 46 60 44 24 40 31% 32% 32% 30% 32% 27% 33%
EVENTS/ACTIVITIES FOR FAMILIES (19)	14 7 7 4% 4% 4% 7%	• • • •	7 3 9 5 4 % 2% 5% 3% 4%		4 10 4 6 % 7% 2% 6%	10 1 6 8 5 3 7 4% 2% 4% 4% 3% 3% 6%

Question 8: As you look ahead, say, three to five years from now, what would you like to see more of in Whitehall? (continued)

		GEN	IDER	SN		HOUSE		RAG	CE	ED	UCATI	ON		AGE		C	CRIME	VICTIN	I				EMPL ME		HON OWNER			EARS II IITEHA	
	TOTAL	MALE	FE- MALE	YES	NO	LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN I	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351					175 50%																			143 41%				119 34%
EVENTS/ACTIVITIES, NOT SPECIFIED (20)	41 12%	23 13%	18 10%	4 4%		23 13%	15 11%			21 14%								32 14%	8 7%	13 9%	28 14%	7 7%	22 10%	7 15%	19 13%	20 10%	9 7%	10 11%	21 18%
EVENTS/ACTIVITIES FOR YOUTH/ CHILDREN (21)	35 10%	11 6%	25 14%	12 13%		15 9%	20 15%	15 13%	17 9%	12 8%			13 11%	14 11%	8 8%	17 13%	17 10%	21 9%	14 11%	22 15%	13 7%	16 18%	24 11%	3 7%	16 11%	19 9%	16 12%	7 8%	12 10%
COMMUNITY POOL/SPLASH POOL	21	9	12	7	14	11	6	6	13	4	6	11	4	11	5	7	10	10	11	11	10	6	13	4	5	16	12	3	7
(22)	6%	5%	7%	8%	5%	6%	5%	6%	7%	3%	6%	11%	3%	9%	5%	5%	6%	5%	8%	8%	5%	7%	6%	9%	4%	8%	9%	3%	6%
REC CENTER OR YMCA (23)	13	3	10	4	9	5	3	5	6	1	2	10	3	7	3	4	4	6	7	7	6	5	5	4	5	8	9	3	1
	4%	2%	5%	4%	4%	3%	3%	4%	3%	1%	2%	10%	2%	5%	3%	3%	2%	3%	5%	5%	3%	5%	2%	9%	3%	4%	7%	4%	0%
SKATEPARK (24)	1	0	1	0	1	1	0	0	1	1	0	0	1	0	0	1	1	1	0	1	0	0	0	0	1	0	0	0	1
	0%	0%	1%	0%	1%	1%	0%	0%	1%	1%	0%	0%	1%	0%	0%	1%	1%	1%	0%	1%	0%	0%	0%	0%	1%	0%	0%	0%	1%
IMPROVED LIBRARY (25)	3	0	3	0	3	3	0	0	1	0	1	2	2	1	0	0	2	2	1	0	3	0	1	0	2	1	1	2	0
	1%	0%	2%	0%	1%	2%	0%	0%	1%	0%	1%	2%	1%	1%	0%	0%	1%	1%	1%	0%	1%	0%	1%	0%	1%	1%	1%	2%	0%
EVENTS/ACTIVITIES FOR SENIORS	2		1	1	1	1	1	1	0	1	1	0	0	0	2	0	0	0	2	1	1	1	0	0	0	2	2	0	0
(26)	1%		1%	1%	1%	0%	1%	1%	0%	1%	1%	0%	0%	0%	2%	0%	0%	0%	1%	1%	1%	1%	0%	0%	0%	1%	1%	1%	0%
ECONOMY (NET)		43 25%		17 19%		32 18%				34 23%			16 13%							23 16%					35 24%	38 19%		19 21%	
GETTING MORE BUSINESSES IN THE CITY (30)	52 15%		24 13%	12 13%		23 13%	23 17%	18 16%	29 16%	26 17%	9 9%	17 17%	14 11%	14 11%	24 24%	19 14%	29 17%	35 16%	17 13%	13 9%	39 19%	9 10%	32 15%	14 30%	26 18%	24 12%	16 12%	14 15%	21 18%
JOBS (31)	20	10	10	9	11	9	8	7	7	10	5	6	4	9	7	7	6	9	11	6	14	6	9	4	4	16	10	5	5
	6%	6%	6%	10%	4%	5%	6%	6%	4%	6%	5%	6%	3%	7%	7%	5%	4%	4%	9%	4%	7%	6%	4%	9%	3%	8%	7%	6%	4%
RESTAURANTS (32)	11	9	2	2	9	8	2	2	9	8	2	1	0	2	9	3	6	8	3	2	9	2	5	5	3	8	2	4	6
	3%	5%	1%	2%	4%	5%	2%	1%	5%	5%	2%	1%	0%	2%	9%	2%	3%	4%	2%	2%	4%	3%	2%	12%	2%	4%	1%	4%	5%
TEAR DOWN EMPTY BUSINESSES	4	3	1	1	4	2	3	0	4	1	0	3	2	1	1	2	4	4	1	3	1	3	4	0	3	0	1	0	3
(33)	1%	2%	0%	1%	1%	1%	2%	0%	2%	1%	0%	3%	1%	1%	1%	2%	2%	2%	0%	2%	0%	3%	2%	0%	2%	0%	1%	0%	2%
MORE/BETTER SHOPPING (34)	1	0	1	0	1	0	1	0	1	0	0	1	0	1	0	0	1	1	0	0	1	0	1	0	1	0	0	0	1
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Question 8: As you look ahead, say, three to five years from now, what would you like to see more of in Whitehall? (continued)

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATIO	ON		AGE		С	RIME	VICTIN	1				EMPL MEN		HON OWNER			ARS I	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL		OWN F	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS						175 50%												223 63%							143 41%				119 34%
LESS CRIME/SAFER	28 8%	16 9%	12 7%	11 12%		12 7%		13 11%	14 7%	16 11%	4 4%	7 7%		13 10%	8 8%	12 9%		18 8%	8 7%	12 8%	17 8%	10 11%	19 9%	2 5%	8 6%	18 9%	10 7%	9 10%	8 7%
LESS CRIME/SAFER (40)	28 8%	16 9%	12 7%	11 12%	15 6%	12 7%	13 10%	13 11%	14 7%	16 11%	4 4%	7 7%	7 5%		8 8%	12 9%	13 7%	18 8%	8 7%	12 8%	17 8%	10 11%	19 9%	2 5%	8 6%	18 9%	10 7%	9 10%	8 7%
BETTER SCHOOLS	19 5%	8 5%	10 6%	4 5%		9 5%		11 10%	6 4%	7 5%	4 4%	8 8%	12 10%	5 4%	1 1%	10 7%	12 7%	14 6%		15 10%	4 2%	7 8%	13 6%	0 0%	8 6%	10 5%	5 4%	9 9%	4 3%
BETTER SCHOOLS (50)	19 5%	8 5%	10 6%	4 5%	13 5%	9 5%		11 10%	6 4%	7 5%	4 4%	8 8%	12 10%	5 4%	1 1%	10 7%	12 7%	14 6%	5 4%	15 10%	4 2%	7 8%	13 6%	0 0%	8 6%	10 5%	5 4%	9 9%	4 3%
OTHER (NET)	53 15%	28 16%	25 14%			37 21%												31 14%							20 14%	33 17%		13 14%	
LISTEN TO RESIDENTS (60)	4	2	2	2	2	4	0	1	3	0	1	2	1	1	2	1	1	1	2	2	2	2	2	1	2	2	2	0	2
	1%	1%	1%	2%	1%	2%	0%	1%	2%	0%	1%	2%	1%	1%	2%	1%	0%	1%	2%	1%	1%	2%	1%	2%	1%	1%	1%	0%	2%
LIKE IT USED TO BE/PEACEFUL/	10	5	6	2	9	7	3	0	10	1	7	2	4	2	4	6	9	9	2	5	6	4	7	2	4	6	1	5	4
KEPT UP (62)	3%	3%	3%	2%	4%	4%	2%	0%	6%	1%	7%	2%	3%	2%	4%	4%	5%	4%	1%	3%	3%	4%	3%	4%	3%	3%	1%	6%	3%
CLEANED UP/LESS TRASHY (63)	19	11	9	6	13	14	5	8	9	8	4	5	10	5	5	0	10	10	9	12	7	10	11	1	10	9	10	1	8
	5%	6%	5%	7%	5%	8%	4%	7%	5%	6%	4%	5%	8%	4%	5%	0%	6%	4%	7%	8%	3%	11%	5%	1%	7%	5%	7%	1%	7%
MORE DIVERSITY (64)	4	1	2	1	2	2	1	2	2	1	1	1	1	1	1	1	2	2	2	2	1	2	1	1	1	3	1	2	1
	1%	1%	1%	1%	1%	1%	1%	2%	1%	1%	2%	1%	1%	1%	1%	1%	1%	1%	1%	1%	1%	2%	1%	3%	0%	1%	0%	2%	1%
MORE UNDERSTANDING (65)	5	2	3	2	3	5	0	2	0	3	2	0	3	1	0	2	2	2	3	2	3	2	1	0	3	2	2	0	3
	1%	1%	2%	2%	1%	3%	0%	1%	0%	2%	2%	0%	3%	1%	0%	1%	1%	1%	2%	1%	1%	2%	0%	1%	2%	1%	1%	0%	3%
MIXED USE (66)	1	1	0	0	1	0	1	1	0	0	1	0	0	0	1	0	0	0	1	0	1	0	0	1	0	1	1	0	0
	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	0%	2%	0%	0%	1%	0%	0%
LINK SOCIAL SERVICES TO NEEDS	1	0	1	0	1	0	0	0	0	0	0	1	0	0	1	1	0	1	0	0	1	0	0	1	0	1	0	1	0
(67)	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%	0%	1%	0%
PEOPLE (68)	6	6	0	0	6	3	3	0	3	6	0	0	6	0	0	0	6	6	0	3	3	3	6	0	0	6	0	3	3
	2%	4%	0%	0%	2%	2%	2%	0%	2%	4%	0%	0%	5%	0%	0%	0%	4%	3%	0%	2%	1%	4%	3%	0%	0%	3%	0%	3%	2%
OTHER (97)	4	1	4	1	3	4	0	4	1	4	1	0	2	0	2	0	1	1	4	1	4	1	0	0	1	4	4	1	0
	1%	0%	2%	2%	1%	2%	0%	3%	0%	2%	1%	0%	2%	0%	2%	0%	0%	0%	3%	1%	2%	1%	0%	0%	0%	2%	3%	1%	0%

Question 8: As you look ahead, say, three to five years from now, what would you like to see more of in Whitehall? (continued)

		GEN	IDER	SN	IAP	HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTI	1		DREN ER 18	IN WCS	EMPI ME			ME RSHIP		EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR				ASSC VO- TECH	COL-	18 TO 34	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS			178 51%	-		175 50%				149 42%							174 50%						215 61%			201 57%			119 34%
OTHER CODES	58 17%		•••		37 15%	•••	•••			27 18%							16 9%					11 13%		•			30 22%		16 13%
DON'T KNOW/REFUSED (98)	58 17%		00		37 15%	30 17%	17 12%	25 23%			20 21%	11 11%	18 14%	25 19%			16 9%		29 23%		35 17%	11 13%	32 15%	9 19%			30 22%	•	

SOURCE: Saperstein Associates, Inc., Summer 2016, 16012

Question 9(a): Satisfaction with city service: Garbage collection

	G	GEND	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1			IN WCS	EMPL MEI		HOI OWNE			EARS I IITEHA	
	TOTAL MA		FE- MALE	YES		LESS THAN \$45K	OR		WHT		VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 1 49								185 53%	149 42%	98 28%	100 28%		128 36%			174 50%						215 61%	47 13%		201 57%	137 39%		119 34%
VERY SATISFIED (1)	223 1 63% 61			57 62%	161 65%	108 61%	90 65%	68 60%	129 69%	83 55%	71 72%	67 67%	78 63%	79 62%		80 58%			87 69%		131 64%	61 67%	138 64%	30 64%	91 64%	127 63%	88 64%		72 61%
SOMEWHAT SATISFIED (2)	81 23% 24	41 4% 2	40 22%	24 26%	55 22%	51 29%	26 19%			43 29%	17 17%	21 21%	34 28%	25 20%				59 27%	22 17%	÷ .	48 23%	20 22%		12 25%		49 24%	34 25%	17 18%	
SOMEWHAT DISSATISFIED (3)		13 3%	9 5%	4 5%	16 6%	-	12 9%	10 9%	9 5%	9 6%	6 6%	6 6%	8 6%	12 9%	-		. –	16 7%	7 5%	12 8%	10 5%	7 7%	18 8%	0 0%	12 8%	10 5%	7 5%	6 7%	10 8%
VERY DISSATISFIED (4)	12 3% 3	6 3%	6 4%	1 1%	10 4%		6 5%	1 1%	8 4%	8 5%	2 2%	2 2%	3 2%	7 5%	3 3%	6 4%	5 3%	8 3%	3 3%	6 4%	6 3%	3 3%	10 5%	1 3%	6 4%	5 2%	5 4%	3 3%	4 3%
DON'T KNOW/REFUSED (5)	13 4% 4	7 1%	6 3%	6 6%	7 3%	5 3%	4 3%	9 8%	3 2%	6 4%	3 3%	4 4%	1 1%	6 4%	6 6%	4 3%	4 2%	5 2%	8 6%	2 2%	10 5%	0 0%	5 3%	4 9%	3 2%	10 5%	4 3%	6 6%	3 3%

Question 9(b): Satisfaction with city service: Police services

	GENDE	R S	NAP	HOUSE		RAC	E	EDU	JCATI	ON		AGE			CRIME	VICTIN	1			IN WCS	EMPL ME		HO OWNE			EARS I HITEHA	
	F TOTAL MALE MA	E- Ale yes	NO	LESS S THAN \$45K M	OR /		WHT	OR	VO-	4-YR COL- LEGE		35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS		78 92 1% 26%						149 42%	98 28%	100 28%	124 35%	128 36%									215 61%	47 13%	143 41%	201 57%	137 39%		119 34%
VERY SATISFIED (1)	202 108 58% 62% 53	95 51 3% 56%			80 58% \$	÷.	116 63%	92 62%	46 47%	62 62%	53 43%	69 54%		61 45%	85 49%	111 50%	91 72%		130 63%	47 52%	117 54%	36 77%	85 60%	112 56%	77 56%	51 55%	
SOMEWHAT SATISFIED (2)	95 45 27% 26% 28	50 23 3% 25%			42 30% 2	30 26% :	44 24%	37 25%	30 31%	27 27%	41 33%	41 32%	13 13%			74 33%	19 15%	50 34%	45 22%	29 32%	61 28%	9 20%	41 29%	53 27%	41 30%	27 30%	
SOMEWHAT DISSATISFIED (3)		19 12 1% 13%			11 8%	7 6%	13 7%	11 7%	13 13%	3 3%	16 13%	6 5%		14 11%	17 10%	20 9%	6 5%	13 9%	13 6%	8 9%	21 10%	0 0%	9 7%	17 9%	8 6%	5 6%	14 11%
VERY DISSATISFIED (4)	19 10 5% 6% 5	9 5 5% 5%		12 7%	4 3%	7 6%	8 5%	6 4%	9 9%	4 4%	10 8%	8 6%		13 10%		16 7%	4 3%	8 5%	11 6%	6 6%	13 6%	1 2%	4 3%	15 8%	8 6%	6 7%	5 4%
DON'T KNOW/REFUSED (5)	83 2%2%2	4 1 2% 1 %	6 2%	4 2%	1 1%	2 2%	4 2%	3 2%	1 1%	4 4%	3 3%	4 3%	1 1%	1 1%	1 1%	2 1%	6 4%	2 1%	6 3%	1 1%	4 2%	1 2%	3 2%	3 2%	4 3%	3 3%	1 1%

Question 9(c): Satisfaction with city service: Snow removal

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1			IN WCS	EMPL MEI		HO OWNE			EARS HITEHA	
	TOTAL M		FE- MALE	YES		LESS THAN \$45K I	OR		WHT		VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS			178 51%		249 71%		138 39%	113 32%	185 53%	149 42%	98 28%	100 28%		128 36%			174 50%						215 61%	47 13%	143 41%	201 57%	137 39%		119 34%
VERY SATISFIED (1)	221 63% 6			55 60%	159 64%	97 56%	97 71%	66 58%	133 72%		61 62%	66 67%	66 53%	80 63%					83 66%		131 64%	53 59%		37 78%		110 54%	77 56%		
SOMEWHAT SATISFIED (2)	85 24% 2	44 5%	41 23%	24 26%	58 23%	51 29%	29 21%	35 31%	31 17%	31 21%	25 26%			31 25%	14 14%				30 23%	38 26%	48 23%	27 30%	49 23%	6 14%	27 19%	57 28%	41 30%	19 21%	
SOMEWHAT DISSATISFIED (3)	22 6%		11 6%	5 6%	17 7%	12 7%	8 6%	5 5%	11 6%	14 9%	6 6%	2 2%	7 6%	9 7%	-	9 6%		17 8%	5 4%	12 8%	10 5%	7 8%	17 8%	3 7%	4 3%	18 9%	5 4%	12 13%	5 5%
VERY DISSATISFIED (4)	10 3%	5 3%	5 3%	2 2%	7 3%	4 2%	3 2%	3 3%	5 3%	4 3%	4 4%	1 1%	5 4%	3 2%	2 2%	2 2%	6 4%	7 3%	2 2%	3 2%	8 4%	3 3%	7 3%	1 2%	2 2%	7 3%	5 4%	5 6%	0 0%
DON'T KNOW/REFUSED (5)	13 4%	8 5%	5 3%	5 6%	8 3%	11 6%	1 1%	4 3%	6 3%	8 6%	2 2%	2 2%	5 4%	4 3%	3 3%	6 5%	5 3%	6 3%	6 5%	4 2%	9 5%	1 1%	7 3%	0 0%	3 2%	10 5%	10 7%	3 4%	0 0%

Question 9(d): Satisfaction with city service: Fire and EMS, or Emergency Medical Services

	GE	NDER	SN		HOUSE INCC		RAG	CE	ED	UCATI	ON		AGE		C	CRIME	VICTIN	1				EMPL MEI		HO OWNE	ME RSHIP		EARS I HITEHA	
	TOTAL MAL	FE- E MALE	YES		LESS THAN \$45K M	OR		WHT	OR	VO-	4-YR COL- LEGE		35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS	351 173 49%	3 178 5 51%				138 39%		185 53%	149 42%	98 28%	100 28%		128 36%		136 39%							215 61%	47 13%	143 41%		137 39%		119 34%
VERY SATISFIED (1)	259 14 74% 81%					102 74%		142 77%		69 71%	72 72%	81 66%	91 71%	87 87%	99 72%		165 74%		97 67%	161 79%	65 71%	152 71%	42 88%		144 72%	92 67%	72 78%	92 78%
SOMEWHAT SATISFIED (2)	38 15 11% 8%			24 10%	20 12%	13 9%	13 11%	17 9%	14 10%	13 14%	10 10%	16 13%	15 12%	7 7%	21 15%	19 11%	27 12%	11 9%	20 14%	18 9%	12 14%	27 12%	2 4%		22 11%	13 10%	10 11%	
SOMEWHAT DISSATISFIED (3)	5 (1% 0%		-	1 0%	0 0%	3 2%	2 2%	0 0%	4 3%	1 1%	0 0%	4 3%	1 0%	1 1%	1 1%	4 2%	4 2%	1 1%	4 3%	1 1%	1 1%	4 2%	0 0%	1 0%	5 2%	1 0%	1 1%	4 3%
VERY DISSATISFIED (4)	5 1% 0%	4 5 2%	0 0%	5 2%	3 2%	1 1%	2 1%	2 1%	4 3%	1 1%	0 0%	1 1%	3 2%	1 1%	2 2%	-	3 1%	2 1%	4 3%	1 0%	2 2%	3 1%	1 2%	2 2%	3 1%	2 1%	0 0%	3 3%
DON'T KNOW/REFUSED (5)	44 17 13% 10%	7 27 5 15%	10 10%	34 14%	22 12%	19 14%	13 11%	24 13%	12 8%	13 13%	18 18%	21 17%	19 15%	5 5%	14 10%	21 12%	24 11%	20 16%	21 14%	24 12%	11 12%	29 14%	3 6%	17 12%	28 14%	29 21%	10 11%	•

Question 9(e): Satisfaction with city service: Leaf and brush collection

	GE	NDER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1			IN WCS	EMPL ME		HOI OWNE			EARS I HITEHA	
	TOTAL MAL	FE- E MALE	YES		LESS THAN \$45K I	OR		WHT	OR	VO-	4-YR COL- LEGE		35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS	351 173 49%	3 178 5 51%			175 50%		113 32%	185 53%	149 42%	98 28%	100 28%		128 36%							205 59%	91 26%	215 61%	47 13%		201 57%	137 39%		119 34%
VERY SATISFIED (1)	185 90 53% 52%		41 45%	140 56%		80 58%	49 43%	120 65%	75 50%	55 56%	54 54%	52 42%	64 50%		64 47%	87 50%	114 51%	71 56%		122 60%		110 51%	31 65%	88 61%	94 47%	67 49%	47 51%	71 60%
SOMEWHAT SATISFIED (2)	93 55 27% 32%		23 25%	65 26%	45 26%	40 29%	36 32%	34 18%	46 31%	22 22%		39 31%	39 30%			47 27%	59 27%	33 26%	47 32%	47 23%	25 28%	64 30%	9 19%	33 23%	60 30%	40 29%	30 33%	
SOMEWHAT DISSATISFIED (3)	16 7 5% 4%	7 10 5 5%		9 4%	10 6%	3 2%	10 9%	5 3%	4 3%	7 7%	4 4%	6 5%	7 5%	4 4%	7 5%	7 4%	10 4%	7 5%	10 7%	6 3%	10 11%	10 5%	2 4%	6 4%	10 5%	8 6%	3 4%	5 4%
VERY DISSATISFIED (4)	4 (1% 0%) 4 5 2%	1 1%	2 1%	2 1%	1 1%	1 1%	3 2%	2 1%	3 3%	0 0%	3 2%	2 1%	0 0%	4 3%	4 2%	4 2%	0 0%	4 3%	0 0%	4 5%	4 2%	0 0%	2 1%	3 1%	0 0%	1 1%	4 3%
DON'T KNOW/REFUSED (5)	52 23 15% 13%	0	19 21%	33 13%	33 19%	14 10%	17 15%	24 13%	22 15%	12 12%	17 18%	25 20%	16 12%		21 16%	29 17%	36 16%	16 13%	21 15%	31 15%	8 9%	27 13%	6 12%	15 10%	35 17%	23 17%	11 12%	18 15%

Question 9(f): Satisfaction with city service: Litter control

	GENDE	R SN	IAP	HOUSE		RAG	CE	EDI	UCATI	ON		AGE		(CRIME	VICTIN	1	CHILD UNDE		IN WCS	EMPL ME		HO! OWNEI			EARS I HITEHA	
	F TOTAL MALE MA	E- NLE YES		LESS S THAN \$45K M	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS	 351 173 1 49% 51	78 92 % 26%				113 32%	185 53%	149 42%	98 28%	100 28%		128 36%		136 39%					205 59%	91 26%	215 61%	47 13%		201 57%	137 39%		119 34%
VERY SATISFIED (1)	132 62 38% 36% 40	70 35)% 38%		65 37%:	44 32%	56 50%	59 32%	51 34%	39 39%	41 41%	43 35%	44 34%	46 46%	48 35%	50 29%	75 34%	55 44%	48 33%	85 41%	28 31%	75 35%	28 58%	47 33%	84 42%	57 42%	38 42%	
SOMEWHAT SATISFIED (2)	121 67 34% 39% 30	54 30)% 32%		58 33% 3	53 39%	31 27%	63 34%	58 39%	29 29%	33 33%	36 29%	50 39%		46 33%	÷ ·	78 35%	43 34%	48 33%	73 35%	33 37%	69 32%	16 34%	50 35%	67 33%	41 30%	30 33%	
SOMEWHAT DISSATISFIED (3)		32 12 3% 13%			21 15%	12 10%	33 18%	14 10%	16 17%	15 15%	24 19%	13 11%	-	23 17%	29 17%	36 16%	9 8%	26 18%	19 9%	16 18%	32 15%	2 4%		19 9%	17 12%	11 12%	17 15%
VERY DISSATISFIED (4)	33 16 9% 9% 10	17 11)% 12%			12 9%	3 3%	23 12%	16 11%	10 10%	7 7%	18 14%	10 8%			24 14%	27 12%	6 5%	20 14%	13 6%	11 12%	25 12%	0 0%	15 10%	18 9%	13 9%	9 10%	11 9%
DON'T KNOW/REFUSED (5)	19 15 6% 9% 3	4 5 3% 5%		11 6%	7 5%	11 10%	8 4%	10 7%	5 5%	5 5%	3 2%	10 8%	•	4 3%	6 4%	7 3%	12 9%	4 3%	15 7%	2 2%	14 7%	1 3%	6 4%	14 7%	9 7%	4 4%	6 5%

Question 9(g): Satisfaction with city service: Street and road maintenance, which includes the filling of potholes

		GEN	IDER	SN	IAP	HOUSE		RA	CE	ED	UCAT	ION		AGE		(CRIME	VICTIN	1			IN WCS	EMPI ME		HO OWNE			EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES	NO	LESS THAN \$45K	OR	AFR-	WHT		VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		173 49%		92 26%					185 53%		98 28%		124 35%				174 50%			146 41%		91 26%	215 61%	47 13%		201 57%	137 39%		119 34%
VERY SATISFIED (1)	137 39%	69 40%		33 35%		62 35%	61 44%	47 41%	76 41%	÷ .	34 35%		36 29%	56 44%				73 33%	64 51%	50 34%	87 42%	31 34%	90 42%	18 38%	66 46%	71 35%	55 40%	÷ .	
SOMEWHAT SATISFIED (2)	126 36%		59 33%	36 39%			48 35%	41 36%	61 33%	62 42%	36 37%		52 42%	40 32%				90 40%	36 28%	54 37%	72 35%	33 36%	75 35%	18 38%	49 34%	74 37%	46 33%	32 35%	
SOMEWHAT DISSATISFIED (3)	54 15%		29 16%	13 14%		27 15%	20 14%	. –	02		17 17%		24 19%	23 18%	8 8%			38 17%	15 12%	27 19%	27 13%	18 20%	31 15%	5 10%	18 13%	33 16%			20 17%
VERY DISSATISFIED (4)	24 7%	-		7 8%	17 7%	18 10%	6 4%	9 8%	12 7%	-	10 10%	6 6%	11 9%	6 4%	8 8%	12 9%	17 10%	18 8%	6 5%	10 7%	14 7%	7 8%	14 6%	3 6%	6 4%	18 9%	7 5%	14 15%	3 2%
DON'T KNOW/REFUSED (5)	10 3%	-	6 3%	3 4%	6 2%	5 3%	3 3%	4 4%	4 2%	6 4%	1 2%	2 2%	1 1%	3 2%	5 5%	2 2%	3 2%	4 2%	6 4%	4 3%	6 3%	2 2%	4 2%	3 7%	4 3%	6 3%	6 4%	2 2%	1 1%

Question 10: When it comes to crime and other dangerous behaviors in Whitehall, do you feel very safe, somewhat safe, not too safe, or not safe at all?

	GENDI	ER :	SNAP	HOUSEH INCO		RAC	E	ED	UCATI	ON		AGE		C	RIME	VICTIN	I				EMPL ME		HOI OWNE			EARS II IITEHA	
	F TOTAL MALE M	FE- IALE YE		LESS \$ THAN \$45K M	OR A			OR		COL-		35 TO 54	55 OR OLDR		KNOW SOME ONE	ANY	NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	то	MORE THAN 15
TOTAL RESPONDENTS	351 173 - 49% 5		2 249 % 71%					149 42%	98 28%	100 28%	124 35%	128 36%		136 39%		223 63%			205 59%	91 26%	215 61%	47 13%		201 57%	137 39%		119 34%
VERY SAFE (1)	85 39 24% 23% 2		9 61 % 25%	44 25% 1	26 19% 3	35 31% ⁻	36 19% :	40 27%	25 25%	20 20%	23 19%	31 24%	31 31%	14 11%	28 16%	36 16%	49 39%	30 21%	55 27%	24 27%	42 19%	18 39%	25 17%	58 29%	39 28%	24 26%	22 18%
SOMEWHAT SAFE (2)	192 100 55% 58% 5		2 137 % 55%		81 58% 5		106 57% :	81 54%	51 52%	57 58%	73 59%	68 53%	52 52%			128 58%	63 50%		115 56%	48 53%	123 57%	23 49%	00	103 51%	75 54%	43 47%	73 61%
NOT TOO SAFE (3)	50 23 14% 13% 1		5 32 % 13%		24 18% 1	13 12% ⁻	25 14%	22 15%	12 12%	15 15%	23 19%	16 13%	10 10%	22 16%	36 21%	39 18%	9 7%	29 20%	21 10%	12 13%		5 11%	23 16%	25 13%	18 13%	15 16%	
NOT SAFE AT ALL (4)		13 8% 5'	5 15 % 6%		6 4%	2 2%	17 9%	5 4%	8 9%	6 6%	4 3%	9 7%	6 6%		15 9%	17 8%	2 2%	-	10 5%	7 7%	13 6%	1 2%	8 6%	11 5%	4 3%	8 8%	6 5%
DON'T KNOW/REFUSED (5)	4 4 1% 3%	0 0% 1	1 4 % 1%	2 1%	2 1%	4 3%	1 0%	1 1%	2 2%	2 2%	0 0%	4 3%	1 1%	1 1%	1 1%	2 1%	3 2%	0 0%	4 2%	0 0%	4 2%	0 0%	1 1%	3 2%	2 1%	2 2%	1 1%

Question 11: Why do you feel that way – in other words, what's happened that causes you not to feel safe?

	GENDER	SNAP	HOUSEHOLD INCOME	RACE E	EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WC		YEARS IN WHITEHALL
	FE- TOTAL MALE MALE	YES NO	LESS \$45K THAN OR \$45K MORE	AFR- OF		TO TO OR	KNOW SOME LF ONE ANY NO	YES NO YES	FULL TIR- 1	1 6 MORE TO TO THAN 5 15 15
TOTAL RESPONDENTS	69 29 40 42% 58%			15 42 2 22% 61% 40%		28 25 16 3 0% 37% 23% 529	36 51 57 11 % 74% 82% 17%			22 22 23 2% 32% 33%
CRIME VICTIM: SELF (01)	10 5 6 15% 16% 14%				3 3 5 14% 23% 18		9 9 9 1 % 18% 16% 11%		3 9 0 5 6 6 19% 0% 15% 16% 2 ⁻	5 3 2 1% 14% 10%
CRIME VICTIM: OTHER (02)	12 4 8 17% 15% 19%		9 1 9 % 2% 29%		5 2 4 1% 10% 18% 17	0 . 0	5 9 9 2 % 18% 16% 13%		5 9 0 6 5 6 19% 0% 20% 12% 2 ⁻	534 1%12%16%
READ/SEE MORE CRIMES, NOT SPECIFIED (03)	13 4 9 19% 13% 23%	-	8 7 5 % 21% 18%		8 2 2 1% 11% 12% 14	4 5 4 4% 20% 25% 119	4 6 7 6 % 12% 13% 50%		3 7 2 7 6 6 15% 27% 21% 17% 1;	3 5 5 3% 23% 21%
READ/SEE REPORTS OF BREAK-INS/ THEFT (04)	15 7 8 22% 24% 21%		2 12 2 % 37% 5%				9 14 14 1 % 27% 25% 12%		6 12 0 5 10 6 26% 8% 16% 28% 2	6 6 3 7% 25% 14%
READ/SEE REPORTS OF SHOOTINGS/ MURDERS (05)	19 10 9 27% 34% 22%		3 11 8 6 33% 26%		• • •		14 13 18 1 % 26% 32% 6%		3 11 1 8 11 6 24% 25% 25% 29% 38	9 4 6 8% 19% 25%
PEOPLE COMING IN FROM COLUMBUS (06)	6 3 3 9% 9% 8%	-	6 3 3 610% 9%	0 6 0% 14% 09	0 2 4 % 9% 20% 3	1 4 1 3% 16% 6% 5%	2 3 3 3 % 5% 5% 27%) 3 2 4 2 6 5% 34% 11% 6% 10	2 2 2 0% 8% 8%
LOW-COST HOUSING ATTRACTS CRIMINALS (07)	6 5 1 9% 16% 3%	•	5 2 4 % 7% 12%	1 5 8% 11% 09	0 2 4 9% 8% 21% 5	1 3 2 5% 12% 11% 5%	2 6 6 0 % 12% 10% 0%	1 5 3% 16% 6%	1 4 1 4 2 6 8% 18% 12% 6% 0	1 1 4 6% 4% 16%
TOO MANY SEX OFFENDERS (08)	1 1 0 1% 2% 0%	-	0 0 1 % 0% 2%	• •	1 0 0 % 0% 0% 0	0 0 1 0% 0% 4% 29	1 1 1 0 % 1% 1% 0%	1 0 2% 0% 4%	1 1 0 1 0 6 2% 0% 2% 0% (0 0 1 0% 0% 3%
TOO MANY DRUG DEALERS (09)	4 1 3 5% 2% 8%		3 0 3 % 0% 9%	0 3 0% 8% 109		0 2 2 0% 6% 14% 99	3 3 3 1 % 6% 6% 5%	1 3 3% 8% 4%	1 4 0 4 0 6 8% 0% 12% 0% (0 2 2 0% 7% 7%
GANGS/YOUTH OUT AT NIGHT (10)	6 3 4 9% 10% 9%	2 12% 9%	4 2 4 % 7% 13%		2 4 1 % 18% 5% 5	1 3 2 5% 11% 14% 149	5 6 6 0 % 13% 11% 0%	4 3 3 10% 8% 15%	3 4 1 3 3 6 8% 18% 10% 9% 1 [°]	2 1 3 1% 6% 12%
DON'T TRUST POLICE (11)	3 0 3 4% 0% 7%	3 13% 0%	0 0 3 % 0% 9%		3 0 0 1% 0% 0% 9	3 0 0 9% 0% 0% 0%	0 3 3 0 % 5% 5% 0%		0 3 0 0 3 6 6% 0% 0% 7% (0 0 3 0% 0% 11%
DON'T KNOW/REFUSED (98)	1 0 1 1% 0% 2%	1 3% 19	0 0 1 % 0% 2%	0 1 0% 2% 09	0 0 1 1% 0% 5% 0	0 0 1 0% 0% 6% 39	1 1 1 0 % 2% 2% 0%	1 0 1% 1% 3%	1 1 0 1 0 6 2% 0% 3% 0% (0 0 1 0% 0% 4%

Question 12(a): Satisfaction with city amenities: Programs organized through the city's Parks and Recreation Department

		GEN	IDER	SN		HOUSE	ehole Ome	RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	1				EMPI ME		HO OWNE			EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR	AFR-	WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351		178 51%			175 50%			185 53%	149 42%	98 28%			128 36%						146 41%			215 61%	47 13%		201 57%	137 39%		119 34%
VERY SATISFIED (1)	97 28%		00	24 26%	71 29%						29 29%			38 30%				58 26%	39 31%	38 26%	59 29%			17 37%	÷ .	62 31%	37 27%		37 31%
SOMEWHAT SATISFIED (2)	112 32%			32 35%		÷ .	48 35%		58 31%	47 32%	33 34%		38 31%	39 30%				80 36%	31 25%	45 31%	66 32%	29 32%	68 32%	13 28%		58 29%	38 28%	33 35%	
SOMEWHAT DISSATISFIED (3)		24 14%			÷ .	18 10%		16 14%			11 11%			16 12%	-			27 12%	16 12%	25 17%	19 9%			4 9%	13 9%			8 9%	12 10%
VERY DISSATISFIED (4)	11 3%	-	6 3%	-		4 3%	5 4%	3 2%	6 3%	_	5 5%		3 2%	4 3%	4 4%	6 5%	-	6 3%	4 3%	7 5%	4 2%	7 8%	8 4%	1 1%	5 4%		3 2%	3 3%	4 4%
DON'T KNOW/REFUSED (5)	88 25%			19 21%	65 26%				46 25%	38 26%	20 21%		30 25%	31 24%				51 23%	36 29%	30 20%	58 28%			12 25%	÷.	46 23%	35 26%	25 27%	

Question 12(b): Satisfaction with city amenities: Whitehall's parks and park facilities

	GE	NDER	SN	AP	HOUSE INCC		RAG	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1			IN WCS	EMPL ME		HO! OWNEI			EARS I IITEHA	
	TOTAL MAL	FE- E MALE	YES		LESS THAN \$45K M	OR		WHT	OR		COL-		35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		3 178 6 51%			175 50%	138 39%	113 32%	185 53%	149 42%	98 28%	100 28%	124 35%	128 36%		136 39%					205 59%	91 26%	215 61%	47 13%			137 39%		119 34%
VERY SATISFIED (1)	133 6 38% 38%			99 40%	70 40%	49 35%	42 37%	80 43%	53 36%	37 38%	41 41%	32 26%	47 37%		42 31%		79 35%	53 42%	47 32%	86 42%	30 34%	70 33%	31 65%	55 39%	74 37%	50 36%	33 36%	
SOMEWHAT SATISFIED (2)	138 7 39% 41%			÷.	. –	55 40%	47 42%	69 37%	57 38%	41 42%	38 38%	55 44%	51 40%			72 42%		46 37%	59 40%	79 39%		87 41%	9 20%	53 37%	82 41%	50 36%	41 45%	
SOMEWHAT DISSATISFIED (3)	35 10 10% 9%	6 19 6 11%	. –			17 12%	8 7%	16 9%	20 13%	7 7%	9 9%	20 16%	11 9%	-		28 16%	29 13%	6 4%		12 6%		29 13%	1 3%	17 12%	19 9%	12 9%	9 10%	13 11%
VERY DISSATISFIED (4)	14 4% 2%	4 10 6%	-	-	5 3%	8 6%	4 4%	4 2%	5 3%	3 3%	6 6%	7 6%	6 4%	1 1%	7 5%	9 5%	11 5%	3 2%	8 6%	6 3%	2 2%	10 5%	0 0%	7 5%	7 4%	5 4%	1 1%	7 6%
DON'T KNOW/REFUSED (5)	31 1) 9% 9%		-	20 8%	14 8%	10 7%	12 10%	16 9%	15 10%	11 11%	6 6%	10 8%	13 11%		10 7%	7 4%	13 6%	18 14%	8 5%	23 11%	3 3%	19 9%	6 12%	11 8%	19 10%	20 15%	7 8%	3 3%

Question 12(c): Satisfaction with city amenities: Whitehall's community events, including the Community Health Expo, Music in the Park, National Night Out, and the Food Truck Festival

	GENDER	SNAP	HOUSEHOL		EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WC		HOME NERSHIP	YEAR WHITE	
	FE- TOTAL MALE MALI	YES NO	LESS \$45H THAN OR \$45K MOR	AFR-	HS ASSC 4-YF OR VO- COL LESS TECH LEG	- TO TO OR	KNOW SOME SELF ONE ANY NO	YES NO YES	RE- FULL TIR- TIME ED OW	'N RENT		MORE THAN 15
TOTAL RESPONDENTS	351 173 178 49% 51%			3 113 185 5 32% 53%			136 174 223 126 39% 50% 63% 36%					2 119 % 34%
VERY SATISFIED (1)	197 102 95 56% 59% 54%		7 100 80 % 57% 58%				73 96 129 67 53% 55% 58% 53%			5 117 % 58% 5		4 66 % 55%
SOMEWHAT SATISFIED (2)	85 46 39 24% 26% 22%						35 48 55 30 26% 28% 25% 24%			0 43 % 21% 2	28 2 20% 249	2 34 % 29%
SOMEWHAT DISSATISFIED (3)	12 5 7 3% 3% 4%	-	9 5 6 % 3% 4%	6 3 4 5 3% 2%		3 3 7 2 6 2% 6% 2%	8 6 9 2 6% 3% 4% 2%	7 5 5% 2% 5%	5 10 2 5 5% 4% 4%	6 7 % 3%	5 4% 39	34 %3%
VERY DISSATISFIED (4)	6 3 3 2% 2% 2%	-	4 3 2 6 2% 2%	2 3 2 5 3% 1%	3 2 2 2% 2% 2%	2 3 2 1 % 2% 2% 1%	2 2 2 4 2% 1% 1% 3%	4 3 2% 1% 4%	4 3 0 5 2% 0% 2%	2 4 % 2%	4 3% 19	02 %1%
DON'T KNOW/REFUSED (5)	50 17 33 14% 10% 19%			7 15 27 5 13% 14%	21 16 12 14% 16% 12%		19 21 28 22 14% 12% 12% 18%			20 30 % 15% *		2 13 % 11%

Question 13: During the past few years, have you been to any of the community events sponsored by the City of Whitehall?

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		c	CRIME	VICTIN	1			IN WCS	EMPI ME		HOI OWNE			EARS IN	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	VO-	4-YR COL- LEGE	то	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5	6 M TO 1 15	
TOTAL RESPONDENTS			178 51%			175 50%														146 41%			215 61%					92 26% 3	
<u>YES (NET)</u>			129 73%			122 70%																	170 79%					70 76% 8	
FOOD TRUCK FESTIVAL (01)	169 48%	80 46%	89 50%		129 52%		81 59%			74 50%				58 45%						74 51%			116 54%			84 42%		45 49% క	
HEALTH EXPO (02)	18 5%	9 5%	8 5%	3 3%	15 6%	4 2%	12 9%	1 1%	13 7%	7 5%	4 4%	6 6%	7 6%	4 3%	6 6%	8 6%	9 5%		5 4%	9 6%	8 4%	7 8%		0 1%	14 10%	4 2%	3 2%	3 3%	12 10%
MUSIC IN THE PARK (03)	71 20%		39 22%			27 15%		10 9%	53 29%	29 20%	19 19%	21 21%		30 24%			45 26%	53 24%					47 22%			27 13%		17 19%:	
NATIONAL NIGHT OUT (04)	47 14%	20 11%	28 16%	8 8%	40 16%	18 10%	26 19%	6 5%	31 17%	23 16%	13 13%	10 10%		16 13%		23 17%	32 18%	37 17%	10 8%				37 17%	1 3%	24 17%	22 11%		7 8% 2	26 22%
FOURTH OF JULY (05)	151 43%	73 42%	79 44%		109 44%		77 56%	39 34%	83 45%	62 42%	45 46%			57 45%		70 51%	86 49%			71 49%			102 47%			71 36%		39 42% క	66 56%
OTHER (06)	8 2%	5 3%	3 2%	3 3%	5 2%	7 4%	1 1%	3 3%	4 2%	5 4%	1 1%	1 1%	4 3%	1 1%	3 3%	2 2%	7 4%	7 3%	1 1%	3 2%	5 2%		4 2%	0 0%	1 1%	7 3%	3 2%	0 0%	5 4%
CLEAN-UP DAY (ON THE WEEKEND) (10)	2 1%	1 1%	1 1%	0 0%	2 1%	1 0%	2 1%	1 1%	1 1%	0 0%	1 1%	2 2%	0 0%	1 1%	1 1%	1 0%	1 0%	1 1%	1 1%	2 1%	1 0%	1 1%	2 1%	1 1%	2 1%	1 0%	1 1%	1 1%	1 1%
CARNIVAL (11)	13 4%	5 3%	9 5%	8 9%	5 2%	9 5%	4 3%	2 2%	5 3%	8 6%	5 5%	0 0%	8 6%	5 4%	1 1%	5 4%	6 4%	7 3%	6 5%	8 5%	6 3%	5 6%	9 4%	0 0%	5 3%	9 4%	5 4%	3 3%	5 4%
PANCAKE BREAKFAST (12)	3 1%	0 0%	3 1%	0 0%	3 1%	3 1%	0 0%	3 2%	0 0%	0 0%	0 0%	3 3%	3 2%	0 0%	0 0%	1 1%	1 1%	1 1%	1 1%	3 2%	0 0%	1 1%	3 1%	0 0%	0 0%	3 1%	3 2%	0 0%	0 0%
PARADE (13)	18 5%	6 3%	13 7%	4 4%	15 6%	7 4%	9 7%	2 2%	12 6%	9 6%	5 5%	4 4%	6 5%	10 8%	3 3%	9 7%	11 6%	13 6%	5 4%	8 5%	11 5%	5 5%	13 6%	0 0%	12 8%	7 3%	3 2%	5 5%	10 9%
POLICE EXPO (14)	2 1%	0 0%	2 1%	0 0%	2 1%	1 1%	1 0%	1 1%	1 0%	0 0%	0 0%	2 2%	1 1%	1 0%	0 0%	0 0%	1 0%	1 0%	1 1%	1 1%	1 0%	1 1%	2 1%	0 0%	1 0%	1 1%	1 1%	1 1%	0 0%
STATE OF CITY ADDRESS (15)	2 1%	2 1%	0 0%	0 0%	2 1%	0 0%	2 1%	0 0%	2 1%	0 0%	0 0%	2 2%	2 1%	0 0%	0 0%	0 0%	0 0%	0 0%	2 1%	0 0%	2 1%	0 0%	2 1%	0 0%	2 1%	0 0%	0 0%	0 0%	2 2%
HALLOWEEN EVENT (16)	4 1%	1 1%	3 2%	1 1%	3 1%	2 1%	2 1%	2 2%	2 1%	2 1%	2 2%	0 0%	2 2%	1 1%	0 0%	0 0%	3 2%	3 1%	1 1%	2 2%	1 1%	1 2%	3 1%	0 0%	3 2%	1 0%	1 1%	1 1%	2 2%
FOOD DRIVE (18)	2 1%	1 1%	1 1%	1 1%	1 0%	2 1%	0 0%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	2 2%	0 0%	0 0%	1 1%	1 0%	1 1%	1 1%	1 0%	1 1%	1 0%	0 0%	1 1%	1 0%	0 0%	1 1%	1 1%

(continued)

Question 13: During the past few years, have you <u>been</u> to any of the community events sponsored by the City of Whitehall? (continued)

	GENDER	SNAP	HOUSEHOL		EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WCS	EMPLOY- HON MENT OWNER	
	FE TOTAL MALE MAL		LESS \$45P THAN OR \$45K MOR	AFR-	HS ASSC 4-YR OR VO- COL- LESS TECH LEGE	- TO TO OR	KNOW SOME R SELF ONE ANY NO	YES NO YES	RE- FULL TIR- TIME ED OWN F	1 6 MORE TO TO THAN RENT 5 15 15
TOTAL RESPONDENTS	351 173 17 49% 51%			8 113 185 6 32% 53%	149 98 100 42% 28% 28%		0 136 174 223 126 39% 50% 63% 36%			201 137 92 119 57% 39% 26% 34%
CHRISTMAS/SANTA EVENT (19)	5 4 1% 3% 0%) 1 % 1% 2	4 1 4 % 1% 3%	4 3 1 % 2% 1%	0 3 1 0% 3% 1%	I 3 2 0 5 2% 2% 0%	0 3 4 4 1 5 2% 2% 2% 1%	5 0 3 3% 0% 3%	3 4 0 3 5 2% 0% 2%	2 2 2 2 2 1% 1% 2% 1%
NO	68 31 3 19% 18% 21%		6 39 14 % 22% 10%				5 15 19 25 44 5 11% 11% 11% 34%			48 39 15 13 24% 29% 17% 11%
NO, HAVE NOT BEEN TO ANY WHITEHALL EVENTS (07)	68 31 3 19% 18% 21%		6 39 14 % 22% 10%		31 16 20 21% 17% 20%		5 15 19 25 44 5 11% 11% 11% 34%			48 39 15 13 24% 29% 17% 11%
OTHER CODES	25 14 1 7% 8% 7%		7 14 9 % 8% 7%	9 14 8 %12% 4%	898 5%9%8%	3 8 12 6 5 6% 10% 6%	5 11 9 14 12 5 8% 5% 6% 9%	2 8 17 3 5 6% 8% 3%	3 11 5 6 3 5% 10% 4%	20 13 7 5 10% 9% 7% 4%
DON'T KNOW/REFUSED (08)	25 14 1 7% 8% 7%		7 14 9 % 8% 7%	9 14 8 6 12% 4%	898 5%9%8%	3 8 12 6 5 6% 10% 6%	5 11 9 14 12 5 8% 5% 6% 9%	8 17 3 6% 8% 3%	3 11 5 6 5% 10% 4%	20 13 7 5 10% 9% 7% 4%

Question 14(a): Satisfaction with performance of city officials: Planning for the future

		GEN	IDER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	1				EMPI ME		HO OWNE			EARS HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351		178 51%			175 50%			185 53%	149 42%	98 28%			128 36%						146 41%				47 13%			137 39%		119 34%
VERY SATISFIED (1)	75 21%		• •	21 23%		42 24%	30 22%	21 19%	45 25%		22 22%		33 27%	18 14%					23 19%	20 14%	55 27%			9 18%	÷.	38 19%	26 19%		32 27%
SOMEWHAT SATISFIED (2)	129 37%		58 33%	37 40%	88 36%	÷.	58 42%	40 36%	72 39%		37 38%			57 44%					47 37%	56 39%	73 35%			23 50%		69 34%	48 35%		50 42%
SOMEWHAT DISSATISFIED (3)	33 9%	20 12%		9 10%	23 9%	14 8%	16 12%	10 9%	13 7%	18 12%	7 7%	8 8%	19 16%	9 7%	4 4%	16 12%	25 14%	27 12%	6 5%	21 14%	12 6%	16 18%		1 2%	12 9%	17 9%	11 8%	10 11%	
VERY DISSATISFIED (4)	13 4%		6 3%	1 2%	12 5%	-	4 3%	1 1%	12 7%	6 4%	5 5%	3 3%	7 5%	4 3%	3 3%		9 5%	12 6%	1 1%	8 6%	5 2%	3 4%	9 4%	1 3%	7 5%	6 3%	2 2%	5 6%	5 4%
DON'T KNOW/REFUSED (5)	100 29%		60 34%	24 26%	72 29%		30 22%	41 36%	43 23%	35 23%	28 28%	37 37%	34 28%	39 31%				50 22%	49 39%	41 28%	60 29%	23 25%	63 29%	13 27%	28 20%	70 35%	÷ .	29 31%	

Question 14(b): Satisfaction with performance of city officials: Addressing the concerns of residents

		GEN	IDER	SN	IAP	HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	Л	CHILE		IN WCS	EMPI ME		HO OWNE			'EARS I HITEHA	
	TOTAL	. MALE	FE- MALE	YES	NO	LESS THAN \$45K	OR	AFR-	WHT		VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351		178 51%								98 28%													47 13%			137 39%	92 26%	119 34%
VERY SATISFIED (1)	75 21%					40 23%	29 21%				21 21%	21 21%	30 24%	27 21%				43 19%	32 25%		46 22%			6 13%		48 24%	29 21%	20 22%	
SOMEWHAT SATISFIED (2)	111 32%			31 34%	77 31%		40 29%				31 32%	26 26%		43 34%				69 31%	41 33%	40 27%	71 35%	24 27%		27 56%	53 37%	57 28%	38 27%	28 30%	
SOMEWHAT DISSATISFIED (3)	59 17%			• •		24 14%	26 19%														28 14%			6 12%			20 14%	15 16%	24 20%
VERY DISSATISFIED (4)	20 6%	-	13 7%	-	13 5%	-	12 9%		13 7%		6 6%	4 4%	11 9%	6 5%	-			17 8%	4 3%	11 8%	9 4%		14 7%	1 2%	13 9%	8 4%	6 4%	5 6%	9 8%
DON'T KNOW/REFUSED (5)	85 24%		47 26%	16 17%	0.	43 25%	30 22%	37 33%	35 19%		22 23%		÷.	30 23%		29 21%		52 23%	34 27%	34 23%	51 25%	17 19%	55 25%	8 16%	26 19%	56 28%	45 33%	23 25%	

Question 14(c): Satisfaction with performance of city officials: Managing the city's finances

		GEN	DER	SN	AP	HOUSE	EHOLD OME	RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	1			IN WCS	EMPL MEI		HOI OWNE			EARS HITEH/	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351	173 49%				175 50%			185 53%		98 28%	100 28%		128 36%			174 50%						215 61%	47 13%			137 39%	92 26%	119 34%
VERY SATISFIED (1)	46 13%		28 16%		00		26 19%	15 13%	28 15%		13 14%		10 8%	18 14%					17 14%		27 13%		27 13%	7 15%	22 15%	25 12%	16 12%	10 11%	20 17%
SOMEWHAT SATISFIED (2)	95 27%						44 32%	23 20%			26 26%			33 26%				64 29%	31 25%	32 22%	62 30%		53 25%	21 45%	47 33%	46 23%	32 23%		40 34%
SOMEWHAT DISSATISFIED (3)	32 9%	17 10%		5 5%	24 10%		15 11%	7 6%	16 9%	16 11%	6 6%			9 7%	-	14 10%	18 10%	21 9%	10 8%	13 9%	18 9%	-	22 10%	3 7%		19 9%	12 9%		9 8%
VERY DISSATISFIED (4)	16 5%	-		-		9 5%	6 4%	1 1%	12 7%	8 6%	5 5%	2 2%	12 10%	3 3%		9 6%		14 6%	1 1%	10 7%	6 3%	5 6%	13 6%	0 0%	8 5%	8 4%	2 1%	6 6%	8 7%
DON'T KNOW/REFUSED (5)	163 46%		83 47%	47 52%	108 43%		48 35%	68 60%	75 40%	62 42%	48 49%	52 52%		64 50%				95 43%	66 52%	71 49%	91 45%	42 47%	100 46%	16 33%	55 39%	103 51%	75 55%	44 48%	41 35%

Question 14(d): Satisfaction with performance of city officials: Improving Whitehall as a place to live

		GEN	DER	SN		HOUSE		RA	CE	EDI	UCATI	ON		AGE		(CRIME	VICTIN	1				EMPI ME		HON OWNER			EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR		COL-		35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN I	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS			178 51%						185 53%	149 42%	98 28%	100 28%		128 36%		136 39%		223 63%				91 26%	215 61%	47 13%	143 41%		137 39%		119 34%
VERY SATISFIED (1)	90 26%		49 28%	17 18%	70 28%		35 26%	30 26%	47 26%	46 31%	20 20%	24 24%	29 24%	29 23%	÷.	23 17%		48 21%	42 34%		61 30%	19 21%		15 31%	32 22%	57 29%	39 28%		32 27%
SOMEWHAT SATISFIED (2)	164 47%	83 48%	82 46%		105 42%		67 48%	54 48%	86 47%	70 47%	42 43%		58 47%	61 48%		65 47%	÷ .	108 48%			89 43%		94 44%	23 48%	71 50%	92 46%	64 47%	46 50%	•••
SOMEWHAT DISSATISFIED (3)	44 13%		18 10%	4 4%	39 16%		17 13%	11 9%	27 14%	14 9%	15 16%	15 15%	13 11%	21 16%			29 16%	35 16%	9 7%	21 14%	23 11%	. –	02	4 8%	21 15%	19 9%	12 8%	12 13%	19 16%
VERY DISSATISFIED (4)	21 6%	9 5%	13 7%	10 11%	11 4%	13 8%	8 6%	2 2%	14 8%	9 6%	9 9%	4 4%	11 9%	6 4%	5 5%	14 10%	15 8%	18 8%	4 3%	8 5%	13 7%	4 4%	14 6%	1 3%	9 7%	12 6%	6 5%	6 7%	9 8%
DON'T KNOW/REFUSED (5)	31 9%	15 9%	16 9%	6 6%	23 9%	17 10%	11 8%	16 14%	11 6%	10 7%	12 12%	9 9%	12 10%	11 8%	8 8%	8 6%	13 8%	14 7%	16 13%	12 8%	19 9%	7 8%	19 9%	5 10%	10 7%	21 11%	17 12%	8 9%	5 4%

Question 14(e):	Satisfaction with	performance of city	/ officials:	Keepind	residents informed of i	mportant i	issues involvina	Whitehall

	c	BEND	ER	SN		HOUSI	eholi ome	RA	CE	ED	UCAT	ION		AGE		(CRIME	VICTIN	1	CHILE		IN WCS	EMPI ME		HO OWNE			EARS I HITEHA	
	TOTAL M		FE- IALE	YES		LESS THAN \$45K	OR	AFR-	WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS	351 1 49				249 71%		138 39%			149 42%			· ·				174 50%					91 26%	215 61%	47 13%	143 41%	201 57%	137 39%	92 26%	119 34%
VERY SATISFIED (1)	94 27% 2		51 8%:	27 30%	63 25%					36 24%	÷.								33 26%		52 25%	28 31%	63 29%	5 10%		58 29%		27 29%	30 25%
SOMEWHAT SATISFIED (2)	127 36% 36		65 7%:	36 39%	88 36%			44 39%	62 34%	60 40%			40 32%	42 33%					49 39%		74 36%	33 36%	68 32%	26 55%	54 38%	71 35%	48 35%	37 40%	
SOMEWHAT DISSATISFIED (3)	49 14% 19	33 9%	16 9%	10 10%	39 16%	23 13%		11 9%	28 15%	21 14%	15 15%			22 18%					11 9%		33 16%	10 11%		6 13%				8 9%	25 21%
VERY DISSATISFIED (4)			19 0%	6 7%	24 10%	10 6%		8 7%	17 9%	14 9%	7 8%	10 10%	16 13%	10 7%	-				6 5%	20 14%	10 5%	12 13%		2 5%		13 6%		8 9%	12 10%
DON'T KNOW/REFUSED (5)	51 14% 13		28 6%	13 15%	34 14%	25 14%		21 18%	23 12%	19 12%	14 14%			18 14%				23 11%	27 22%	14 10%	37 18%	7 8%	26 12%	8 17%		33 16%		12 13%	10 9%

Question 14(f): Satisfaction with performance of city officials: Strengthening the city's economy

		GEN	DER	SN	IAP	HOUSI	EHOLD OME	RA	CE	ED	UCATI	ION		AGE		C	CRIME	VICTIN	1	CHILE		IN WCS	EMPI ME		HO OWNE			'EARS HITEH/	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351	173 49%							185 53%		98 28%			128 36%			174 50%			146 41%			215 61%	47 13%		201 57%	137 39%		119 34%
VERY SATISFIED (1)	70 20%	00	•••	15 16%	•••	27 15%	34 25%	10 9%	46 25%		21 21%	22 22%		24 19%				42 19%	27 22%	26 18%	44 22%	22 24%		11 23%	33 23%	34 17%	23 17%		31 26%
SOMEWHAT SATISFIED (2)	126 36%		0.	34 37%	91 37%	63 36%	51 37%	44 39%	70 38%		37 38%	00		45 35%		57 42%			38 30%		77 38%	29 32%	68 32%	24 52%		64 32%	48 35%	31 33%	
SOMEWHAT DISSATISFIED (3)	41 12%	27 16%		-	31 12%	21 12%	15 11%	8 7%	23 13%	23 16%	7 7%	11 11%	16 13%	17 13%	8 8%	23 17%		29 13%	11 9%	18 13%	23 11%		30 14%	3 7%				12 13%	12 10%
VERY DISSATISFIED (4)	16 4%	-		4 4%	12 5%	9 5%	7 5%	4 3%	11 6%	5 3%	7 8%	3 3%	9 7%	5 4%	2 2%		11 6%	13 6%	3 2%	10 7%	5 3%	7 7%	10 5%	1 1%	8 6%	7 4%	4 3%	8 8%	4 3%
DON'T KNOW/REFUSED (5)	99 28%		56 31%		÷.	56 32%	30 22%	48 43%	35 19%		26 27%			37 29%				52 24%	46 37%		56 27%	23 25%		8 18%		73 36%		26 29%	25 21%

		GEN	IDER	SN		HOUSE		RA	CE	ED	UCAT	ION		AGE		(CRIME	VICTIN	Л			IN WCS	EMP ME		HO OWNE			EARS I IITEHA	
	TOTAL	. MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351		178 51%			175 50%														146 41%			215 61%				137 39%		119 34%
YES		59 34%			95 38%															59 41%		39 43%							43 36%
YES, ONCE (1)	49 14%					. –			25 14%										8 7%	27 19%				5 10%		25 12%		9 10%	14 12%
YES, MORE THAN ONCE (2)	79 22%			20 22%	58 23%	÷ .	40 29%			30 20%						38 28%			21 16%	32 22%						33 16%			28 24%
NO			107 60%			132 75%			106 57%								97 56%			85 58%			127 59%			143 71%			76 64%
NO (3)			107 60%			132 75%		÷ .	106 57%								97 56%			85 58%			127 59%	÷ .	. –				76 64%
OTHER CODES	2 0%	0 0%	2 1%	1 1%	1 0%	1 0%	1 1%	1 1%	1 0%	1 1%	0 0%	1 1%	1 1%	1 1%	0 0%	1 1%	1 0%	1 0%	1 1%	2 1%	0 0%	0 0%	1 0%	0 0%	1 1%	1 0%	0 0%	2 2%	0 0%
DON'T KNOW/REFUSED (4)	2 0%	0 0%	2 1%	1 1%	1 0%	1 0%	1 1%	1 1%	1 0%	1 1%	0 0%	1 1%	1 1%	1 1%	0 0%	1 1%	1 0%	1 0%	1 1%	2 1%	0 0%	0 0%	1 0%	0 0%	1 1%	1 0%	0 0%	2 2%	0 0%

Question 15: During the past year, have you, yourself, contacted a city office to raise an issue, express a concern, or get information?

Question 16: Think about (that contact / your most <u>recent</u> contact with the city): Did you speak with someone by phone or in person, did you write a letter, did you send an email, or did you reach out on social media?

	GENDER	SNAP		ehold ome	RACE	E	DUCAT	ION		AGE		c	RIME	VICTIN	1	CHILD UNDE			EMPL ME		HO OWNE			EARS HITEH/	
	FE- TOTAL MALE MALE	YES N	THAN	\$45K OR MORE		OR	ASSC VO- S TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE	ANY	NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	128 59 69 46% 54%	•••	95 43 % 33%			79 45 % 35%			41 32%	56 44%	31 24%	62 48%	76 59%	98 76%	29 23%	59 46%	69 54%	39 30%	87 68%	16 13%	70 54%	57 45%	48 38%	35 28%	
PHONE (1)	69 29 40 54% 49% 58%		48 27 % 64%			45 26 % 57%			21 50%	29 52%	19 63%	29 46%	43 57%	52 53%	16 53%		38 55%	16 41%		11 71%	32 46%		26 54%	18 52%	
IN PERSON (2)	35 17 18 27% 28% 27%	-	29 8 % 18%	24 32%		17 13 % 29%			-	17 31%	9 30%	19 30%	18 24%	27 28%	8 27%	18 31%	17 25%	17 43%	22 26%	5 29%	20 29%	15 25%	14 29%	8 24%	13 30%
LETTER (3)	1 1 0 1% 2% 0%	0 0% 1	1 0 % 0%	1 1%	1 4% 0	0 1 1% 2%	1 0 6 0%	0 0%	0 0%	1 2%	0 0%	1 2%	1 1%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 3%	0 0%
EMAIL (4)	16 9 7 13% 16% 10%	_	14 6 % 14%	10 14%	5 17% 15	12 4 % 9%	4 5 % 14%		9 23%	5 9%	2 6%	11 18%	8 10%	12 13%	4 14%	5 8%	12 17%	3 8%	11 13%	0 0%	9 13%	7 13%	7 14%	5 14%	5 11%
SOCIAL MEDIA (5)	5 2 4 4% 3% 5%	2 8% 3	3 1 % 1%	5 6%	0 0% 7	5 1 % 2%	1 1 % 3%	3 7%	2 4%	3 5%	1 2%	3 4%	4 6%	4 4%	1 3%	4 7%	1 2%	2 6%	4 5%	0 0%	5 7%	0 0%	2 3%	1 2%	3 6%
DON'T KNOW/REFUSED (7)	2 2 0 1% 3% 0%	1 3% 1	1 1 % 2%	1 1%	1 3% 1	1 (% 0%) 2 % 5%	0 0%	1 2%	1 1%	0 0%	0 0%	1 1%	1 1%	1 3%	2 3%	0 0%	1 2%	2 2%	0 0%	2 3%	0 0%	0 0%	2 5%	0 0%

Question 17: Can you tell me the department you contacted or the <u>purpose</u> of that contact?

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		C	CRIME	VICTIN	1	CHILE		IN WCS	EMPL ME		HON OWNEF			EARS II IITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	TO		55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN F	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	128	59 46%	69 54%	31 24%		43 33%				45 35%							76 59%	98 76%	29 23%		69 54%		87 68%		70 54%	57 45%	48 38%		43 33%
CITY AUDITOR (02)	6 5%	3 4%	3 5%	1 5%	5 5%	1 1%	5 6%	2 7%	3 4%	2 5%	1 3%	3 6%	1 2%	3 5%	2 7%		1 2%	2 2%	4 13%	3 5%	3 4%	2 6%		0 0%	4 6%	2 3%	4 8%	0 0%	2 5%
CITY TREASURER (03)	1 1%	1 1%	0 0%	1 3%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 2%	0 0%	1 1%	0 0%		0 0%	0 0%	1 3%	1 1%	0 0%	1 2%	0 0%	0 0%	1 1%	0 0%	1 2%	0 0%	0 0%
COMMUNITY AFFAIRS (04)	1 1%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	1 2%	0 0%	0 0%	1 1%	0 0%		0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 2%	0 0%
FIRE (06)	4 3%	2 3%	2 3%	1 5%	3 3%	3 8%	1 1%	0 0%	1 2%	2 4%	2 7%	0 0%	2 5%	2 4%	0 0%		3 4%	4 4%	0 0%	0 0%	4 6%	0 0%	3 3%	0 0%	3 4%	1 2%	0 0%	2 6%	2 6%
MAYOR'S COURT (08)	1 0%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 1%	0 0%	0 0%	1 2%	0 0%	1 1%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%
MAYOR'S OFFICE (09)	7 6%	-	3 4%	2 7%	5 6%	1 3%	6 8%	0 0%	7 9%	2 4%	1 3%	4 9%	2 4%	4 6%	2 7%		5 6%	5 5%	2 8%	2 4%	5 8%	1 4%	7 8%	1 3%	7 11%	0 0%	0 0%	2 7%	4 11%
PARKS AND RECREATION (10)	7 5%	4 7%	2 4%	1 2%	6 6%	1 2%	6 8%	0 0%	5 6%	4 9%	0 0%	3 6%	1 2%	4 7%	2 7%		2 3%	4 4%	2 8%	2 4%	5 7%	2 4%	5 6%	1 4%	3 4%	4 6%	5 11%	0 0%	1 3%
POLICE (11)	37 29%		26 38%	13 44%	23 24%		19 26%		17 22%	20 44%	8 23%	8 17%		16 28%	5 16%			29 30%	6 21%		14 20%			3 18%	12 18% 4	23 40%	13 26%		10 23%
PUBLIC SAFETY (12)	2 2%	2 3%	0 0%	2 7%	0 0%	0 0%	0 0%	0 0%	2 3%	0 0%	2 6%	0 0%	0 0%	0 0%	2 7%		0 0%	2 2%	0 0%	0 0%	2 3%	0 0%	0 0%	2 13%	2 3%	0 0%	0 0%	0 0%	2 5%
PUBLIC SERVICE/BUILDING DEPARTMENT (13)	46 36%	28 47%	19 27%	6 20%	40 42%		30 42%	10 35%	33 42%	12 28%		20 44%			13 43%			39 40%	7 25%		29 43%	9 22%		6 35%	30 43% 2	16 29%	16 34%		15 36%
CITY COUNCIL (14)	2 2%	0 0%	2 3%	0 0%	2 2%	1 2%	1 1%	0 0%	1 2%	0 0%	1 4%	1 2%	0 0%	2 4%	0 0%		1 2%	2 2%	0 0%	1 1%	2 3%	1 1%	1 2%	1 6%	2 3%	0 0%	1 2%	0 0%	1 3%
SCHOOLS (15)	3 2%	0 0%	3 4%	0 0%	3 3%	1 3%	2 2%	2 8%	1 1%	1 1%	0 0%	2 5%		3 5%	0 0%		2 3%	2 2%	1 3%	3 5%	0 0%	2 5%	3 3%	0 0%	2 3%	1 1%	1 2%	1 2%	1 3%
OTHER (97)	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	1 2%	1 1%	1 1%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%
DON'T KNOW/REFUSED (98)	11 8%	3 6%	7 11%	3 9%	6 7%	3 7%	1 2%	5 19%	5 7%	2 5%	5 13%	4 8%	5 13%	2 4%	3 11%	4 6%	5 7%	5 5%	5 18%	7 12%	3 5%	5 12%	3 4%	3 21%	1 1%	10 17%	7 15%	1 1%	1 3%

Question 18: Overall, how satisfied were you with that experience – and, please, focus on the customer service you received: Were you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

	GENDER	SNAP	HOUSEHOL		EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WC	EMPLOY- MENT C	HOME	YEARS WHITEH	
	FE- TOTAL MALE MALI	YES NC	LESS \$45H THAN OR \$45K MOR	AFR-	HS ASSC 4-YF OR VO- COL LESS TECH LEG	- TO TO OR	KNOW SOME R SELF ONE ANY NO	YES NO YES	RE- FULL TIR- TIME ED (OWN RENT		MORE THAN 15
TOTAL RESPONDENTS	128 59 69 46% 54%						62 76 98 29 48% 59% 76% 23%			70 57 54% 45%	48 35 38% 28%	
VERY SATISFIED (1)	66 34 32 52% 58% 47%						5 28 39 49 17 5 45% 52% 50% 57%	20 00 2		39 27 56% 47%	27 21 55% 58%	18 5 42%
SOMEWHAT SATISFIED (2)	27 8 19 21% 14% 27%					9 11 12 3 6 26% 22% 11%	5 15 16 22 5 5 25% 22% 22% 17%		5 16 3 5 19% 19% ⁻	8 18 12% 30%	13 6 27% 17%	6 8 5 18%
SOMEWHAT DISSATISFIED (3)	15 9 6 12% 15% 9%	5 1 16% 10%				7 1 8 6 % 2% 15% 20%	5 8 8 11 4 5 13% 10% 11% 14%	5 10 3 9% 14% 8%	3 10 4 5 11% 22% ⁻	12 4 17% 6%	2 4% 4% 12%	9 5 21%
VERY DISSATISFIED (4)	19 8 11 15% 13% 16%				• ·	4 8 7 4 % 19% 13% 12%	10 13 15 4 16% 17% 15% 13%	12 7 10 20% 10% 26%		10 9 14% 16%	6 5 13% 13%	5 7 5 17%
DON'T KNOW/REFUSED (5)	1 0 1 1% 0% 1%	0 0% 19	1 0 0 6 0% 0%) 0 1 5 0% 1%	1 0 0 2% 0% 0%	0 0 1 0 % 0% 2% 0%	0 1 0 1 0 0 1% 0% 1% 0%	0 1 0) 0 0 % 0% 0%	1 0 1% 0%	0 0 0% 0%) 1 5 2%

Question 19: Why is that: in other words, why were you dissatisfied with that experience?

		GEN	IDER	SN	IAP	HOUSI	EHOLI OME	RA	CE	ED	UCATI	ON		AGE		c	CRIME	VICTIN	1	CHILE		IN WCS	EMP ME		HO OWNE			EARS HITEH/	
	TOTAL	MALE	FE- MALE	YES	NO	LESS THAN \$45K	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	34			9 28%		9 26%	21 61%	8 23%	23 67%	10 30%	11 32%	12 35%	9 26%	15 45%		18 53%		26 77%	8 23%	17 50%	17 50%	13 39%	26 76%	4 12%	21 62%	13 38%	8 25%	9 26%	
TOOK TOO LONG (01)	4 12%	3 16%		3 27%			1 6%	0 0%	4 18%	1 7%	2 19%	1 11%	0 0%	1 3%	4 36%	2 11%	1 3%	3 10%	2 19%	1 4%	3 20%	1 5%	1 5%	3 65%	3 15%	1 6%	0 0%	1 15%	3 17%
SHUFFLED AROUND/PASSED THE BUCK (02)	5 15%	3 15%	2 15%	•		1 9%	4 20%	3 42%	2 7%	2 18%	2 14%	2 13%	2 18%	3 17%	1 8%	3 19%	3 17%	3 13%	2 20%	3 19%	2 11%	3 24%	5 19%	0 0%	2 9%	3 25%	2 28%	2 21%	1 5%
DID NOT SOLVE ISSUE/ADDRESS CONCERN (03)	21 62%			5 55%			14 67%	4 51%	14 61%	7 70%	5 42%	8 71%	6 67%	10 63%	-	9 52%		17 64%	4 57%	13 74%	8 50%	-	18 70%	1 35%	15 72%	6 46%	5 64%	6 70%	9 56%
LEFT IN AN AWKWARD POSITION/ NOT ANONYMOUS (04)	1 2%	0 0%		0 0%		0 0%	0 0%	0 0%	1 2%	1 5%	0 0%	0 0%	0 0%	1 3%	0 0%	1 3%	0 0%	1 2%	0 0%	0 0%	1 3%	0 0%	1 2%	0 0%	1 2%	0 0%	1 6%	0 0%	0 0%
SHORT/RUDE CUSTOMER SERVICE (05)	2 7%		1 8%	1 15%	1 4%	1 16%	1 5%	0 0%	2 11%	0 0%	1 13%	1 9%	0 0%	2 16%	0 0%	1 8%	0 0%	1 5%	1 13%	0 0%	2 14%	0 0%	0 0%	0 0%	0 0%	2 19%	1 12%	0 0%	1 9%
DON'T KNOW/REFUSED (98)	2 6%	1 5%	1 8%	1 8%	0 0%	0 0%	1 4%	1 16%	1 3%	0 0%	1 12%	1 7%	1 15%	1 5%	0 0%	1 7%	2 10%	2 8%	0 0%	1 7%	1 5%	1 10%	2 8%	0 0%	1 4%	1 10%	0 0%	0 0%	2 13%

Question 20(a): Priority: Adding housing that targets senior citizens and empty nesters

		GEN	IDER	SN	IAP	HOUSI	ehole Ome	RA	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1				EMPL ME			ME RSHIF		EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS			178 51%								98 28%					136 39%	174 50%					91 26%	215 61%	47 13%	143 41%		137 39%		119 34%
HIGH (1)	175 50%	89 52%	86 49%				63 46%	67 60%	82 45%		47 48%	42 42%	53 43%	59 47%			78 45%					46 51%		30 64%	62 44%		75 55%		
MEDIUM (2)	120 34%	56 32%		19 21%	÷.	63 36%	50 36%	28 25%	71 38%	46 31%	38 38%	35 35%	51 41%	46 36%		49 36%	64 37%	79 36%	39 31%	51 35%	68 33%	31 34%	81 38%	10 20%	53 37%	63 31%	46 34%	30 32%	
LOW (3)	41 12%	22 13%		6 6%	36 14%			12 11%		10 7%	11 11%	20 20%	15 12%	18 14%	8 8%	24 18%	27 15%	32 14%	10 8%	18 12%	23 11%	11 12%	33 16%	3 7%	24 17%		14 10%	14 15%	•
DON'T KNOW/REFUSED (4)	15 4%	6 3%	9 5%	6 6%	8 3%	2 1%	4 3%	5 5%	7 4%	8 5%	3 3%	4 4%	6 5%	4 3%	5 5%	3 2%	5 3%	7 3%	8 6%	5 3%	10 5%	3 3%	6 3%	4 8%	4 3%	10 5%	2 1%	6 7%	5 5%

Question 20(b): Priority: Adding housing that targets young professionals

	GENE	DER	SN		HOUSE		RA	CE	ED	UCAT	ON		AGE		(CRIME	VICTIN	1			IN WCS	EMPI ME			OME ERSHIF		EARS I HITEHA	
	TOTAL MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 173 49%			249 71%													223 63%				91 26%	215 61%	47 13%	143 41%		137 39%		119 34%
HIGH (1)	196 101 56% 58% :	95 54%	48 52%	142 57%		90 65%		96 52%		52 53%		88 71%	69 54%					66 53%		117 57%			21 44%	77 54%				
MEDIUM (2)	102 47 29% 27% 3	55 31%	30 33%	67 27%	55 31%	38 28%	28 25%	59 32%	40 27%	36 36%	23 23%	24 20%	40 31%		41 30%	57 33%	69 31%	31 25%	47 32%	55 27%	32 35%	66 31%	14 30%		-		34 37%	37 31%
LOW (3)	31 15 9% 9%	16 9%	3 3%	28 11%	19 11%	7 5%	11 10%	16 8%	19 13%	-	6 6%	6 5%	14 11%	11 11%	14 10%	10 5%	16 7%	15 12%	14 10%	17 8%	9 10%	19 9%	6 12%	14 10%	16 8%		7 8%	10 9%
DON'T KNOW/REFUSED (4)	22 10 6% 6%	12 7%	11 12%	11 4%	13 7%	3 2%	7 7%	15 8%	13 9%	5 5%	5 5%	5 4%	5 4%	12 12%	4 3%	7 4%	9 4%	13 10%	6 4%	17 8%	2 3%	5 2%	6 14%	5 4%	16 8%	10 8%	4 4%	6 5%

	GENDER	SNAP	HOUSEHOLD INCOME RACI	CE EDUCATION	AGE	CRIME VICTIM	CHILDREN II UNDER 18 W	N EMPLOY- HOME CS MENT OWNERSH	YEARS IN IP WHITEHALL
	FE- TOTAL MALE MALE	YES NO	LESS \$45K THAN OR AFR- \$45K MOREAMER V	HS ASSC 4-YR OR VO- COL- WHT LESS TECH LEGE	TO TO OR	KNOW SOME R SELF ONE ANY NO	YES NO YE	FULL TIR- S TIME ED OWN REN	1 6 MORE TO TO THAN T 5 15 15
TOTAL RESPONDENTS	351 173 178 49% 51%				124 128 100 35% 36% 28%	100 111 220 120			
HIGH (1)	88 55 33 25% 32% 19%			38 39 22 27 20% 26% 22% 27% :	32 28 28 26% 22% 28%			24 54 14 25 6 % 25% 29% 17% 32%	
MEDIUM (2)	126 63 63 36% 36% 36%	37 8 40% 35%		74 50 37 38 40% 33% 38% 38% 3	39 50 38 32% 39% 38%			27 80 15 66 5 % 37% 32% 46% 29%	
LOW (3)	115 47 69 33% 27% 39%	23 8 25% 35%	•••••	63 51 35 27 34% 34% 36% 27% 3	48 42 24 39% 33% 24%			37 72 12 47 6 % 33% 25% 33% 32%	
DON'T KNOW/REFUSED (4)	21 9 13 6% 5% 7%	71 7%5%		10 9 4 8 5% 6% 4% 8%	4 7 10 3% 6% 10%) 8 7 10 11 5 6% 4% 5% 9%	5 16 4% 8% 4	3 9 7 5 1 % 4% 14% 4% 7%	4 7 8 4 6 5% 8% 3%

Question 20(c): Priority: Developing mixed-used buildings, with stores at street level and apartments on the floors above

Question 20(d): Priority: Building more single family homes

	G	ENDER	SI	NAP	HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	1	CHILE		IN WCS	EMPI ME		HO OWNE	OME ERSHIF		EARS I HITEHA	
	TOTAL MA	FE- LE MAL		NO	LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		73 17 % 51%		249 71%													223 63%				91 26%	215 61%	47 13%			137 39%		119 34%
HIGH (1)	202 10 58% 62					86 63%	80 71%	99 53%		61 62%	61 61%	79 64%	75 59%		79 58%					112 55%			23 48%			82 59%		66 56%
MEDIUM (2)	84 24% 18	32 5: % 29%		56 22%		31 22%	22 20%	46 25%	38 26%	24 25%	21 21%	27 22%	27 21%	30 30%	37 27%		54 24%	30 24%	34 23%	50 25%	22 24%	52 24%	12 25%			28 21%	23 25%	
LOW (3)	47 13% 14	24 23 % 13%		36 15%		20 15%	8 7%	31 17%	24 16%	11 11%	12 12%	12 10%	21 17%	14 14%	14 10%		26 12%	21 17%	21 14%	27 13%	14 15%	31 14%	6 13%			19 14%	17 18%	12 10%
DON'T KNOW/REFUSED (4)		10 % 4%	36 6%	12 5%	8 5%	1 0%	3 2%	9 5%	9 6%	3 3%	6 6%	5 4%	4 3%	8 8%	7 5%	5 3%	10 4%	8 6%	2 1%	16 8%	1 1%	4 2%	7 14%	6 4%	10 5%	8 6%	1 1%	9 7%

Question 20(e): Priority: Building a full-service hotel

	GEN	NDER	SN	AP	HOUSE		RA	CE	ED	UCAT	ON		AGE		C	CRIME	VICTIN	1	CHILE		IN WCS	EMPI ME			ME RSHIF		EARS I HITEHA	
	TOTAL MALE	FE-	YES		LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME			RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		178 51%						185 53%						100 28%	136 39%							215 61%	47 13%			137 39%		119 34%
HIGH (1)	94 49 27% 28%		÷ .	57 23%	53 30%	29 21%		48 26%				26 21%	34 27%		32 23%			35 28%	34 24%	59 29%	28 31%	50 23%	19 41%		65 32%	37 27%		31 26%
MEDIUM (2)	102 53 29% 30%		28 30%	71 28%	56 32%	36 26%	35 31%	52 28%		22 22%		42 34%	32 25%		35 25%			38 30%	41 28%	61 30%	24 26%	60 28%	15 31%		58 29%		29 32%	
LOW (3)	142 66 40% 38%			112 45%		70 51%		81 44%	51 34%	45 46%	43 43%	52 42%	58 45%	31 31%	68 50%	74 42%	98 44%	43 34%	65 44%	77 38%	36 39%	99 46%	11 23%	70 49%		57 41%	35 38%	
DON'T KNOW/REFUSED (4)	14 6 4% 3%	8 5%	6 6%	8 3%	10 6%	3 2%	8 7%	5 3%	9 6%	3 3%	2 2%	4 3%	4 3%	7 7%	2 1%	3 2%	4 2%	10 8%	6 4%	8 4%	4 4%	7 3%	3 5%	5 3%	9 4%	7 5%	4 4%	2 1%

Question 20(f): Priority: Adding a new strip shopping-center

	GENDER	SNAP	HOUSEHOL		EDUCATION	AGE	CRIME VICTIM	CHILDREN UNDER 18 W		YEARS IN P WHITEHALL
	FE- TOTAL MALE MALI		LESS \$45F THAN OR \$45K MOR	AFR-	HS ASSC 4-YR OR VO- COL- LESS TECH LEGE	TO TO OR	KNOW SOME R SELF ONE ANY NO	YES NO Y	RE- FULL TIR- ES TIME ED OWN REN	1 6 MORE TO TO THAN 5 15 15
TOTAL RESPONDENTS	351 173 178 49% 51%		9 175 138 6 50% 39%						$\begin{array}{c ccccccccccccccccccccccccccccccccccc$	
HIGH (1)	92 48 44 26% 28% 25%					••••			25 57 7 25 64 3% 27% 15% 17% 32%	
MEDIUM (2)	87 49 38 25% 28% 22%								15 57 10 29 58 7% 27% 22% 20% 29%	
LOW (3)	159 71 88 45% 41% 50%								47 96 26 88 68 2% 45% 55% 61% 34%	••••••
DON'T KNOW/REFUSED (4)	13 6 7 4% 3% 4%		0 4 4 % 2% 3%	4 6 7 % 5% 4%	4 2 6 3% 2% 6%	4 3 6 3% 3% 6%	5 4 4 6 7 5 3% 3% 3% 6%	777 4%3%	3 5 4 2 11 1% 2% 9% 1% 5%	6 2 3 5% 3% 2%

Question 20(g): Priority: Building a big-box store, similar to Target or Meijer

	G	ENDE	R	SNAP		USEH INCON		RA	CE	ED	UCATI	ON		AGE		,	CRIME	VICTIN	1			IN WCS	EMPL ME			ME RSHIP		EARS I IITEHA	
	TOTAL MA		E- LE Y	ES N	TH	ESS \$ HAN 45K M	OR	AFR- AMER	WHT	HS OR LESS	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS				92 2 3% 7′								100 28%		128 36%				223 63%		146 41%			215 61%	47 13%	143 41%		137 39%		119 34%
HIGH (1)	88 25% 25					50 8% 2	29 21%	35 31%	40 21%			18 18%		30 23%					36 29%	28 19%	60 29%			18 38%	27 19%	59 29%	34 25%	20 22%	÷ ·
MEDIUM (2)	101 29% 30	- ·		- ·		58 3% 2	31 23%	31 27%	57 31%			22 22%		28 22%	÷.	44 32%		66 30%	34 27%	42 29%	59 29%	26 29%	56 26%	15 31%	34 24%	64 32%	40 29%	32 35%	
LOW (3)	154 44% 42		00	••••		65 7% 5	72 52%	43 38%	85 46%		43 44%	58 59%	55 45%	66 52%		64 47%	÷.	104 47%	50 40%	72 50%	82 40%	46 51%	109 50%	15 31%	78 55%	74 37%	60 44%	37 40%	55 46%
DON'T KNOW/REFUSED (4)	8 2% 3	4 8% 2	3 2% 2	2	6 2%	2 1%	5 4%	4 4%	3 2%	2 2%	3 3%	2 2%	1 1%	3 3%	3 3%	1 1%	2 1%	2 1%	6 4%	4 3%	4 2%	1 1%	6 3%	0 0%	3 2%	4 2%	2 2%	3 3%	1 1%

Question 20(h): Priority: Adding more industrial or warehouse space

		GEN	DER	SN	AP	HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	1			IN WCS	EMPI ME			ME RSHIP		EARS I IITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	HS OR LESS		COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		173 49%			249 71%									128 36%				223 63%		146 41%			215 61%	47 13%	143 41%		137 39%		119 34%
HIGH (1)	78 22%	50 29%		20 22%		40 23%	25 18%		36 20%			18 18%		35 27%					31 25%	27 19%	51 25%	17 19%	42 20%	14 30%	22 15%		30 22%	19 21%	29 25%
MEDIUM (2)	108 31%	53 30%		27 29%	77 31%	56 32%	45 33%	29 25%	56 30%		32 33%	28 28%	48 39%	30 24%		39 29%		74 33%	33 26%	51 35%	57 28%	32 35%	61 28%	13 28%	46 32%		42 30%	32 35%	÷ ·
LOW (3)	137 39%	58 33%	79 45%	31 34%	103 41%	66 37%	62 45%		82 44%		43 44%	49 49%	51 41%	57 45%	30 30%	57 42%	72 41%		46 36%	58 40%	79 38%	35 39%	99 46%	10 22%	71 50%	64 32%	52 38%	33 36%	
DON'T KNOW/REFUSED (4)	28 8%	13 7%	15 8%	13 15%	14 6%	14 8%	5 4%	15 14%	11 6%	19 13%	5 5%	5 5%	8 6%	6 4%	15 15%	7 5%	9 5%	12 5%	16 13%	9 6%	19 9%	6 7%	13 6%	10 21%	4 3%	23 11%	13 10%	7 8%	5 4%

Question 20(i): Priority: Adding more neighborhood retail stores

		GEN	IDER	SN	IAP	HOUSI	EHOLD OME		CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	I				EMPI ME			ME RSHIF		EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES	NO		OR	AFR-	WHT			COL-		35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS								113 32%			98 28%			128 36%		136 39%	174 50%				205 59%	91 26%	215 61%	47 13%	143 41%		137 39%		119 34%
HIGH (1)	107 30%	61 35%	45 26%	29 31%		52 29%	47 34%	44 39%	46 25%		21 21%	30 30%	33 27%	40 31%		32 23%	48 28%	57 26%	47 38%	43 29%	64 31%	28 31%	68 32%	14 29%	32 22%		44 32%	29 31%	33 28%
MEDIUM (2)	122 35%	60 34%		32 35%		63 36%	43 31%	0.	66 36%	52 35%	36 37%	32 32%	46 37%	38 30%	38 38%	51 37%	61 35%	84 38%	38 30%	37 26%	84 41%	25 28%	68 31%	18 39%	50 35%		52 38%	30 32%	
LOW (3)	115 33%			27 30%	82 33%		46 34%		71 38%	39 26%	39 39%	37 37%	43 35%	46 36%	26 26%	54 39%	63 36%	79 36%	36 28%	62 42%	54 26%	37 40%	75 35%	13 27%	60 42%	52 26%	37 27%		47 40%
DON'T KNOW/REFUSED (4)	7 2%	2 1%	5 3%	4 4%	3 1%	5 3%	2 2%	5 5%	2 1%	4 3%	2 2%	1 1%	1 1%	3 3%	3 3%	0 0%	2 1%	2 1%	5 4%	4 2%	4 2%	1 1%	4 2%	3 5%	2 1%	5 3%	4 3%	2 2%	0 0%

Question 20(i): Priority: Adding more office space

	GEN	IDER SNAP			HOUSEHOLD INCOME		RACE		EDUCATION			AGE			CRIME VICTIM				CHILDREN UNDER 18		IN WCS	EMPLOY- MENT		HOME OWNERSHIP			EARS I HITEHA	
	TOTAL MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 173 49%	178 51%		249 71%		138 39%			149 42%	98 28%			128 36%		136 39%					205 59%	91 26%	215 61%	47 13%			137 39%		119 34%
HIGH (1)	73 46 21% 26%		19 20%	51 20%	31 18%	36 26%	30 27%	÷ .	32 21%				34 26%		31 23%	÷.			29 20%	44 21%	19 21%		6 13%	35 25%	÷.	25 18%	26 28%	
MEDIUM (2)	141 76 40% 44%		30 33%	108 44%	80 46%	54 39%	39 35%	79 43%		39 40%		61 49%	39 30%		51 37%		90 40%	50 40%	58 40%	83 40%	37 41%	86 40%	17 36%			÷ ·	34 37%	
LOW (3)	112 44 32% 25%		28 30%	79 32%	51 29%	44 32%	29 26%	65 35%	43 29%	37 38%	30 30%	32 26%	50 39%	30 31%	50 37%	0.	76 34%	36 28%	49 34%	63 31%	30 33%	73 34%	14 30%	•••	58 29%	40 29%	28 30%	
DON'T KNOW/REFUSED (4)	25 8 7% 5%	17 10%	15 16%	10 4%	13 8%	4 3%	14 13%	9 5%	14 10%	4 4%	7 7%	5 4%	6 4%	14 14%	4 3%	9 5%	11 5%	14 11%	9 6%	16 8%	5 5%	8 4%	10 20%	3 2%	23 11%	12 9%	5 5%	6 5%

Question 21: And, which of these should city officials make their highest priority?

	GENDER			SN	AP	HOUSEH		RA	CE	EDUCATION			AGE			CRIME VICTIM			1	CHILDREN UNDER 18					EMPLOY- MENT		HO OWNE			EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES	NO	LESS THAN \$45K I	OR		WHT	OR	VO-		TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15		
TOTAL RESPONDENTS			178 51%			175 50%														146 41%					143 41%				119 34%		
ADDING HOUSING FOR SENIOR CITIZENS & EMPTY NESTERS (01)		31 18%				42 24%		24 21%							28 28%					27 19%		18 20%		16 33%		49 24%		18 19%			
ADDING HOUSING FOR YOUNG PROFESSIONALS (02)	47 13%		23 13%	6 6%		22 13%	23 17%	12 10%	÷.	15 10%	13 13%	19 19%	26 21%	10 8%					10 8%		25 12%	10 11%		6 12%		27 13%	17 12%	8 9%	22 18%		
DEVELOPING MIXED-USE BUILDINGS (03)	16 5%	7 4%		5 5%		4 2%	12 9%	3 3%		7 5%	1 1%	7 7%	4 3%	6 5%	6 7%	5 4%	-	9 4%	7 6%	6 4%	10 5%	5 5%		1 2%	9 6%	7 4%	6 4%	5 6%	6 5%		
BUILDING MORE SINGLE FAMILY HOMES (04)	84 24%			20 22%		38 22%		31 28%							12 12%				24 19%		38 19%	31 34%		7 15%		42 21%			29 24%		
BUILDING A FULL-SERVICE HOTEL (05)	13 4%	8 5%		4 5%	9 4%	7 4%	4 3%	7 6%	6 3%	9 6%	3 3%	1 1%	3 2%	2 2%	8 8%	4 3%	-	8 3%	6 4%	4 3%	9 4%	4 4%	5 2%	3 7%	3 2%	10 5%	5 3%	2 2%	5 4%		
ADDING A NEW STRIP SHOPPING- CENTER (06)	13 4%	8 5%	4 3%	2 2%		7 4%	5 4%	6 5%	6 3%	4 3%	3 3%	5 5%	3 3%	4 3%	5 5%	4 3%	3 2%	6 3%	6 5%	7 5%	5 3%	5 5%	11 5%	0 0%	3 2%	8 4%	5 4%	6 6%	2 2%		
BUILDING A BIG-BOX STORE (07)	22 6%			5 6%			4 3%	4 3%	14 7%	13 9%	7 7%	2 2%		5 4%	11 11%	13 9%			4 3%		19 9%	1 1%	9 4%	6 13%	15 11%	5 3%	2 2%		13 11%		
ADDING MORE INDUSTRIAL OR WAREHOUSE SPACE (08)	21 6%	11 7%	10 6%	5 5%		. –	6 5%	4 3%	11 6%	10 7%	5 6%	6 6%	8 6%	11 8%	3 3%			16 7%	6 4%	6 4%	15 7%	4 5%	14 6%	2 5%	-	16 8%	11 8%	5 5%	6 5%		
ADDING MORE NEIGHBORHOOD RETAIL STORES (09)	16 5%		-	4 4%	12 5%	-	7 5%	4 4%	11 6%	7 4%	4 4%	5 5%	6 5%	4 3%	6 6%	4 3%	8 4%	8 4%	8 6%	6 4%	10 5%	2 3%	9 4%	2 5%	7 5%	9 4%	10 7%	1 1%	5 4%		
ADDING MORE OFFICE SPACE (10)	8 2%	5 3%		3 4%	5 2%	2 1%	6 4%	2 2%	5 3%	1 1%	3 4%	4 4%	2 1%	6 5%	1 1%	4 3%		5 2%	3 2%	4 3%	4 2%	3 3%		0 0%	3 2%	5 2%	4 3%	5 5%	0 0%		
DON'T KNOW/REFUSED (11)	36 10%	16 9%		11 12%	25 10%	20 11%	10 7%	16 15%	13 7%	18 12%	9 9%	9 9%	10 8%	16 13%	10 10%	13 10%		17 8%	19 15%	15 10%	21 10%	8 9%		4 8%	13 9%	22 11%	14 10%	14 15%	8 7%		

Question 22(a): Priority: Adding programs offered through the Parks and Recreation Department

	GI	INDER	SN	NAP	HOUSE	EHOLD OME	RA	CE	ED	UCATI	ION		AGE			CRIME	VICTI	1			IN WCS	EMPI ME			ME RSHIP		EARS I HITEHA	
	TOTAL MAI	FE- E MAL		NO	LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 17 499	3 178 % 51%								98 28%			128 36%		136 39%					205 59%	91 26%	215 61%	47 13%	143 41%		137 39%		119 34%
HIGH (1)	232 11 66% 649				112 64%				101 68%			87 71%	86 68%				144 65%		105 72%		67 74%	154 72%	27 57%	93 65%		96 70%	57 62%	
MEDIUM (2)	93 4 26% 279					31 22%	27 24%	54 29%	39 26%	35 36%		29 24%	30 24%				÷.	31 25%	33 22%	60 29%	21 23%	46 22%	17 36%	33 23%		30 22%	31 33%	30 25%
LOW (3)	21 1 6% 99	56 %3%	6 5 6%	16 6%		10 7%	3 3%	14 8%	6 4%	8 8%	6 6%	7 6%	8 7%	6 6%	7 5%	11 6%	13 6%	9 7%	7 5%	14 7%	2 2%	14 6%	2 5%	14 10%	7 4%	10 7%	3 3%	9 7%
DON'T KNOW/REFUSED (4)	5 2% 09	1 (% 3%	53 3%	3 1%	3 2%	1 1%	1 1%	4 2%	4 2%	0 0%	2 2%	0 0%	3 2%	3 3%	3 2%	2 1%	4 2%	1 1%	1 1%	5 2%	1 1%	1 0%	1 1%	3 2%	3 1%	1 0%	2 2%	3 2%

Question 22(b): Priority: Repairing and repaving more streets

	GEND	ER	SNA		HOUSE			CE	ED	UCAT	ION		AGE		(CRIME	VICTI	Л	CHILE	DREN R 18	IN WCS	EMPI ME			ME RSHIF		EARS HITEHA	
	F TOTAL MALE M	E-	YES		LESS THAN \$45K I	OR	AFR-	WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 173 - 49% 5			249 71%									128 36%		136 39%		223 63%				91 26%	215 61%	47 13%	143 41%		137 39%		119 34%
HIGH (1)	206 118 59% 68% 5			147 59%	108 62%	75 54%		110 59%			54 54%	71 58%	70 55%	÷ .	83 61%		137 62%	67 53%	76 52%	130 63%		123 57%	31 66%	79 55%		78 57%		• =
MEDIUM (2)	113 42 32% 24% 4	71 0% 3	31 34% :	78 32%	53 30%	47 34%	30 27%			26 26%		39 32%	42 33%		46 34%	64 37%	74 33%	38 30%	50 34%	63 31%	31 34%	69 32%	13 27%	50 35%	63 31%	43 31%		
LOW (3)		15 9%	6 7%	22 9%	12 7%	15 11%	14 12%	11 6%	5 3%	11 11%	11 11%	13 10%	14 11%	-	7 5%	8 5%	11 5%	17 14%	19 13%	10 5%	7 8%	21 10%	1 2%	13 9%	16 8%	13 10%	9 10%	•
DON'T KNOW/REFUSED (4)	4 1 1% 0%	3 2%	3 3%	1 1%	3 1%	1 1%	3 2%	1 0%	4 3%	0 0%	0 0%	0 0%	1 1%	3 3%	0 0%	0 0%	0 0%	4 3%	1 1%	3 1%	1 1%	1 1%	3 5%	1 1%	3 1%	3 2%	1 1%	0 0%

Question 22(c): Priority: Developing a free service that connects Whitehall residents with persistent health problems to the city's paramedics, who can help them find appropriate health care resources

	GENDER	SNAP	HOUSEHOLI	RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WC		OME ERSHIP	YEARS WHITEF	
	FE- TOTAL MALE MALE	YES NO	LESS \$45K THAN OR \$45K MORE	AFR-	HS ASSC 4-YR OR VO- COL- LESS TECH LEGE	TO TO OR	KNOW SOME SELF ONE ANY NO	YES NO YE	RE- FULL TIR- S TIME ED OWN	RENT	то то	MORE THAN 15
TOTAL RESPONDENTS	351 173 178 49% 51%		9 175 138 6 50% 39%			124 128 100 35% 36% 28%	136 174 223 120 39% 50% 63% 36%					2 119 6 34%
HIGH (1)	278 138 140 79% 80% 79%				128 76 70 86% 78% 70%		106 131 173 10 78% 76% 78% 82%					1 94 6 79%
MEDIUM (2)	51 20 31 15% 12% 17%					11 20 12	21 33 38 1 15% 19% 17% 10%				18 13 13% 14%	
LOW (3)	18 12 6 5% 7% 3%	1 1 1% 79	7 1 16 % 0% 12%		2 3 13 1% 4% 13%		9 9 12 7% 5% 5% 5%	6 8 9 6 6% 5% 29	2 15 2 12 % 7% 4% 9%	6 3%	7 5% 7%	7 4 % 3%
DON'T KNOW/REFUSED (4)	4 3 2 1% 1% 1%	0 0% 29	4 1 2 6 0% 1%	2 2 2% 1%	4 0 1 2% 0% 1%	0 1 3 0% 1% 3%	0 0 0	4 1 3 6 1% 2% 19	1 3 1 2 6 1% 3% 2%	2 1%	2 · 1% 1%	10 60%

Question 23: And, which of these should city officials make their highest priority?

	GENDER	SNAP	HOUSEHOLI INCOME	RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN UNDER 18 W	N EMPLOY- HOME CS MENT OWNERSH	YEARS IN P WHITEHALL
	FE- TOTAL MALE MALE	YES NO	LESS \$45K THAN OR \$45K MORE	AFR-	HS ASSC 4-YR OR VO- COL- LESS TECH LEGE	TO TO OR	KNOW SOME R SELF ONE ANY NO	YES NO Y	RE- FULL TIR- ES TIME ED OWN REN	1 6 MORE TO TO THAN T 5 15 15
TOTAL RESPONDENTS	351 173 178 49% 51%	92 249 26% 719			149 98 100 42% 28% 28%	124 128 100 35% 36% 28%				
ADDING PROGRAMS OFFERED THROUGH PARKS AND REC (1)	100 49 51 29% 28% 29%	20 78 21% 31%		00 10	37 24 38 25% 25% 38%				27 72 7 45 55 % 34% 14% 31% 27%	
REPAIRING AND REPAVING MORE STREETS (2)	60 36 24 17% 21% 14%	16 4 17% 18%	20 20		28 20 12 19% 20% 12%	17 20 24 14% 16% 24%	2. 00 00 20		19 39 10 31 28 % 18% 22% 22% 14%	
DEVELOPING A FREE SERVICE FOR RESIDENTS W/ HLTH PROBLEMS (3)	175 80 96 50% 46% 54%	52 11 56% 47%		•••••	80 49 44 53% 50% 44%	71 55 49 58% 43% 50%			44 95 26 60 110 % 44% 54% 42% 55%	00 00 00
DON'T KNOW/REFUSED (4)	15 8 6 4% 5% 4%	5 10 5% 4%) 5 7 5 3% 5%	76 6%3%	4 5 5 3% 5% 5%	2 5 7 2% 4% 7%	5 6 7 8 3% 4% 3% 6%	3 3 11 % 2% 5%	1 8 5 7 8 % 4% 10% 5% 4%	3 5 6 4 5 3% 6% 4%

	G	ENDER	SN	IAP	HOUSE		RAG	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1	CHILE		IN WCS	EMPI ME			ME RSHIP		EARS I IITEHA	
	TOTAL MA	FE-	YES		LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	то	35 TO 54	55 OR OLDR	SELF	KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		73 178 1% 51%				138 39%	113 32%	185 53%	149 42%	98 28%		124 35%	128 36%							205 59%			47 13%			137 39%		119 34%
YES (1)	83 24% 23	41 43 % 24%		66 27%		48 35%	6 5%	70 38%			24 24%					51 29%		19 15%		56 27%	20 22%		18 38%		25 12%	15 11%	19 20%	
NO (2)	266 13 76% 77	33 133 % 75%			146 83%		106 93%				76 76%		99 77%						116 80%				30 62%			121 88%	73 80%	
DON'T KNOW/REFUSED (3)	2 0% 0	02 1%	2 2%	0 0%	2 1%	0 0%	2 1%	0 0%	2 1%	0 0%	0 0%	0 0%	1 1%	1 1%	0 0%	1 0%	1 0%	1 1%	2 1%	0 0%	2 2%	1 0%	0 0%	0 0%	2 1%	2 1%	0 0%	0 0%

Question 24: Recently, the city announced that Heartland Bank is moving its corporate offices to Whitehall. Have you heard anything about that?

Question 25: From what you've heard, are your impressions of Heartland's move to the city very positive, somewhat positive, somewhat negative, or very negative – or don't you have an opinion?

	GE	NDER	SN		HOUSE		RAG	E	ED	UCATI	ON		AGE		C	CRIME	VICTIN	1				EMPL ME		HON			EARS I IITEHA	
	TOTAL MAL	FE- E MALE	YES		LESS 3 THAN \$45K M	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN F	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	83 4 49%	1 43 6 51%	17 21%	66 79%	28 33% !	48 58%	6 7%	70 83%	32 38%	28 33%	24 29%	22 27%	28 34%		41 49%	51 61%	65 78%	19 22%	28 33%	56 67%	20 24%	50 60%	18 21%	56 68% 3	25 30%	15 18%	19 22%	
VERY POSITIVE (1)	42 19 50% 47%		9 52%	33 50%	-	31 64%	1 22%	38 55%	16 51%	13 49%	12 50%	-	13 46%				33 51%	9 47%	10 35%	32 58%	7 34%	26 53%	12 67%	30 54% 4	12 46%	7 46%	6 30%	29 58%
SOMEWHAT POSITIVE (2)	20 1) 24% 25%		4 23%	16 24%	-	10 20%	2 29%	18 27%	7 23%	6 23%	6 26%	7 33%	6 20%		12 30%	. –	15 23%	5 28%	•	11 19%	7 33%	9 18%	3 19%	12 22% 2	6 24%	3 18%	6 31%	12 23%
SOMEWHAT NEGATIVE (3)	2 3% 2%	1 2 6 4%	1 5%	2 2%	1 3%	1 1%	0 0%	2 2%	1 3%	0 0%	2 7%	0 0%	2 6%	1 2%	1 2%	1 1%	2 3%	1 4%	1 3%	2 3%	1 4%	1 1%	1 5%	2 3%	1 3%	1 6%	1 4%	1 1%
VERY NEGATIVE (4)	2 2% 3%	1 0 6 1%	0 0%	2 2%	0 0%	1 2%	0 0%	0 1%	0 1%	0 0%	1 5%	0 0%	1 4%	0 1%	1 3%	2 3%	2 3%	0 0%	1 4%	0 1%	0 0%	1 2%	0 3%	2 3%	0 0%	0 0%	0 0%	2 3%
DON'T KNOW/REFUSED (5)	17 21% 23%	98 619%	3 20%	14 21%	11 39% ·	6 12%	3 49%	11 16%	7 22%	8 28%	3 12%	6 28%	7 24%	4 13%	9 22%	10 21%	13 21%	4 21%	7 24%	11 19%	6 29%		1 6%	11 19% 2	7 27%	4 29%	6 34%	7 14%

Question 26(a): Why do you feel that way – in other words, why are your impressions of Heartland's move **positive**?

	GENDER	SNAP	HOUSEHOLI INCOME	D RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WC		HOME YEARS IN NERSHIP WHITEHALL
	FE TOTAL MALE MAL		LESS \$45K THAN OR \$45K MORI	AFR-	HS ASSC 4-YR OR VO- COL- LESS TECH LEGE	TO TO OR	KNOW SOME R SELF ONE ANY NO	YES NO YES	FULL TIR- S TIME ED OW	1 6 MORE TO TO THAN /N RENT 5 15 15
TOTAL RESPONDENTS	62 30 3 48% 52%				24 20 18 38% 32% 30%	16 18 27 26% 30% 44%	30 38 48 14 49% 61% 78% 22%			
WILL BRING IN JOBS (01)	28 12 1 45% 40% 49%		9 6 19 % 38% 48%		11 9 8 45% 46% 44%					22 5 5 5 18 % 29% 49% 41% 44%
WILL BRING IN TAX REVENUE (02)	16 9 26% 30% 23%				5 4 7 19% 22% 40%	5 6 5 28% 34% 20%				13 2 3 4 10 % 10% 33% 32% 24%
HELPS IN EFFORTS TO RESTORE CITY/REP (03)	18 11 30% 37% 23%		8 6 13 % 36% 31%		7 6 6 30% 29% 30%		7 9 12 14 4 5 31% 32% 30% 29%			10 9 1 5 13 % 50% 10% 41% 32%
ACCESS TO NEW BANK/BRANCHES (04)	5 4 9% 12% 5%		324 %10%9%	05 0%9%	5 1 0 20% 4% 0%	0 2 4 0% 9% 13%	2 4 5 1 5% 10% 10% 4%	1 4 7% 9% 5%	1 4 1 % 11% 10% 10'	4 1 1 0 4 % 5% 9% 0% 11%
BETTER THAN GOLF COURSE (05)	3 0 4% 0% 8%		2 0 3 % 0% 7%) 1 2 2 1 5 3% 5% 4% 6%			3 0 2 0 1 % 0% 18% 0% 2%
THEY ARE GOOD (06)	10 3 16% 10% 21%	· · ·	0 3 7 % 19% 16%	19 31% 15%					0 5 3 % 15% 19% 20	9 1 2 2 6 % 5% 19% 15% 15%
WILL BRING IN PEOPLE (07)	2 1 4% 3% 4%	1 1 % 6% 3	1 0 2 % 0% 5%		0 1 2 0% 3% 9%		1 2 2 1 3% 4% 3% 4%	0 2 0% 5% 0%		2 0 0 1 2 % 0% 0% 4% 4%
BUILDING/DEVELOPMENT PARK (08)	4 3 6% 9% 3%	10 60%8	4 1 2 % 6% 5%	0 4 0% 7%	2 0 2 7% 0% 12%	1 0 3 6% 0% 10%	3 2 2 2 2 2 5 7% 4% 4% 12%	0 4 0% 9% 0%	0 1 3 6 3% 18% 6	3 0 0 0 4 % 0% 0% 0% 9%
DON'T KNOW/REFUSED (98)	- 0	2 0 % 0% 4'	2 0 1 % 0% 4%	0 2 0% 3%	1 0 1 6% 0% 3%	1 1 0 9% 3% 0%) 1 2 2 0 5 2% 5% 4% 0%	2 0 10% 0% 15%	2 0 0 % 0% 0% 5	2 0 0 1 1 % 0% 0% 4% 4%

Question 26(b): Why do you feel that way – in other words, why are your impressions of Heartland's move **negative**?

	GENI	DER S	NAP	HOUSEHOL INCOME	D RACE	ED	UCATION	AGE		CRIME	VICTIM		DREN ER 18	IN WCS	EMPLOY MENT		HOME VNERSHIP		EARS I IITEHA	
	TOTAL MALE	FE- MALE YES	S NO	LESS \$45k THAN OR \$45K MOR	AFR-	OR	ASSC 4-YR VO- COL- TECH LEGE			KNOW SOME ELF ONE		YES	NO		RE FULL TII TIME EI	R-	WN RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	4 2 46%	2 54% 20%	1 3 6 80%	1 2 20% 46%	0 2	1 31%	0 3 0% 69%	0 3 0% 72% 28%	1 6 52	2 2 2% 57%	3 80% 209	1 2 6 49%	2 51%	1 20%	2 46% 34	1 % 80	3 1 0% 20%	1 23%	1 20%	2 57%
WE DON'T NEED A BANK (31)	1 0 20% 0%	1 37%100%	1 0 6 0%	1 C 100% 0%	0 0 1	1 65%	0 0 0% 0%	0 1 (0% 28% 0%) 6 (0 0 0% 0%	0 0%100	1 1 % 41%	0 0%1	1 100%	0 0% 0	0 % (0 1 0%100%	0 0%1	1 00%	0 0%
DON'T LIKE ABATEMENTS (32)	1 0 23% 0%	1 43% 0%) 1 % 29%	0 0 0% 0%	000	0 0%	0 1 0% 34%	0 1 (0% 32% 0%) 645	1 0 5% 0%	1 29% 09	0 0 6 0%	1 45%	0 0%	0 0% 68	1 % 29	1 0 9% 0%1	1 00%	0 0%	0 0%
NEED TO FOCUS ON BUSINESS ALREADY HERE (33)	2 1 37% 37%	1 37%100%	1 1 6 21%	1 1 100% 37%	02 0%77%	1 65%	0 1 0% 25%	0 1 ^{- 7} 0% 28% 61%	1 6 (0 1 0% 30%	1 21%100	1 1 % 41%	1 33%1	1 100%	1 37% 0	0 % 21	1 1 1%100%	0 0%1	1 00%	1 30%
I DON'T BACK THERE SO IT DOES NOT BENEFIT ME (34)	0 0 11% 0%	0 20% 0%) 0 % 14%	0 0 0% 0%	000	0 35%	0 0 0% 0%	0 0 (0% 0% 39%) 6 (0 0 0% 19%	0 14% 09	0 0 6 0%	0 21%	0 0%	0 0% 32	0 % 14	0 0 4% 0%	0 0%	0 0%	0 19%
THEY ARE REMOVING PARK LAND (35)	1 1 29% 63%	0 0% 0%) 1 % 36%	0 1 0% 63%	0 0 0% 0%	0 0%	0 1 0% 41%	0 1 (0% 40% 0%) 6 58	1 1 5% 50%	1 36% 09	0 1 659%	0 0%	0 0%	1 63% 0	0 % 36	1 0 5% 0%	0 0%	0 0%	1 50%

Question 27(a): Priority: Improving access for pedestrians and vehicles to the lower portion of the park

	GE	INDER	SN	IAP	HOUSE	EHOLD OME	RA	CE	ED	UCATI	ION		AGE			CRIME	VICTI	1			IN WCS	EMPI ME			DME ERSHIF		EARS I HITEHA	
	TOTAL MAI	FE- E MALE	E YES	NO	LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 17 499	3 178 % 51%		249 71%			113 32%			98 28%		124 35%			136 39%							215 61%	47 13%			137 39%		119 34%
HIGH (1)	182 9 52% 529					72 52%			88 59%	45 46%		63 51%	70 55%										24 50%					59 49%
MEDIUM (2)	111 5 32% 339			74 30%	53 30%	47 34%	38 34%	54 29%	39 26%	36 37%	00	46 37%	37 29%	28 28%	47 34%	-	79 36%	31 24%	56 38%	55 27%	31 34%	67 31%	10 20%	•••	56 28%		•••	39 33%
LOW (3)	43 2 12% 139		-	36 14%	15 8%	17 12%	9 8%	27 15%	19 12%	12 12%	12 12%	9 8%	15 12%	18 18%	20 15%		29 13%	14 11%	17 12%	26 12%	10 11%	25 11%	12 26%			17 12%	8 8%	18 15%
DON'T KNOW/REFUSED (4)	15 4% 29	3 12 % 7%	2 4 4%	10 4%	11 6%	3 2%	5 4%	8 4%	4 3%	5 5%	4 4%	5 4%	6 4%	4 4%	3 2%	9 5%	10 4%	5 4%	5 3%	10 5%	2 2%	8 4%	2 4%	5 3%	10 5%	-	4 4%	3 2%

Q	uestion 27(b):	Priority:	Transforming the lower	portion of the pa	ark to natural prairie w	ith walking and bike paths

	GE	NDER	SN	IAP	HOUSE		RA	CE	ED	UCAT	ON		AGE		(CRIME	VICTI	1			IN WCS	EMPL ME			OME ERSHIF		EARS I HITEHA	
	TOTAL MALE	FE- E MALE	YES		LESS THAN \$45K I	OR		WHT	HS OR LESS	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		3 178 51%		249 71%			113 32%					124 35%										215 61%	47 13%			137 39%		119 34%
HIGH (1)	190 90 54% 52%					77 56%	67 59%	103 56%					67 52%				115 51%			105 51%		117 54%	29 61%			73 53%		63 53%
MEDIUM (2)	119 60 34% 35%				67 38%	40 29%	37 32%	60 33%		43 43%	31 31%	39 31%	47 37%	34 34%	52 38%		84 38%	35 28%	49 33%	71 35%	30 33%	73 34%	14 29%			55 40%	28 31%	
LOW (3)	35 23 10% 13%		-	26 11%	9 5%	20 15%	8 7%	20 11%	18 12%	7 7%	9 9%	14 11%	12 9%	9 9%	14 10%	14 8%	19 8%	16 13%	11 7%	24 12%	5 6%	23 11%	3 7%	18 13%	16 8%	9 7%	10 10%	
DON'T KNOW/REFUSED (4)	7 1 2% 1%	6 5 3%	2 3%	3 1%	3 2%	1 1%	1 1%	2 1%	2 2%	3 3%	1 1%	3 2%	2 1%	2 2%	3 3%	5 3%	6 2%	1 1%	1 1%	5 3%	0 0%	1 1%	2 4%	3 2%	3 2%	1 1%	1 1%	3 3%

Question 27(c): Priority: Increasing the disc golf course to 18 holes

		GEN	IDER	SN	IAP	HOUSI			CE	ED	UCATI	ON		AGE		,	CRIME	VICTIN	1			IN WCS	EMPI ME			ME RSHIF		EARS HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR	AFR-	WHT		ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		173 49%		92 26%							98 28%			128 36%			174 50%	223 63%					215 61%	47 13%	143 41%	-0.	137 39%		119 34%
HIGH (1)	51 14%	-		11 12%	39 16%		19 14%							16 13%			34 19%	39 18%	11 9%		27 13%	18 20%	38 18%	6 12%	20 14%			17 19%	18 15%
MEDIUM (2)	88 25%			26 28%		43 25%	38 28%	27 24%	50 27%		16 16%	29 29%	28 22%	36 28%		26 19%	36 21%		36 29%	33 23%	54 26%	22 25%	52 24%	13 27%	36 25%			22 24%	
LOW (3)	173 49%	. –		37 40%	130 52%	80 46%	74 54%	50 44%	93 50%	÷.	58 59%	53 53%	60 48%	66 52%		78 57%	88 50%		58 46%	73 50%	101 49%	41 46%	112 52%	20 41%	76 53%	94 47%	73 53%	42 46%	•••
DON'T KNOW/REFUSED (4)	39 11%		22 12%	18 19%		27 15%	7 5%	22 20%	14 7%	23 16%	9 9%	7 7%	12 10%	10 8%	17 17%	13 10%		19 8%	21 16%	16 11%	23 11%	9 10%	14 7%	9 19%	11 7%	29 14%	17 12%	11 12%	11 9%

Question 27(d): Priority: Adding parking closer to the shelter houses

		GEN	DER	SN	IAP	HOUSE	EHOLD OME	RA	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1				EMPI ME			ME RSHIF		EARS I HITEHA	
	TOTAL I	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS			178 51%								98 28%					136 39%					205 59%	91 26%	215 61%	47 13%			137 39%	92 26%	119 34%
HIGH (1)	122 35%	63 36%	60 34%	36 39%		82 47%	31 23%	53 47%		61 41%	35 35%		37 30%	44 34%			46 26%		58 46%	50 34%	72 35%	35 39%	60 28%	18 38%	37 26%	÷ .	50 36%		÷ ·
MEDIUM (2)	130 37%	58 33%	72 41%	34 37%		54 31%	63 46%	38 33%	63 34%	52 35%	36 37%	40 40%	48 39%	48 38%	33 33%	52 38%	÷.	87 39%	42 33%	51 35%	79 39%	32 35%	90 42%	15 33%	67 47%	60 30%	54 39%	28 31%	
LOW (3)	83 24%	48 28%	35 20%	16 17%		28 16%	41 29%	18 15%	52 28%	29 19%	22 22%	31 31%	30 24%	31 24%	22 22%	37 27%	52 30%	61 27%	21 17%	40 28%	43 21%	22 24%	57 27%	14 29%	34 24%		26 19%		34 29%
DON'T KNOW/REFUSED (4)	16 4%	5 3%	11 6%	6 7%	10 4%	12 7%	3 2%	5 4%	10 5%	7 5%	5 5%	3 3%	8 7%	4 4%	3 3%	6 4%	10 6%	11 5%	5 4%	5 3%	11 5%	2 2%	8 4%	0 0%	5 3%	11 5%	7 5%	4 4%	3 3%

Question 27(e): Priority: Improving access from the park to Big Walnut Creek

		GEN	DER	SN	AP	HOUSE	ehole Ome	RA	CE	ED	UCATI	ON		AGE		C	CRIME	VICTIN	I	CHILD UNDE		IN WCS	EMPI ME			ME RSHIP		EARS I HITEHA	
	TOTAL I	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	18 TO 34	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS			178 51%		249 71%				185 53%		98 28%			128 36%		136 39%			126 36%	146 41%	205 59%	91 26%	215 61%	47 13%			137 39%		119 34%
HIGH (1)	128 37%	72 42%		33 36%					64 34%	59 39%	31 31%	35 35%	45 37%	49 38%		41 30%	57 33%	74 33%	53 42%	55 38%	73 36%	34 37%	85 39%	17 35%			48 35%	41 44%	39 33%
MEDIUM (2)	138 39%	62 36%	77 43%	37 41%	95 38%	76 43%		46 41%	70 38%		41 42%	41 41%	51 42%	46 36%		55 40%	÷.	88 39%	50 39%	54 37%	84 41%	36 40%	81 38%	16 35%			64 46%	30 33%	
LOW (3)	66 19%	35 20%	31 17%	14 15%	52 21%	26 15%	30 21%	15 13%	41 22%	27 18%	22 23%	17 17%	22 17%	27 21%	18 18%	36 27%		48 21%	19 15%	31 21%	36 17%	19 21%	42 19%	11 24%	34 24%	31 15%	17 13%	16 17%	33 27%
DON'T KNOW/REFUSED (4)	18 5%	4 2%	14 8%	8 9%	10 4%	11 7%	5 4%	8 7%	10 6%	8 5%	4 4%	7 7%	5 4%	6 4%	7 7%	4 3%	12 7%	14 6%	5 4%	6 4%	12 6%	2 2%	7 3%	3 7%	6 4%	12 6%	8 6%	5 6%	3 3%

Question 28: And, which of these should city officials make their highest priority?

	GENDER	SNAP	HOUSEHOLD INCOME	RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WCS	EMPLOY- MENT O	HOME	YEARS IN WHITEHALL
	FE- TOTAL MALE MALE	YES NO	LESS \$45K THAN OR A \$45K MOREA		HS ASSC 4- OR VO- CO LESS TECH LE	DL- TO TO OR	KNOW SOME & SELF ONE ANY NO	YES NO YES	RE- FULL TIR- TIME ED C		1 6 MORE TO TO THAN 5 15 15
TOTAL RESPONDENTS	351 173 178 49% 51%						 136 174 223 126 39% 50% 63% 36%				137 92 119 39% 26% 34%
IMPROVING ACCESS TO LOWER PORTION OF THE PARK (1)	80 38 43 23% 22% 24%	• • • •		29 44 26% 24%	• • •	19 20 36 24 1% 16% 28% 24%	32 34 49 29 23% 20% 22% 23%			30 49 21% 24% 2	31 18 31 23% 20% 26%
TRANSFORMING LOWER PORTION TO NATURAL PRAIRIE AND PATHS (2)	129 63 66 37% 36% 37%		0. 00	39 69 35% 37%	47 36 31% 37% 45	45 49 50 31 % 39% 39% 31%	52 69 85 44 38% 39% 38% 35%	00 11 00		55 71 38% 36% 4	56 27 47 41% 29% 39%
INCREASING THE DISC GOLF COURSE TO 18 HOLES (3)	6 4 2 2% 2% 1%	-	5 0 5 5 0% 4%	0 4 0% 2%	2 1 1% 1% 3	3 4 2 1 % 3% 1% 1%	5 3 6 1 4% 2% 2% 1%	2 4 (5 1% 2% 0%) 6 1 5 3% 1%	4 2 3% 1%	4 1 1 3% 1% 1%
ADDING PARKING CLOSER TO THE SHELTER HOUSES (4)	55 25 30 16% 15% 17%	11 40 11% 16%	e 1 11	23 25 20% 13%		14 20 18 18 % 16% 14% 18%	21 28 32 23 15% 16% 14% 18%			26 28 18% 14%	20 16 18 15% 17% 15%
IMPROVING ACCESS FROM THE PARK TO BIG WALNUT CREEK (5)	41 21 19 12% 12% 11%	8 32 8% 13%		11 21 10% 11%	22 10 15% 10% 9	9 21 9 11 1% 17% 7% 11%	19 24 31 10 14% 14% 14% 8%		20 0	14 25 10% 12%	12 19 9 9% 20% 8%
DON'T KNOW/REFUSED (6)	40 22 18 11% 13% 10%			11 23 10% 12%	18 13 12% 13% 9	9 11 13 16 9% 9% 10% 16%		0 15 25 8 5 10% 12% 9%	3 23 9 5 11% 20% 1	14 26 10% 13%	14 11 13 10% 12% 11%

Question 29: For how many years have you lived in Whitehall?

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		С	RIME	VICTIN	1			IN WCS	EMPL MEI		HON OWNER			EARS II IITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	18 TO 34	35 TO 54	55 OR OLDR		KNOW SOME ONE	ANY	NO	YES	NO	YES	FULL TIME		OWN I	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS						175 50%																							
ONE TO FIVE YEARS	137 39%					77 44%																						0 0%	0 0%
1 YEAR OR LESS (01)	17 5%	8 5%	9 5%	6 6%	11 4%		4 3%	9 8%	6 3%	5 3%	9 9%	3 3%	6 5%	7 6%	4 4%	4 3%	2 1%	6 3%	11 9%	6 4%	11 5%	4 5%	6 3%	3 7%	5 3%	13 6%		0 0%	0 0%
2 YEARS (02)	27 8%	11 6%	16 9%	9 10%	18 7%	18 11%	8 6%	14 12%	12 7%	9 6%		8 8%	19 16%	5 4%	3 3%	5 4%	9 5%	14 6%	13 11%	15 11%	12 6%	8 9%	16 7%	1 1%	5 4%	22 11%		0 0%	0 0%
3 YEARS (03)	43 12%	25 14%	19 10%	19 20%	23 9%	21 12%	15 11%		15 8%	21 14%	9 9%	13 13%	18 15%	14 11%		13 9%	13 8%	18 8%	26 20%		24 12%	9 10%	20 9%	7 16%	7 5%	36 18%	43 31%	0 0%	0 0%
4 YEARS (04)	24 7%	11 6%	13 7%	6 7%	18 7%	11 6%	12 9%		9 5%	10 6%		7 7%	5 4%	16 12%	3 3%	6 5%	7 4%		13 10%	12 8%	12 6%		17 8%	2 4%	5 3%	19 10%	24 17%	0 0%	0 0%
5 YEARS (05)	26 7%	11 6%	15 8%	4 5%	22 9%	15 9%	9 6%	13 11%	9 5%	9 6%	7 7%	10 10%	9 7%	7 6%		9 6%	10 6%	14 6%	12 9%	9 6%	17 8%	5 6%	17 8%	4 8%	3 2%	23 12%	26 19%	0 0%	0 0%
SIX TO 15 YEARS		52 30%				48 27%																			40 28%	50 25%	0 0%1		0 0%
6 YEARS (06)	11 3%	8 4%	3 2%	4 4%	7 3%	7 4%	3 2%	6 5%	4 2%	3 2%	3 3%	5 5%	3 2%	4 3%	4 4%	4 3%	3 2%	7 3%	4 3%	3 2%	8 4%	2 2%	6 3%	1 2%	2 1%	9 4%	0 0%	11 12%	0 0%
7 YEARS (07)	10 3%	6 4%	4 2%	3 3%	7 3%	8 5%	2 1%	5 5%	5 2%	2 1%	6 6%	2 2%	3 2%	5 4%	2 2%	7 5%	4 2%	7 3%	3 2%	7 5%	3 1%	6 7%	6 3%	1 2%	2 1%	8 4%	0 0%	10 11%	0 0%
8 YEARS (08)	14 4%	8 5%	6 3%	2 2%	11 4%	8 5%	6 4%	5 4%	7 4%	6 4%		3 3%	3 2%	9 7%	2 2%	8 6%	8 5%	10 4%	3 3%	10 7%	4 2%	3 3%	7 3%	2 3%	8 5%	6 3%	0 0%	14 15%	0 0%
9 YEARS (09)	5 2%	2 1%	3 2%	0 0%	5 2%	4 2%	1 1%	1 1%	2 1%	1 1%	1 1%	3 3%	2 1%	3 2%	1 1%	1 1%	4 2%	4 2%	2 1%	3 2%	2 1%	2 2%	4 2%	0 0%	3 2%	3 1%	0 0%	5 6%	0 0%
10 YEARS (10)	26 7%	16 9%	10 6%	6 7%	19 7%	11 6%	10 7%		7 4%	19 12%		4 4%	8 7%	11 9%	6 6%	2 1%	10 6%	10 5%	16 12%	12 8%	14 7%		18 8%	4 9%	10 7%	15 8%	0 0%	26 28%	0 0%
11 YEARS (11)	3 1%	1 1%	2 1%	0 0%	2 1%	2 1%	1 1%	1 1%	2 1%	2 1%		1 1%	0 0%	3 2%	1 1%	2 1%	2 1%	2 1%	0 0%	1 1%	3 1%	1 1%	3 1%	0 0%	1 1%	2 1%	0 0%	3 4%	0 0%
12 YEARS (12)	4 1%	2 1%	2 1%	2 2%	2 1%		2 1%	2 2%	2 1%	2 1%		1 1%	0 0%	2 2%		2 1%	3 2%	3 1%	1 0%	1 1%	3 1%	1 1%	3 1%	0 0%	3 2%	1 0%	0 0%	4 4%	0 0%
13 YEARS (13)	4 1%	2 1%	2 1%	0 0%	3 1%	0 0%	3 2%	1 1%	3 2%	0 0%		2 2%	1 1%	3 2%	0 0%	3 2%	2 1%	4 2%	0 0%	3 2%	1 0%	1 1%	3 1%	0 0%	3 2%	1 0%	0 0%	4 4%	0 0%

Question 29: For how many years have you lived in Whitehall? (continued)

		GEN	DER	SN		HOUSE		RAG	CE	ED	UCATIO	ON		AGE		c	RIME	VICTIN	I				EMPL MEI		HON OWNER			EARS IN	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K M	OR		WHT	OR	ASSC VO- TECH	COL-	то	35 TO 54	55 OR OLDR		KNOW SOME ONE	ANY	NO	YES	NO	YES	FULL TIME		OWN I	RENT	1 TO 5	TO 1	MORE THAN 15
TOTAL RESPONDENTS	351																											92 26% 3	
14 YEARS (14)	3	2	1	0	3	0	1	2	0	1	0	1	1	1	1	0	1	1	2	0	2	0	3	0	3	0	0	3	0
	1%	1%	1%	0%	1%	0%	1%	2%	0%	1%	0%	1%	1%	1%	1%	0%	1%	0%	2%	0%	1%	0%	1%	0%	2%	0%	0%	3%	0%
15 YEARS (15)	12	5	7	3	9	6	4	2	9	4	4	4	3	3	6	7	7	10	2	4	8	1	8	2	7	5	0	12	0
	3%	3%	4%	4%	4%	3%	3%	2%	5%	3%	4%	4%	2%	3%	6%	5%	4%	4%	2%	3%	4%	1%	4%	3%	5%	3%	0%	13%	0%
MORE THAN 15 YEARS		55 32%	64 36%	27 29%	88 36%	50 29%																	75 35%		78 54%	36 18%	0 0%	0 0%1	119 00%
16 YEARS (16)	8	3	5	2	4	7	0	1	7	4	2	1	6	1	0	5	8	8	0	5	3	4	5	0	2	6	0	0	8
	2%	2%	3%	2%	2%	4%	0%	1%	4%	3%	2%	1%	5%	1%	0%	4%	5%	4%	0%	3%	1%	4%	2%	0%	2%	3%	0%	0%	7%
17 YEARS (17)	5	1	4	0	5	1	2	2	2	1	1	3	1	4	0	3	2	3	2	3	2	2	4	0	2	1	0	0	5
	1%	1%	2%	0%	2%	1%	2%	2%	1%	1%	1%	3%	1%	3%	0%	2%	1%	1%	1%	2%	1%	2%	2%	0%	2%	1%	0%	0%	4%
18 YEARS (18)	4	1	3	3	1	2	2	1	1	2	1	1	3	0	1	4	4	4	0	3	2	2	3	0	3	1	0	0	4
	1%	1%	2%	3%	1%	1%	1%	1%	1%	2%	1%	1%	2%	0%	1%	3%	2%	2%	0%	2%	1%	2%	1%	0%	2%	1%	0%	0%	4%
19 YEARS (19)	3	1	2	2	1	2	1	0	2	2	2	0	2	1	1	2	3	3	0	1	2	0	2	0	3	0	0	0	3
	1%	0%	1%	3%	0%	1%	1%	0%	1%	1%	2%	0%	1%	1%	1%	2%	2%	1%	0%	1%	1%	0%	1%	0%	2%	0%	0%	0%	3%
20 YEARS (20)	11	3	8	5	6	4	7	1	5	7	1	3	7	3	1	3	7	8	3	7	4	3	10	0	6	3	0	0	11
	3%	1%	5%	5%	3%	2%	5%	1%	3%	4%	1%	3%	6%	2%	1%	2%	4%	4%	2%	5%	2%	4%	5%	0%	5%	2%	0%	0%	9%
21 YEARS (21)	2	1	0	0	2	1	1	0	2	1	0	1	0	0	2	1	1	1	0	0	2	0	0	2	2	0	0	0	2
	0%	1%	0%	0%	1%	0%	1%	0%	1%	1%	0%	1%	0%	0%	2%	1%	1%	1%	0%	0%	1%	0%	0%	3%	1%	0%	0%	0%	1%
22 YEARS (22)	7	7	0	0	7	5	2	0	4	4	2	1	6	0	1	4	7	7	0	1	6	1	7	0	4	3	0	0	7
	2%	4%	0%	0%	3%	3%	2%	0%	2%	2%	2%	1%	5%	0%	1%	3%	4%	3%	0%	1%	3%	1%	3%	0%	3%	2%	0%	0%	6%
23 YEARS (23)	5	3	1	1	4	1	4	2	3	2	1	2	3	0	2	3	5	5	0	1	4	1	4	0	4	1	0	0	5
	1%	2%	1%	1%	2%	1%	3%	1%	2%	1%	1%	2%	3%	0%	2%	2%	3%	2%	0%	0%	2%	1%	2%	0%	3%	0%	0%	0%	4%
24 YEARS (24)	2	1	1	1	1	1	1	0	2	1	0	1	0	1	1	2	2	2	0	2	0	2	1	0	1	1	0	0	2
	1%	1%	0%	1%	0%	0%	1%	0%	1%	1%	0%	1%	0%	1%	1%	1%	1%	1%	0%	1%	0%	2%	0%	0%	1%	0%	0%	0%	2%
25 YEARS (25)	10	7	3	2	8	3	4	1	7	4	2	3	4	3	3	4	4	5	5	1	9	0	9	1	4	6	0	0	10
	3%	4%	2%	2%	3%	2%	3%	1%	4%	3%	2%	3%	3%	2%	3%	3%	2%	2%	4%	1%	4%	0%	4%	2%	3%	3%	0%	0%	8%
26 YEARS (26)	2	1	1	0	2	0	2	0	2	1	0	1	0	1	1	1	2	2	0	0	2	0	1	1	1	1	0	0	2
	1%	1%	0%	0%	1%	0%	1%	0%	1%	1%	0%	1%	0%	1%	1%	1%	1%	1%	0%	0%	1%	0%	0%	2%	1%	0%	0%	0%	2%

Question 29: For how many years have you lived in Whitehall? (continued)

		GEN	DER	SN		HOUSE		RAG	CE	ED	UCATIO	ON		AGE		C	RIME	VICTIN	1	CHILE			EMPL ME		HOH PANNC			EARS II HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	18 TO 34	35 TO 54	55 OR OLDR	:	KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN I	RENT	1 TO 5	6 M TO 15	MORE THAN 15
TOTAL RESPONDENTS	351																											92 26%	
27 YEARS (27)	2	1	1	0	2	0	1	0	2	0	0	2	2	0	0	1	1	2	0	0	2	0	1	0	1	0	0	0	2
	1%	1%	0%	0%	1%	0%	1%	0%	1%	0%	0%	2%	1%	0%	0%	1%	0%	1%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	2%
28 YEARS (28)	6	3	3	3	3	2	2	0	6	4	1	1	3	1	2	4	4	5	1	2	4	2	4	0	3	3	0	0	6
	2%	2%	2%	3%	1%	1%	2%	0%	3%	3%	1%	1%	2%	1%	2%	3%	2%	2%	0%	2%	2%	2%	2%	0%	2%	2%	0%	0%	5%
30 YEARS (30)	10	4	6	1	9	3	6	1	6	3	3	4	0	7	2	5	7	9	1	3	7	2	6	2	9	1	0	0	10
	3%	2%	3%	1%	3%	1%	4%	1%	3%	2%	3%	4%	0%	6%	2%	4%	4%	4%	1%	2%	3%	2%	3%	4%	6%	0%	0%	0%	8%
31 YEARS (31)	1	0	1	0	1	0	1	0	1	0	1	0	1	0	0	0	1	1	0	0	1	0	1	0	1	0	0	0	1
	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%
32 YEARS (32)	1	0	1	0	1	0	1	0	1	1	0	0	0	1	0	0	1	1	0	0	1	0	1	0	1	0	0	0	1
	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%
33 YEARS (33)	3	1	3	1	2	2	1	0	3	1	2	0	2	0	1	2	2	2	1	2	1	2	0	1	2	1	0	0	3
	1%	0%	2%	1%	1%	1%	1%	0%	2%	1%	2%	0%	2%	0%	1%	1%	1%	1%	1%	2%	1%	2%	0%	2%	1%	1%	0%	0%	3%
35 YEARS (35)	2 1%		1 1%	0 0%	2 1%	0 0%	1 1%	0 0%	2 1%	0 0%	1 1%	1 1%	0 0%	1 1%	1 1%	1 1%	1 1%	1 1%	1 0%	1 1%	1 0%	0 0%	1 0%	1 1%	2 1%	0 0%	0 0%	0 0%	2 2%
36 YEARS (36)	1	0	1	0	1	0	1	0	1	1	0	0	0	0	1	1	0	1	0	0	1	0	0	1	1	0	0	0	1
	0%	0%	1%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	2%	1%	0%	0%	0%	1%
37 YEARS (37)	2	1	1	1	1	0	2	0	1	1	0	0	0	0	2	1	1	1	0	1	1	1	1	0	2	0	0	0	2
	0%	0%	1%	1%	0%	0%	1%	0%	1%	1%	0%	0%	0%	0%	2%	0%	1%	1%	0%	0%	1%	1%	1%	0%	1%	0%	0%	0%	1%
38 YEARS (38)	1	1	1	0	1	1	0	0	1	1	0	0	0	1	1	0	0	0	1	1	0	1	0	1	1	0	0	0	1
	0%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	0%	0%	1%	0%	0%	0%	1%	1%	0%	1%	0%	1%	1%	0%	0%	0%	1%
39 YEARS (39)	1	1	0	0	1	0	1	0	1	0	0	1	0	0	1	0	1	1	0	0	1	0	1	0	1	0	0	0	1
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%
40 YEARS (40)	7	3	4	2	5	3	2	0	7	1	5	1	0	1	6	5	4	6	1	1	7	1	2	5	6	0	0	0	7
	2%	2%	2%	2%	2%	2%	2%	0%	4%	1%	5%	1%	0%	1%	6%	3%	2%	3%	1%	0%	3%	1%	1%	10%	4%	0%	0%	0%	6%
41 YEARS (41)	2	0	2	0	2	2	0	0	2	0	2	0	0	0	2	2	2	2	0	0	2	0	0	2	2	0	0	0	2
	0%	0%	1%	0%	1%	1%	0%	0%	1%	0%	2%	0%	0%	0%	2%	1%	1%	1%	0%	0%	1%	0%	0%	3%	1%	0%	0%	0%	1%
42 YEARS (42)	3	0	3	1	1	2	1	0	3	1	2	0	0	2	1	3	1	3	0	0	3	0	1	0	1	1	0	0	3
	1%	0%	2%	2%	1%	1%	0%	0%	2%	0%	2%	0%	0%	2%	1%	2%	1%	1%	0%	0%	1%	0%	1%	0%	1%	1%	0%	0%	2%
43 YEARS (43)	3	2	1	0	2	0	2	0	2	2	0	1	0	2	1	1	2	2	1	2	1	1	2	0	2	0	0	0	3
	1%	1%	1%	0%	1%	0%	1%	0%	1%	1%	0%	1%	0%	2%	1%	1%	1%	1%	1%	1%	0%	1%	1%	0%	1%	0%	0%	0%	2%

Question 29: For how many years have you lived in Whitehall? (continued)

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		С	RIME	VICTIN	1		REN R 18		EMPL ME		HOI OWNEI			EARS II IITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	18 TO 34	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351					175 50%										136 39%									143 41%				119 34%
45 YEARS (45)	4	4	1	0	4	4	0	0	4	3	1	0	0	0	4	1	4	4	0	0	4	0	1	3	1	3	0	0	4
	1%	2%	0%	0%	2%	3%	0%	0%	2%	2%	1%	0%	0%	0%	4%	0%	3%	2%	0%	0%	2%	0%	1%	7%	1%	2%	0%	0%	4%
50 YEARS (50)	1	0	1	0	1	0	1	0	1	1	0	0	0	0	1	1	1	1	0	0	1	0	1	0	1	0	0	0	1
	0%	0%	1%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%	0%	0%	0%	1%	1%	0%	0%	0%	1%
51 YEARS (51)	1	0	1	0	1	1	0	0	0	1	0	0	0	1	0	0	0	0	1	0	1	0	1	0	1	0	0	0	1
	0%	0%	1%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%
52 YEARS (52)	1	1	0	1	0	1	0	0	1	1	0	0	0	0	1	1	0	1	0	0	1	0	0	1	0	1	0	0	1
	0%	1%	0%	1%	0%	1%	0%	0%	0%	1%	0%	0%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	2%	0%	0%	0%	0%	1%
53 YEARS (53)	1	1	0	0	1	0	1	0	1	0	0	1	0	1	0	1	1	1	0	0	1	0	1	0	1	0	0	0	1
	0%	1%	0%	0%	0%	0%	1%	0%	1%	0%	0%	1%	0%	1%	0%	1%	1%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	1%
55 YEARS (55)	1	0	1	0	1	0	1	0	1	0	1	0	0	0	1	1	1	1	0	0	1	0	1	0	1	0	0	0	1
	0%	0%	1%	0%	0%	0%	0%	0%	1%	0%	1%	0%	0%	0%	1%	1%	1%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%
56 YEARS (56)	1	1	0	0	1	0	1	0	1	0	1	0	0	0	1	1	1	1	0	0	1	0	1	0	1	0	0	0	1
	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	1%	0%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%
60 YEARS (60)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
61 YEARS (61)	1	1	0	0	1	0	1	0	1	0	0	1	0	0	1	1	0	1	0	0	1	0	1	0	1	0	0	0	1
	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	1%	0%	0%	1%	1%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%
62 YEARS (62)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%
63 YEARS (63)	1	1	1	1	1	1	1	0	1	1	0	1	0	0	1	0	1	1	0	0	1	0	0	1	1	1	0	0	1
	0%	0%	0%	1%	0%	0%	0%	0%	1%	1%	0%	1%	0%	0%	1%	0%	1%	1%	0%	0%	1%	0%	0%	1%	0%	0%	0%	0%	1%
65 YEARS (65)	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	1%	0%	0%	0%	0%	0%
ALL MY LIFE (98)	4	2	2	1	3	1	3	0	4	1	1	2	2	1	1	2	2	4	0	1	3	1	3	0	3	1	0	0	4
	1%	1%	1%	1%	1%	1%	2%	0%	2%	1%	1%	2%	2%	1%	1%	1%	1%	2%	0%	1%	1%	2%	1%	0%	2%	0%	0%	0%	3%
OTHER CODES	3	0	3	1	2	1	2	1	2	1	1	1	1	0	2	1	3	3	1	2	1	1	2	0	1	2	0	0	0
	1%	0%	2%	1%	1%	0%	1%	1%	1%	1%	1%	1%	1%	0%	2%	0%	1%	1%	0%	1%	0%	1%	1%	0%	1%	1%	0%	0%	0%
DON'T KNOW/REFUSED (99)	3	0	3	1	2	1	2	1	2	1	1	1	1	0	2	1	3	3	1	2	1	1	2	0	1	2	0	0	0
	1%	0%	2%	1%	1%	0%	1%	1%	1%	1%	1%	1%	1%	0%	2%	0%	1%	1%	0%	1%	0%	1%	1%	0%	1%	1%	0%	0%	0%

Question 29: For how many years have you lived in Whitehall? (continued)

		GENDE	R :	NAP	HOUS	ehold Ome	RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	1	CHILE	DREN ER 18	IN WCS		LOY-		DME ERSHIP		EARS	
	TOTAL	F MALE MA	E-	S NO	THAN	\$45K OR MORE		WHT	OR	VO-	4-YR COL- LEGE			55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	I RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		173 1 49% 51		· ·	9 175 50%		113 32%									174 50%						215 61%						119 34%
Mean S.D. Median	13.5	13.4 14 13.2 13 8.2 9	8.8 12	2 13.9		13.7	6.1	15.4	13.5	14.3	12.8	9.1	11.9	17.5	14.3	14.1	14.4	9.9	10.2	15.1	10.1	12.2	18.4	14.8	10.1	1.3	2.8	29.7 11.6 26.2

	GENDER	SNAP	HOUSEHO INCOME		EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WC	EMPLOY- S MENT	HOME OWNERSHIP	YEARS IN WHITEHALL
	FE- TOTAL MALE MALI	E YES NO	LESS \$45 THAN OF \$45K MOF	R AFR-	HS ASSC 4-YF OR VO- COL LESS TECH LEGE	- TO TO OR	KNOW SOME R SELF ONE ANY NO	YES NO YES	FULL TIR- FULL TIR- TIME ED		1 6 MORE TO TO THAN 5 15 15
TOTAL RESPONDENTS	351 173 178 49% 51%			38 113 185 % 32% 53%) 136 174 223 126 39% 50% 63% 36%				137 92 119 39% 26% 34%
VERY LIKELY (1)	189 88 101 54% 51% 57%						5 73 87 119 71 5 54% 50% 53% 56%				68 50 71 49% 55% 60%
SOMEWHAT LIKELY (2)	81 45 35 23% 26% 20%	-0 0		35 30 37 % 26% 20%			3 32 39 49 31 5 23% 22% 22% 25%		0.0	20 01	35 18 27 26% 19% 23%
NOT TOO LIKELY (3)	38 21 17 11% 12% 10%			9 16 17 % 14% 9%	14 17 7 10% 17% 7%	7 24 9 5 5 20% 7% 5%	5 17 20 27 12 5 13% 12% 12% 9%	2 17 21 1 5 12% 10% 14%		8 28 6% 14%	21 8 9 15% 9% 7%
NOT LIKELY AT ALL (4)	34 15 20 10% 8% 11%			1 9 20 % 8% 11%	14 10 11 9% 10% 11%	l 23 6 5 518% 5% 5%	5 13 26 28 6 5 10% 15% 12% 5%			10 23 7% 12%	10 12 9 7% 13% 8%
DON'T KNOW/REFUSED (5)	8 4 5 2% 2% 3%	3 4% 1	32 61%1	2 4 3 % 4% 2%	6 1 0 4% 1% 0%) 0 2 6 5 0% 2% 6%	5 1 1 1 6 5 0% 1% 0% 5%	5 1 7 5 1% 3% 1%	1 5 3 6 3% 6%	2 5 2% 3%	3 4 2 2% 4% 2%

Question 30: How likely are you to be living in Whitehall two years from now: very likely, somewhat likely, not too likely, or not likely at all?

Question 31: Do you own or rent your home?

	G	BENI	DER	SN	IAP	HOUSI		CE	EC	UCATI	ON		AGE		CRIME	VICTIN	Л		DREN ER 18		EMP ME	LOY- NT	HO OWNE			EARS I HITEHA	
тот	AL MA	ALE	FE- MALE	YES	NO	LESS THAN \$45K	OR	WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR	KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS 3					- · ·	171 50%		 180 52%		÷.					 						211 61%	47 14%			137 40%	90 26%	114 33%
		69 %	74 43%		113 46%			 106 59%							 	107 49%	36 29%		89 44%	29 33%			143 100%	0 0%	24 18%	40 45%	
	••••	•••	100 57%	67 73%		125 73%		 				80 67%		54 55%	 82 48%	112 51%			112 56%			27 58%	•	201 100%	113 82%	50 55%	

Question 32: Do any children -- younger than 18 -- live in your household?

	GENDE	r si	IAP	HOUSE INCO		RACE	E	ED	UCATIO	ON		AGE		C	CRIME	VICTIN	1	CHILD UNDE		IN WCS	EMP ME			ME RSHIP		EARS I HITEHA	
	FI TOTAL MALE MA			LESS THAN \$45K M	OR	AFR- AMER W		OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 173 1 49% 51		249 71%					149 12%													215 61%			201 57%			119 34%
YES (1)	146 59 41% 34% 49	36 49 % 54%		•				56 37%		40 40%				61 45%	81 47%			146 00%	0 0%1	•••	96 45%	4 9%		89 44%			
NO (2)	205 114 59% 66% 51	91 43 % 46%			72 52%		118 4% 6	93 63%		60 60%	56 45%			75 55%		126 57%		-	205 00%	-	119 55%						- ·

	G	GENDER	SN		HOUSE		RAG	CE	ED	UCATI	ON		AGE		(CRIME	VICTI	1	CHILD		IN WCS	EMPI ME			ME RSHIP		EARS HITEH/	
	TOTAL MA	FE- ALE MALE	YES		LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		59 86 1% 59%		90 62%	72 50%	66 45%	56 38%	67 46%	56 38%	48 33%	40 28%		61 42%	17 11%	61 42%	81 56%	97 66%	48 33%		0 0%	91 62%	96 66%	4 3%	53 37%		62 42%	44 30%	38 26%
YES (1)	• ·	33 57 6% 67%		53 59%	53 73%	34 51%	35 64%	42 62%	39 69%	32 66%	19 46%			11 69%	34 55%			35 74%		0 0%1	91 100%	57 59%	2 51%			37 60%	27 61%	26 68%
NO (2)		26 23 4% 27%		31 35%	17 24%	29 44%	18 32%	24 36%	15 27%	12 26%	22 54%		21 34%	5 31%	26 43%			11 22%	49 34%	0 0%	0 0%	33 35%	2 49%			20 32%	17 39%	12 32%
DON'T KNOW/REFUSED (3)	6 4% (06 0%7%	0 0%	6 6%	2 3%	4 6%	3 5%	1 1%	2 4%	4 8%	0 0%	5 7%	1 1%	0 0%	1 2%	4 4%	4 4%	2 4%	6 4%	0 0%	0 0%	6 6%	0 0%	1 2%	5 6%	5 7%	0 0%	0 0%

Question 33: During the school-year that recently ended, did you have any children enrolled in the Whitehall City Schools?

Summary of Questions 32 and 33: Children in Whitehall City Schools

		GEN	IDER	SN	IAP	HOUSI		RA	CE	ED	UCAT	ON		AGE		C	CRIME	VICTIN	Л		DREN ER 18	IN WCS	EMPI ME		HC OWNE	ME RSHI		′EARS HITEH	
	TOTAL	. MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT		VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351	173 49%			249 71%			113 32%							100 28%								215 61%			201 57%			119 34%
HAVE CHILDREN	146 41%														17 17%					146 100%	0 0%1		96 45%	4 9%	53 37%		62 45%		38 32%
HAVE CHILDREN, ENROLLED IN WHITEHALL CITY SCHOOLS (1)	91 26%	00		35 38%		53 30%	34 24%	35 31%	42 23%		32 32%		40 32%	40 31%	11 11%	34 25%		56 25%	35 28%	91 62%	0 0%1	91 100%	57 26%	2 5%	29 20%				26 22%
HAVE CHILDREN, NOT ENROLLED IN WHITEHALL CITY SCHOOLS (2)	49 14%		23 13%	14 15%	•••	17 10%	29 21%		24 13%				23 19%	21 16%	5 5%			38 17%	11 8%	49 34%	0 0%	0 0%	33 16%	2 5%	23 16%				12 10%
HAVE CHILDREN, DK/RF ENROLLED IN WHITEHALL CITY SCHOOLS (3)	6 2%	-	v	0 0%	•	2 1%	4 3%	3 2%	1 0%	2 1%	4 4%	0 0%	5 4%	1 1%	0 0%	1 1%	4 2%	4 2%	2 2%	-	0 0%	0 0%	6 3%	0 0%	1 1%	5 2%		0%	0%
DO NOT HAVE CHILDREN		114 66%	• •		159 64%									66 52%	83 83%				78 62%	-	205 100%	-	119 55%	43 91%	89 63%				81 68%
DO NOT HAVE CHILDREN IN HOUSEHOLD (4)		114 66%	• •		159 64%				118 64%		50 51%		56 45%	66 52%	83 83%	75 55%		126 57%	78 62%		205 100%	0 0%	119 55%	43 91%	89 63%				

Question 34: Are you married or living as a couple, separated or divorced, widowed, or have you never been married?

		GEN	IDER	SN		HOUSE	EHOLD OME	RA	CE	EDI	UCATI	ON		AGE			CRIME	VICTIN	1			IN WCS	EMPI ME		HO OWNE			EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES	NO	LESS THAN \$45K	OR	AFR- AMER	WHT	OR	VO-	4-YR COL- LEGE		35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351	173 49%							185 53%	149 42%	98 28%	100 28%	124 35%	128 36%		136 39%	174 50%		126 36%			91 26%	215 61%	47 13%			137 39%		119 34%
MARRIED, LIVING AS A COUPLE (1)	152 43%			36 39%			88 64%	36 32%	94 51%	49 33%	47 48%	53 53%	42 34%	67 53%	43 43%	61 45%	75 43%	97 44%	53 42%	72 50%	79 39%	41 45%	95 44%	22 47%	87 61%	65 32%	58 42%	41 44%	50 42%
SEPARATED, DIVORCED (2)	65 19%			14 15%	46 18%				34 18%	29 19%	17 18%	17 17%	8 7%	31 24%	26 26%		26 15%	34 15%	30 24%	21 15%	44 21%	15 16%	40 19%	11 23%	13 9%	50 25%	29 21%	20 22%	
WIDOWED (3)	19 5%	7 4%	12 7%	7 8%	11 4%	15 8%	1 1%	9 8%	10 5%	13 9%	4 4%	2 2%	0 0%	0 0%	19 19%	6 4%	7 4%	8 4%	11 8%	3 2%	16 8%	2 2%	4 2%	10 22%	7 5%	12 6%	5 4%	7 8%	6 5%
NEVER MARRIED (4)	110 31%	00		33 36%	75 30%	71 41%	33 24%	41 36%	45 24%	53 36%	29 30%	28 28%	74 60%	27 21%	9 9%	45 33%	64 37%	80 36%	31 24%	47 32%	63 31%	31 34%	73 34%	4 9%	33 23%	72 36%	42 30%	23 25%	
DON'T KNOW/REFUSED (5)	5 1%		5 3%	1 1%	4 2%	2 1%	0 0%	2 1%	2 1%	4 3%	0 0%	0 0%	0 0%	2 2%	2 2%	2 2%	2 1%	3 1%	2 1%	2 1%	3 2%	2 2%	3 2%	0 0%	2 2%	3 1%	3 2%	1 1%	0 0%

Question 35: Are you currently employed <u>full</u>-time?

	GEN	DER	SNA		OUSE INCO		RA	CE	ED	UCATI	ON		AGE		c	RIME	VICTIN	I			IN WCS	EMPL ME		HO OWNE	ME RSHIP		EARS I HITEHA	
	TOTAL MALE	FE- MALE	YES	٦	LESS THAN \$45K N	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 173 49%	178 51% 2							149 42%					100 28%								215 61%			201 57%			119 34%
EMPLOYED FULL-TIME (1)	215 113 61% 65%												93 73%			119 68%					57 62%				111 55%			
STUDENT (2)		17 9% -		13 5% -	19 11%	4 3%	10 9%	10 6%		7 7%	4 4%		3 2%			14 8%		6 5%		12 6%		0 0%	0 0%	9 6%	15 7%	14 10%	3 4%	7 6%
HOMEMAKER (3)	14 4 4% 2%	11 6%	7 8%	6 3%	8 5%	5 4%	3 3%	10 5%	6 4%	4 4%	4 4%	6 5%	4 3%	4 4%	3 3%	5 3%	6 3%	8 6%	11 8%	3 2%	6 6%	0 0%	0 0%	7 5%	7 4%	8 6%	4 5%	2 2%
RETIRED (4)	47 28 13% 16%	20 11% -	12 13% 1	34 14% ·	26 15%	9 6%	13 11%	30 16%		12 13%	11 11%	0 0%	5 4%			17 10%	26 12%	22 17%	4 3%	43 21%			47 00%	20 14%		17 12%	9 10%	21 18%
TEMPORARILY UNEMPLOYED (5)	9 3 2% 2%	6 3%	5 6%	3 1%	4 2%	4 3%	4 3%	3 2%	4 3%	2 2%	2 2%	4 3%	3 3%	1 1%	3 2%					3 1%		0 0%	0 0%	0 0%	7 4%	4 3%	3 4%	1 1%
DISABLED (6)	29 10 8% 6%		20 21%	9 3% ·	25 14%	2 1%	11 9%	18 10%	16 11%	8 8%	5 5%	3 2%	15 12%	11 11%	10 7%	12 7%	16 7%	14 11%		17 8%		0 0%	0 0%	3 2%	25 12%	13 10%	6 7%	9 7%
DON'T KNOW/REFUSED (7)	12 8 3% 5%	4 2%	5 6%	7 3%	9 5%	1 0%	3 3%	6 3%	3 2%	6 6%	3 3%	5 4%	4 3%	3 3%	4 3%	7 4%	8 3%	4 3%	4 3%	7 4%	3 3%	0 0%	0 0%	3 2%	9 4%	5 4%	4 4%	3 3%

Question 36: Are you employed part-time?

		GEN	IDER	SN	IAP	HOUSE	EHOLD OME	RA	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	л	CHILE		IN WCS	EMPI ME		HC OWNE	ME RSHIF		EARS HITEH/	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	ASSC VO- TECH	COL-	18 TO 34	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS	95			34 36%	57 60%	57 60%	22 23%	30 31%	54 57%	48 51%	25 27%	21 22%	32 33%	15 16%		33 34%		54 56%	41 44%	33 35%	61 65%	20 21%	0 0%	47 50%	36 38%		42 45%		32 34%
YES (1)	23 24%	-		6 18%		14 24%	6 28%	10 36%	9 16%	-	6 24%	7 35%	15 49%	3 17%	•	-		14 27%	-		12 20%	5 25%	•	3 7%	4 10%	18 32%		-	4 12%
NO (2)	71 75%			28 82%	39 69%		15 67%	19 64%	44 82%	39 80%	19 76%	13 60%	16 51%	12 77%				39 73%	32 77%		48 79%	15 75%	0 0%	44 93%	32 90%		28 65%		28 88%
DON'T KNOW/REFUSED (3)	1 1%	1 2%	0 0%	0 0%	1 2%	0 0%	1 5%	0 0%	1 2%	0 0%	0 0%	1 5%	0 0%	1 7%	0 0%	0 0%	0 0%	0 0%	1 2%	0 0%	1 2%	0 0%	0 0%	0 0%	0 0%	1 2%	1 2%	0 0%	0 0%

Question 37: Other than friends and family, where do you get most of your news and information about Whitehall?

		GENDE	R	SNAP		OUSEHOL INCOME		ACE	ED	UCATI	ON		AGE		c	CRIME	VICTIN	1			IN WCS	EMPI ME		HON OWNEF			EARS IN	
	TOTAL N		E- ALE Y	ES N	TH	ESS \$451 HAN OR 45K MOR	AFR		OR	ASSC VO- TECH	COL-	TO		55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN F	RENT	1 TO 5	TO T	MORE THAN 15
TOTAL RESPONDENTS						175 13 0% 39%										174 50%								143 41% :				119 34%
<u>PRINT (NET)</u>						71 6 1% 43%					49 49%					69 40%	97 43%					90 42%		63 44% 4	86 43%	60 44%		51 43%
THISWEEK/WHITEHALL NEWS-PRINT (03)	90 26% 2					37 3 1% 26%				26 27%		17 14%		38 38%	38 28%		59 26%	31 24%	31 21%	59 29%			23 49%	43 30% 2	45 22%	30 22%	22 24%	38 32%
COLUMBUS DISPATCH-PRINT (05)	31 9%	14 8% 1			21 3% 1 [.]		7 19 % 17%		16 10%	9 9%	6 6%	9 8%	9 7%	12 12%	9 7%	9 5%		16 13%	7 5%	24 12%	5 5%		9 20%	8 5%	23 11%	14 10%		7 6%
CITY MAILINGS (08)	45 13% 1		25 1% 9			23 20 3% 15%			15 10%	12 12%	19 19%		18 14%	13 13%	18 13%	25 14%	30 13%	15 12%	19 13%	26 13%	12 13%		3 5%	19 13% ⁻	26 13%	20 15%	. –	12 10%
WHITEHALL MAGAZINE-PRINT (23)	0 0%	0 0%	0 0% (0)% (0)% (0 0 0% 0%		-	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%
<u>DIGITAL (NET)</u>	127 36% 3					58 63 3% 45%					39 39%					81 47%					40 44%				65 32%		27 29% -	
CITY WEBSITE (01)	24 7%		10 5% :		21 3% {	9 1: 5% 10%			10 7%	6 6%	8 8%	9 7%	12 9%	3 3%	11 8%	15 9%	18 8%	5 4%	6 4%	18 9%	4 4%		2 5%	12 8%	12 6%	10 7%	4 4%	10 8%
CITY E-NEWS UPDATE (02)	11 3%	5 3%	6 3% :	3 3% 3	8 3% 4	7 . 4% 3%	4 5 6 5%		2 2%	4 4%	5 5%	3 2%	5 4%	3 3%	5 4%	4 2%	7 3%	4 4%	4 3%	7 3%	2 2%	6 3%	1 1%	2 1%	9 4%	7 5%	2 2%	2 2%
THISWEEK/WHITEHALL NEWS-ONLINE (04)	22 6%	13 7%	9 5% 7	-		12 9 7% 7%	• •		11 7%	4 4%	7 7%	5 4%	12 9%	5 5%	11 8%	12 7%	14 6%	8 7%	12 8%	10 5%	9 10%	13 6%	3 6%	7 5%	14 7%	9 6%	6 6%	7 6%
COLUMBUS DISPATCH-ONLINE (06)	6 2%	4 2%	3 2% 2	1 2% 1	3	4 : 2% 2%	2 4 6 3%		4 3%	0 0%	2 2%	5 4%	1 1%	0 0%	3 2%	3 2%	5 2%	2 2%	4 3%	2 1%	1 2%	5 2%	0 0%	4 3%	2 1%	1 1%	4 4%	1 1%
SOCIAL MEDIA, NOT SPECIFIED (07)	1 0%	0 0%	1)% (0)% (1)% (1 0 0% 0%			1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	1 0%	0 0%	0 0%	1 0%	0 0%	1 1%	0 0%
INSTAGRAM (12)	1 0%	0 0%	1 1%	1 % (0)% (0 0% 1%	1 0 6 0%		1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 1%	1 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	1 0%	1 1%	0 0%	0 0%
FACEBOOK (14)	68 19% 1					32 3 8% 23%				18 18%	17 17%		22 17%	7 7%		51 29%	56 25%	13 10%	39 27%	29 14%	23 26%		1 3%	37 26%	30 15%	22 16%	15 16% :	30 26%
INTERNET, NOT SPECIFIED (21)	8 2%	4 3% :	4 2% ;	3 3% 2	5 2% 2	3 ; 2% 4%	53 62%		3 2%	2 2%	3 3%	4 3%	1 1%	2 2%	4 3%	6 4%	6 3%	2 1%	1 1%	7 3%	0 0%	7 3%	0 0%	6 5%	2 1%	3 2%	2 2%	3 3%

Question 37: Other than friends and family, where do you get most of your news and information about Whitehall? (continued)

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTI	1		DREN ER 18	IN WCS	EMPI ME		HO OWNE			EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS		173 49%																					215 61%					92 26%	119 34%
<u>OTHER (NET)</u>		44 25%	33 19%		50 20%			26 23%									34 20%						46 22%					21 23%	26 22%
OTHER (09)	3 1%		2 1%		2 1%		3 2%	1 1%	3 2%	_	-		1 1%	1 0%	2 2%	0 0%		1 1%	2 2%		2 1%	1 1%	2 1%	0 0%	3 2%	1 0%	1 0%	1 1%	2 2%
CITY OFFICIALS (18)	7 2%	3 2%	4 2%	1 2%	5 2%	1 0%	6 4%	1 1%	6 3%	3 2%	1 2%	3 3%	3 3%	2 1%	2 2%	1 1%	4 2%	5 2%	2 1%	3 2%	4 2%	3 3%	5 2%	0 0%	6 4%	1 0%	0 0%	1 1%	6 5%
TV/LOCAL NEWS (19)	44 12%	28 16%	15 9%	14 15%	28 11%	28 16%	10 7%		26 14%				12 10%	12 9%				26 12%			30 15%			8 16%		30 15%		14 15%	14 12%
SIGNS AROUND CITY/PARKS/ LIBRARIES (20)	20 6%	11 6%	10 5%	6 7%	13 5%	11 7%	5 3%	12 10%	5 3%	7 5%	9 10%	4 4%	8 6%	7 6%	5 5%	5 4%		9 4%	11 9%	7 5%	14 7%	2 2%	14 6%	4 7%	3 2%	18 9%		4 4%	3 3%
SCHOOL (22)	3 1%		2 1%	2 2%	1 1%	0 0%	2 1%	2 2%	1 1%	3 2%	0 0%	0 0%	1 1%	2 1%	0 0%	0 0%	1 1%	1 1%	2 1%	2 1%	1 1%	2 2%	2 1%	0 0%	1 1%	2 1%	1 1%	2 2%	0 0%
OTHER CODES	39 11%		16 9%	9 10%			14 10%										17 9%					13 15%		4 8%				12 14%	8 7%
DON'T KNOW/REFUSED (10)	39 11%	23 13%	16 9%	9 10%	27 11%	21 12%	14 10%	20 18%	12 6%	13 9%			12 10%		8 8%	12 9%		19 9%	19 15%	21 15%	17 8%	13 15%		4 8%	12 9%	25 12%	17 12%	12 14%	8 7%

Question 38: Do you have a Facebook account?

	GENDER	SNAP	HOUSEHOL INCOME	D RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN II UNDER 18 W		HOME OWNERSHIP	YEARS IN WHITEHALL
	FE- TOTAL MALE MALE	YES NO	LESS \$45F THAN OR \$45K MOR	AFR-	HS ASSC 4-YR OR VO- COL- LESS TECH LEGE	TO TO OR	KNOW SOME SELF ONE ANY NO	YES NO YE	FULL TIR- S TIME ED	OWN RENT	1 6 MORE TO TO THAN 5 15 15
TOTAL RESPONDENTS	351 173 178 49% 51%		9 175 138 % 50% 39%				136 174 223 126 39% 50% 63% 36%		91 215 47 % 61% 13%		137 92 119 39% 26% 34%
YES (1)	254 115 138 72% 66% 78%		0 125 107 % 71% 78%				108 137 174 79 79% 79% 78% 62%		69 162 28 % 75% 58%		106 59 86 77% 64% 73%
NO (2)	93 57 36 27% 33% 20%		0 10 0				29 36 48 45 21% 21% 22% 36%		22 53 17 % 24% 36%	00 00	31 30 32 23% 32% 27%
NO INTERNET ACCESS (3)	1 0 1 0% 0% 0%	1 1% 0'	0 1 (% 0% 0%) 0 1 5 0% 0%	1 0 0 1% 0% 0%	0 0 1 0% 0% 1%	0 1 1 0 0% 0% 0% 0%) 0 1 5 0% 0% 0	0 0 0 % 0% 0%	0 0 1	0 0 1 0% 0% 1%
DON'T KNOW/REFUSED (4)	4 1 3 1% 1% 1%	3 3% 09	0 0 0) 3 0 5 2% 0%	3 0 0 2% 0% 0%	0 1 3 0% 1% 3%	0 0 0 3 0% 0% 0% 2%	3 0 4 5 0% 2% 0	0 1 3 % 0% 5%	0 3	0 4 0 0% 4% 0%

Question 39: Have you ever been to Whitehall's Facebook page?

	GEN	NDER	SN		HOUSE INCO		RAC	CE	ED	UCATI	ON		AGE			CRIME	VICTI	л			IN WCS	EMPI ME		HO OWNE			EARS I IITEHA	
	TOTAL MALE	FE- E MALE	YES		LESS THAN \$45K M	OR	AFR- AMER	WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR	SELF	KNOV SOME ONE		NO	YES	NO	YES	FULL TIME	RE- TIR- ED	OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS	254 115 45%	138 55%	66 26%	180 71%	125 49%	107 42%		132 52%			75 30%	102 40%	93 37%								69 27%			105 42%		106 42%		86 34%
YES (1)	100 39 39% 34%		21 31%	76 42%		51 48%	7 8%	76 58%	48 48%	27 36%	24 32%	47 46%	33 36%					19 24%	47 41%	53 38%	30 44%		10 37%		40 28%	29 27%		44 51%
NO (2)	153 75 60% 65%			103 57%	83 67%	56 52%	73 92%	55 42%	53 52%	47 64%	51 68%	55 54%	60 64%						67 59%	87 62%	39 56%		17 63%		103 72%	77 73%		42 49%
DON'T KNOW/REFUSED (3)	1 1 0% 1%	0	0 0%	1 0%	1 0%	0 0%	0 0%	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	1 1%	1 1%	1	1 0%	0 0%	0 0%	1 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%

Summary of Questions 38 and 39: Whitehall's Facebook Page

	GENDER	SNAP	HOUSEHOLD INCOME	RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN UNDER 18 V	IN EMPLOY- ICS MENT	HOME OWNERSHIP	YEARS IN WHITEHALL
	FE- TOTAL MALE MALE	YES NO	LESS \$45K THAN OR \$45K MORE	AFR-	HS ASSC 4-YR OR VO- COL- LESS TECH LEGE	TO TO OR	KNOW SOME SELF ONE ANY NO	YES NO	FULL TIR ES TIME ED		1 6 MORE TO TO THAN 5 15 15
TOTAL RESPONDENTS	351 173 178 49% 51%	92 249 26% 71%		110 100	149 98 100 42% 28% 28%	121 120 100	136 174 223 12 39% 50% 63% 36%		91 215 4 6% 61% 13%	110 201	137 92 119 39% 26% 34%
HAVE FACEBOOK ACCOUNT; BEEN TO WHITEHALL'S PAGE (1)	100 39 60 28% 23% 34%	21 76 22% 31%		7 76 6% 41%	48 27 24 33% 27% 24%		46 72 81 19 34% 41% 36% 15%		30 68 1 3% 31% 22%		29 26 44 21% 28% 37%
HAVE FACEBOOK ACCOUNT; HAVEN'T BEEN TO WHITEHALL'S PAGE (2)	153 75 78 44% 43% 44%	46 103 50% 41%			53 47 51 35% 48% 51%	55 60 38 45% 47% 38%	60 64 92 6 44% 37% 41% 47%	5 61 61	39 94 1 3% 44% 37%	40 100	77 33 42 56% 35% 35%
HAVE FACEBOOK ACCOUNT; DK/RF WHITEHALL'S PAGE (3)	1 1 0 0% 0% 0%	0 · 0% 0%	I 1 0 5 0% 0%	0 1 0% 0%	1 0 0 0% 0% 0%	0 0 1 0% 0% 1%	1 1 1 0 0% 0% 0% 0%	0 0 1 % 0% 0%	0 0 0 0% 0% 0%	0 1 0 6 0% 0%	0 0 1 0% 0% 1%
NO FACEBOOK ACCOUNT/INTERNET/ DK/RF (4)	97 58 39 28% 34% 22%	26 69 28% 28%		33 53 29% 29%	47 24 25 32% 24% 25%	21 35 41 17% 27% 42%	29 37 49 4 21% 21% 22% 38%		22 54 20 4% 25% 42%		31 33 32 23% 36% 27%

Question 40: Do you access the Internet most often on a desk- or laptop computer, a tablet, or a smartphone?

	GENDE	r s	NAP	HOUSE INCC		RAG	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1	CHILD UNDE		IN WCS	EMPL MEI		HOI DWNE	ME RSHIP		EARS II IITEHA	
	F TOTAL MALE MA	E- ALE YES	5 NO	LESS THAN \$45K M	OR		WHT	OR		COL-		35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	347 172 1 50% 50	74 89 0% 26%				111 32%	184 53%	146 42%	98 28%	100 29%	124 36%	127 36%	97 28%	136 39%		222 64%			201 58%	91 26%	214 62%	45 13%	143 41%	198 57%	137 40%		118 34%
DESK- OR LAPTOP COMPUTER (1)	105 53 30% 31% 30	52 29)% 33%		50 29%	37 27%	27 25%	59 32%	38 26%	27 27%	37 37%	25 20%	37 29%		30 22%		62 28%	42 34%	36 25%	68 34%	17 19%	50 24%	26 58%	44 31%	59 30%	45 33%	24 27%	÷ ·
TABLET (2)		12 10 7% 11%	,	14 8%	12 9%	9 9%	15 8%	19 13%	5 5%	4 4%	4 3%	11 9%	13 13%	15 11%	14 8%	21 10%	7 5%	8 6%	19 10%	6 6%	13 6%	7 15%	11 8%	16 8%	12 9%	7 8%	9 7%
SMARTPHONE (3)	189 84 1 55% 49% 60	05 44)% 49%		94 54%	83 60%	65 59%	96 52%	74 50%	60 61%	56 56%	93 75%	75 59%		84 62%			59 48%	96 66%	93 46%	64 70%	141 66%	3 7%	78 55%	108 55%	73 54%	48 54%	
DON'T KNOW/REFUSED (4)	25 20 7% 11% 3	6 6 3% 7%	6 19 5 8%	17 10%	5 4%	9 8%	15 8%	15 11%	7 7%	3 3%	2 2%	4 3%	20 20%	7 5%	5 3%	9 4%	16 13%	5 3%	21 10%	4 4%	10 5%	9 20%	10 7%	15 7%	7 5%	9 11%	9 8%

Question 41: Have you, personally, ever been the victim of a crime in Whitehall?

		GEN	DER	SN	IAP	HOUSE		RA	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	1	CHILE			EMPI ME		HO OWNE	ME RSHIP		EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT		VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME	RE- TIR- ED	OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS			178 51%		249 71%				185 53%		98 28%									146 41%		91 26%	215 61%	47 13%	143 41%		137 39%		119 34%
YES (1)	136 39%	67 39%	69 39%	30 33%			58 42%	31 27%	84 45%	48 32%	48 49%		58 47%	47 37%	÷.	136 100%		136 61%		÷ .	75 37%	34 37%		14 30%			37 27%		64 54%
NO (2)	213 61%	104 60%		61 66%		113 65%	79 57%			102 68%		59 59%	65 53%	79 62%		0 0%				83 57%	129 63%	57 63%		33 70%	78 55%		101 73%		55 46%
DON'T KNOW/REFUSED (3)	2 1%	2 1%	0 0%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	2 2%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	1 0%	0 0%	2 1%	0 0%	0 0%	1 0%	0 0%	2 2%	0 0%

Question 42: And, what type of crime was that?

	GENDER	SNAP	HOUSEHOLD INCOME	RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WC	
	FE-	YES NO	LESS \$45K THAN OR \$45K MORE	AFR- 0	HS ASSC 4-YR 18 OR VO- COL- TC ESS TECH LEGE 34	O TO OR	KNOW SOME ONE ANY NO	YES NO YES	RE- 1 6 MORE FULL TIR- TO TO THAN 5 TIME ED OWN RENT 5 15 15
TOTAL RESPONDENTS	136 67 69 49% 51%					58 47 31 136 % 34% 23%100%			4 90 14 65 70 37 36 64 6 66% 10% 47% 51% 27% 26% 47%
<u>THEFT/BREAKING AND</u> ENTERING (NET)	96 53 44 71% 78% 63%					37 36 23 96 % 77% 75% 71%			2 67 8 48 46 22 30 43 6 75% 59% 74% 66% 60% 86% 68%
THEFT, NOT SPECIFIED (01)	17 11 6 12% 16% 9%	0 1 0% 17%	7 7 8 5 11% 14%	1 15 4% 17% 1	5 6 5 12% 13% 13% 99	5 7 5 17 % 14% 17% 12%			3 12 2 9 6 4 6 8 5 13% 16% 14% 8% 10% 16% 12%
THEFT FROM CAR (02)	30 15 15 22% 22% 22%	5 29 15% 25%				14 10 5 30 % 22% 16% 22%			4 22 1 13 17 9 9 11 5 24% 7% 20% 24% 23% 26% 18%
THEFT FROM PERSON (03)	10 7 3 7% 10% 5%	2 7% 8%	3 6 4 5 10% 7%	2 7 5% 8%		3 5 2 10 % 10% 7% 7%		5 5 5 9% 6% 16%	5 8 0 2 8 3 4 3 6 9% 0% 3% 12% 7% 13% 4%
THEFT FROM HOME (04)	19 7 12 14% 10% 18%	4 1 13% 15%		5 10 16% 12% 1		5 8 6 19 % 18% 18% 14%			4 12 3 14 5 2 6 11 5 13% 19% 22% 7% 6% 16% 17%
STOLEN CAR (05)	10 6 4 7% 8% 6%	2 7% 7%		2 8 6% 9%		3 5 2 10 % 11% 5% 7%		6 3 4 10% 5% 11%	4 6 0 5 5 2 4 4 6 7% 0% 7% 7% 5% 10% 7%
THEFT FROM YARD/GARAGE (06)	10 5 5 7% 7% 8%	0 8 0% 89		2 6 8% 7%		4 1 5 10 % 3% 15% 7%		3 7 4% 10% 2%	
BREAKING AND ENTERING, NOT SPECIFIED (20)	12 7 5 9% 11% 7%	5 17% 6%		4 7 12% 8%		3 5 4 12 % 11% 11% 9%		6 6 3 9% 8% 9%	3 8 2 4 7 3 3 6 5 9% 14% 7% 10% 8% 8% 10%
ASSAULT (NET)	15 6 9 11% 10% 13%	4 1 [.] 15% 10%		0 10 2% 12% 1	6 5 4 12% 11% 10% 119	6 7 2 15 % 14% 7% 11%			5 11 1 4 10 6 2 8 6 12% 6% 6% 15% 15% 5% 12%
DOMESTIC VIOLENCE (09)	3 1 2 2% 1% 3%	1 2 4% 2%		0 3 0% 4%	2 0 1 5% 0% 2% 29	1 1 1 3 % 2% 3% 2%		2 1 2 4% 1% 7%	2 3 0 1 2 1 0 2 5 3% 0% 1% 3% 4% 0% 3%
RAPE (10)	4 1 3 3% 1% 4%	1 2 5% 2%		0 4 0% 4%	0 3 1 0% 6% 2% 2%	1 2 0 4 % 5% 0% 3%		2 1 2 4% 2% 6%	2 1 0 1 3 0 1 3 6 1% 0% 1% 4% 0% 2% 4%
ASSAULT (22)	9 4 5 7% 6% 7%	1 3 3% 8%		0 4 2% 5%		5 4 0 9 % 8% 2% 7%		4 5 2 6% 7% 7%	2 7 0 2 6 4 0 5 5 7% 0% 4% 8% 11% 0% 7%
SHOT AT (23)	1 1 0 1% 1% 0%	1 (3% 0%		0 1 0% 1%		0 0 1 1 % 0% 3% 1%	0 1 0 0% 1% 0%	0 1 0 0% 1% 0%	0 0 1 0 1 0 1 0 6 0% 6% 0% 1% 0% 3% 0%
VANDALISM (NET)	12 6 7 9% 8% 10%	7 22% 5%	575 511%9%	17 4%8%1	5 3 4 10% 7% 10% 119	7 3 3 12 % 7% 9% 9%			3 6 2 10 3 3 2 7 5 7% 12% 15% 4% 9% 5% 12%
VANDALISM, NOT SPECIFIED (14)	3 3 1 3% 4% 1%		3 0 3 6 0% 4%	0 3 0% 3%		1 2 1 3 % 4% 2% 3%) 2 2 3 0 2 1 1 5 2% 12% 5% 0% 5% 2% 1%

Question 42: And, what type of crime was that? (continued)

		GEN	DER	SNAP		HOUSEHOLD		RACE		EDUCATION			AGE			CRIME VICTIM				CHILDREN UNDER 18			EMPLOY- MENT		HOME OWNERSHIP		YEARS IN WHITEHALL		
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN F	ENT	1 TO 5	6 TO 15	MORE THAN 15
TOTAL RESPONDENTS		67 49%	69 51%		102 75%		58 43%		84 61%	48 35%	48 35%	40 29%			31 23%1				0 0%		75 55%				65 47% 5		37 27%	36 26%	64 47%
VANDALISM OF HOUSE (15)	5 4%					4 6%	1 2%	0 0%		3 7%	1 1%	1 3%	4 7%	0 0%		5 4%	4 4%	5 4%	0 0%	1 2%	4 5%	0 0%	2 2%	0 0%	5 8%	0 0%		1 3%	4 6%
VANDALISM OF CAR (16)	5 4%						1 2%	1 4%	4 4%	1 1%	3 6%	1 4%	1 2%	1 3%	2 7%	5 4%	4 4%	5 4%	0 0%	3 4%	2 3%	3 8%	3 4%	0 0%	2 3%	3 4%	1 3%	0 0%	4 6%
OTHER (NET)	18 13%	6 9%	12 18%	-		-	12 20%	-	-	6 13%			12 20%				12 14%		0 0%	-	10 14%	-	14 16%	2 12%	4 7% 2		11 29%	2 4%	6 10%
HATE CRIME (17)	1 1%			0 0%		0 0%	1 1%	1 3%	0 0%	0 0%	0 0%	1 2%	0 0%			1 1%	1 1%	1 1%	0 0%		0 0%	1 2%	1 1%	0 0%	1 1%	0 0%		0 0%	1 1%
HIT-SKIP (18)	12 9%		8 11%	1 3%	11 11%		7 12%	5 17%	2 3%	5 11%	1 3%	5 12%	9 15%			12 9%	8 10%	12 9%	0 0%	6 9%	6 8%		11 12%	0 0%	1 1% 1	11 16%	7 20%	2 4%	3 5%
ID THEFT (24)	5 4%	2 2%	3 5%	2 5%	-		3 6%	1 4%	4 5%	1 1%	3 7%	1 3%	3 5%	0 0%	2 7%	5 4%	2 2%	5 4%	0 0%	1 2%	4 5%	0 0%	2 2%	2 12%	2 3%	3 4%	3 8%	0 0%	2 3%
OTHER (97)	0 0%	-	0 1%	0 0%	-	0 0%	0 1%	0 0%	0 1%	0 1%	0 0%	0 0%	0 0%	0 0%	0 1%	0 0%	0 1%	0 0%	0 0%	0 0%	0 1%	0 0%	0 1%	0 0%	0 1%	0 0%	0 1%	0 0%	0 0%
DON'T KNOW/REFUSED	4 3%	1 1%	3 4%	1 3%	2 2%	3 4%	0 0%	1 4%	3 3%	2 4%	1 3%	1 2%	1 2%	1 2%	2 5%	4 3%	2 2%	4 3%	0 0%	2 3%	2 2%	2 6%	1 1%	2 11%	1 1%	3 4%	0 0%	2 5%	2 3%
DON'T KNOW/REFUSED (98)	4 3%	1 1%	3 4%	1 3%	2 2%	3 4%	0 0%	1 4%	3 3%	2 4%	1 3%	1 2%	1 2%	1 2%	2 5%	4 3%	2 2%	4 3%	0 0%	2 3%	2 2%	2 6%	1 1%	2 11%	1 1%	3 4%	0 0%	2 5%	2 3%

Question 43: And, do you know anyone (else) - a friend, relative, or neighbor - someone you know personally, who's been the victim of a crime in Whitehall?

		GENDER	SI	NAP	HOUSE	ehole Ome	RA	CE	ED	UCATI	ON		AGE			CRIME	VICTIN	1	CHILE			EMPI ME			ME RSHIP		EARS I IITEHA	
	TOTAL M	FE- ALE MAL		NO	LESS THAN \$45K	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	351 1 4	173 178 9% 51%							149 42%								223 63%								201 57%	137 39%		119 34%
YES (1)		79 9: 6% 53%								÷.	51 51%						174 78%			92 45%				89 62%		42 31%		
NO (2)		91 82 2% 46%				•••	79 70%	75 40%			48 48%		75 59%			-		126 100%	64 44%	109 53%	41 45%	92 43%	30 64%	52 36%		95 69%		31 26%
DON'T KNOW/REFUSED (3)	4 1%	3 2% 1%	1 2 6 2%	2 1%	3 1%	1 1%	2 1%	1 0%	3 2%	0 0%	1 1%	2 1%	2 2%	1 1%	3 2%	0 0%	•	0 0%	0 0%	4 2%	0 0%	4 2%	0 0%	2 1%	2 1%	0 0%	3 3%	2 1%

Question 44: And, what type of crime was that?

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		C	CRIME	VICTIN	1				EMPI ME		HOI			EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K M	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS	174					83 48%																	119 68%						86 49%
<u>THEFT/BREAKING AND</u> ENTERING (NET)						56 68%																	90 75%						61 72%
THEFT, NOT SPECIFIED (01)	23 13%		10 10%	1 1%		8 10%	13 17%	5 16%	13 12%	4 6%		10 20%			7 16%		23 13%			11 14%			20 17%		15 17%	7 8%	5 12%	5 11%	
THEFT FROM CAR (02)	23 13%		13 13%		17 13%	8 9%	12 16%		14 12%			6 12%			5 10%				0 0%	8 10%	14 16%	5 10%	16 13%	1 7%		6 8%	3 8%	6 14%	13 15%
THEFT FROM PERSON (03)	23 13%		12 12%			11 13%			12 11%			5 10%	9 11%						0 0%	8 10%	15 16%		18 15%	0 0%	11 13%		5 12%	8 19%	8 10%
THEFT FROM HOME (04)	52 30%		28 29%	13 32%		22 27%				24 34%		16 32%					52 30%		0 0%		27 29%				24 27%	26 32%	14 34%	-	27 31%
STOLEN CAR (05)	5 3%	1 2%	3 3%	3 8%	1 1%	3 3%	2 2%	0 0%	5 4%	3 4%		1 1%	1 2%	1 1%	3 6%	3 3%	5 3%	5 3%	0 0%	3 4%	1 1%	3 7%	3 3%	1 4%	4 4%	1 1%	1 1%	1 2%	3 4%
THEFT FROM YARD/GARAGE (06)	9 5%	5 6%	4 4%	1 3%	8 6%	6 7%	1 2%	2 6%	7 6%	1 2%	4 7%	3 6%	4 5%		3 6%	3 3%	9 5%	9 5%	0 0%	2 2%	7 7%	1 2%	6 5%	3 17%	5 6%	4 5%	3 7%	2 4%	4 5%
BREAKING AND ENTERING, NOT SPECIFIED (20)	7 4%		3 3%	0 0%	7 6%		2 3%	2 6%	5 5%	1 1%	4 7%	3 5%	3 4%		3 7%				0 0%	4 5%	3 3%	4 9%	6 5%	2 9%	2 2%	5 6%	1 3%	4 8%	2 3%
ASSAULT (NET)	30 17%		22 23%			16 20%												30 17%		23 29%			18 15%						12 14%
DOMESTIC VIOLENCE (09)	4 2%		3 3%	2 6%	1 1%	2 3%	2 2%	1 2%	3 3%	1 2%	2 4%	0 0%	1 2%	1 2%	1 3%	1 1%	4 2%	4 2%	0 0%	4 5%	0 0%	3 6%	2 1%	0 0%	2 2%	2 3%	2 5%	0 0%	2 2%
RAPE (10)	1 0%		0 0%	1 2%	0 0%		1 1%	0 0%	1 1%	1 1%	0 0%	0 0%	0 0%		1 2%	1 1%	1 0%	1 0%	0 0%	1 1%	0 0%	1 1%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	1 1%
ASSAULT (22)	18 11%	5 6%	13 14%	2 6%	16 12%	7 9%	9 12%	1 4%	14 13%	6 8%		7 15%	7 10%		2 3%		18 11%	18 11%	0 0%	14 17%	4 5%	8 17%	11 10%	1 6%	12 13%	6 8%	6 15%	3 7%	8 10%
SHOT AT (23)	5 3%	2 2%	3 3%	2 5%	3 2%	4 5%	1 1%	2 6%	2 2%	1 2%		2 5%	1 2%	1 2%	3 6%	1 1%	5 3%	5 3%	0 0%	3 3%	2 2%	1 3%	2 2%	1 5%	2 2%	3 3%	2 5%	1 3%	2 2%
FRIEND/FAMILY/NEIGHBOR MURDERED (26)	4 2%		3 3%	2 5%	2 1%		1 1%	1 2%	2 2%	1 1%	1 2%	2 4%	1 2%		0 0%		4 2%		0 0%	3 4%	1 1%	1 2%	1 1%	0 0%	1 1%	3 4%	2 5%	1 3%	1 1%
ATTEMPTED ABDUCTION (12)	1 1%		1 1%	0 0%	1 1%	1 1%	0 0%	0 0%	0 0%	0 0%		1 2%							0 0%	1 1%			1 1%	0 0%	1 1%	0 0%	0 0%	1 2%	0 0%

(continued)

Question 44: And, what type of crime was that? (continued)

		GEN	IDER	SN		HOUSE		RA	CE	ED	UCATI	NC		AGE		С	RIME	VICTIN	1		DREN ER 18		EMPI ME		HO OWNE			EARS II IITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	то	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5	TO T	MORE THAN 15
TOTAL RESPONDENTS	174	79 46%			129 74%	83 48%	76 44%			71 41%		51 29%				88 50%1			0 0%				119 68%	17 10%		82 47%	42 24%		86 49%
VANDALISM (NET)	20 12%		12 13%		9 7%	9 10%	10 13%		10 9%				11 15%			10 11%		20 12%		10 12%			11 9%		11 12%	9 11%	3 7%	6 13%	12 14%
VANDALISM, NOT SPECIFIED (14)	10 6%			5 12%	5 4%	4 5%	6 8%	2 7%	3 3%	5 7%	4 7%	1 3%	7 9%	2 4%	1 2%			10 6%	0 0%	6 7%	4 5%	3 6%	8 6%	1 4%	4 4%	6 8%	3 7%	1 3%	6 7%
VANDALISM OF HOUSE (15)	4 2%	3 3%	1 1%	3 6%	2 1%	1 1%	2 2%	0 0%	4 4%	2 2%	1 3%	1 2%	2 2%	2 4%	1 1%	2 2%	4 2%	4 2%	0 0%	2 3%	2 2%	2 5%	1 1%	0 0%	2 3%	2 2%	0 0%	1 3%	3 3%
VANDALISM OF CAR (16)	6 3%	3 3%		4 9%	2 2%		2 3%	2 6%	2 2%	3 4%	1 2%	2 4%	3 3%	2 4%	2 4%	4 4%	6 3%	6 3%	0 0%	1 2%	5 5%	1 3%	3 2%	0 0%	5 6%	1 1%	0 0%	3 6%	3 4%
OTHER (NET)	16 9%	7 8%		2 6%		10 12%	4 6%	2 5%	8 8%	9 12%	5 9%	3 6%	11 14%	3 6%		11 13%	16 9%	16 9%	0 0%	6 8%	10 10%	4 8%	9 8%	2 10%	9 10%	7 8%	5 11%	2 5%	9 10%
TRESPASSING (13)	1 0%	1 1%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	1 2%	0 0%	1 2%	0 0%	1 1%	1 0%	1 0%	0 0%	1 1%	0 0%	1 2%	1 1%	0 0%	1 1%	0 0%	0 0%	1 2%	0 0%
HATE CRIME (17)	2 1%			2 4%	0 0%		0 0%	0 0%	0 0%	2 2%	0 0%	0 0%	2 2%	0 0%	0 0%	2 2%	2 1%	2 1%	0 0%	0 0%	2 2%	0 0%	0 0%	0 0%	2 2%	0 0%	0 0%	0 0%	2 2%
HIT-SKIP (18)	5 3%	3 4%	1 2%	0 0%	5 4%	5 6%	0 0%	0 0%	1 1%	5 7%	0 0%	0 0%	5 6%	0 0%	0 0%	5 5%	5 3%	5 3%	0 0%	1 2%	3 3%	0 0%	3 3%	0 0%	1 2%	3 4%	3 8%	0 0%	1 2%
ID THEFT (24)	3 2%		2 2%	0 0%	3 2%	2 2%	2 2%	2 5%	2 2%	0 0%	3 6%	0 0%	2 2%	0 0%	2 4%		3 2%	3 2%	0 0%	2 2%	2 2%	2 3%	2 1%	2 10%	2 2%	2 2%	2 4%	0 0%	2 2%
ARSON (25)	2 1%		1 1%	0 0%	2 2%		2 3%	0 0%	1 1%	0 0%	0 0%	2 4%	0 0%	2 4%	0 0%	1 1%	2 1%	2 1%	0 0%	1 1%	1 1%	0 0%	2 2%	0 0%	2 2%	0 0%	0 0%	0 0%	2 2%
OTHER (97)	4 2%	0 0%		1 2%	3 2%		0 0%	0 0%	4 3%	2 3%		0 0%	3 4%	0 0%	1 2%	1 2%	4 2%	4 2%	0 0%	1 2%	2 2%	1 3%	1 1%	0 0%	1 2%	2 3%	0 0%	1 3%	2 3%
OTHER CODES	7 4%	4 5%		0 0%	6 4%	4 5%	2 2%		4 4%	4 5%	3 6%	0 0%	6 8%	1 1%	0 0%			7 4%		4 5%	3 3%	3 6%		0 0%	1 1%	5 7%	0 0%	1 2%	5 5%
DON'T KNOW/REFUSED (98)	7 4%	4 5%	3 3%	0 0%	6 4%	4 5%	2 2%	3 8%	4 4%	4 5%	3 6%	0 0%	6 8%	1 1%	0 0%		7 4%	7 4%	0 0%	4 5%	3 3%	3 6%	7 6%	0 0%	1 1%	5 7%	0 0%	1 2%	5 5%

Summary of Questions 41 and 43: Victim of crime in Whitehall

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE			RIME	VICTIN	1				EMPI ME		HOI			EARS IITEH/	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT		VO-		TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		173 49%																223 63%							143 41%				119 34%
YES				55 60%				48 42%							57 57%1			223 100%		97 66%					107 75%				101 85%
YES, BOTH SELF AND SOMEONE I KNOW (11)				16 17%			39 28%		58 31%						19 19%		88 50%	88 39%	0 0%			28 31%			47 33%		17 12%		
YES, SELF ONLY (12)		25 14%	21 12%			19 11%									11 11%		0 0%	46 20%	0 0%				24 11%	9 19%	16 11%	29 14%		12 13%	
YES, SOMEONE I KNOW ONLY (21)		39 22%	47 27%		60 24%	43 25%	38 27%									0 0%		86 39%	0 0%		51 25%			12 24%		42 21%	25 18%		37 31%
YES, SELF AND DK IF SOMEONE I KNOW (13)	3 1%	2 1%	1 1%	2 2%		3 1%	1 1%	2 1%	1 0%	3 2%	0 0%	1 1%	2 1%	1 1%	1 1%	3 2%	0 0%	3 1%	0 0%	0 0%	3 2%	0 0%	3 2%	0 0%	2 1%	2 1%	0 0%	2 2%	2 1%
NO	127 36%		61 34%			70 40%									42 43%	0 0%	0 0%	0 0%1		49 34%				22 46%		89 44%		33 36%	
NO (22)	126 36%		61 34%			70 40%		65 57%		59 40%		34 34%				0 0%	0 0%		126 00%			35 39%		22 46%	36 25%	88 44%	75 55%		18 15%
DK/RF SELF AND NO, SOMEONE I KNOW (32)	1 0%		0 0%	1 1%	0 0%	0 0%	1 1%	1 1%	0 0%	0 0%	0 0%	1 1%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	1 0%	0 0%	0 0%	1 0%	0 0%	1 1%	0 0%
OTHER CODES	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%
DON'T KNOW/REFUSED (33)	1 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%	0 0%	0 0%	0 0%	0 0%	0 0%	1 0%	0 0%	1 0%	0 0%	0 0%	0 0%	0 0%	1 1%	0 0%

Question 45: Age

	GENDE	R SI	NAP	HOUSE		RAG	CE	ED	UCATI	ON		AGE		C	CRIME	VICTIN	Л	CHILE			EMPI ME		HO OWNE			EARS I HITEHA	
	F TOTAL MALE M	E- ALE YES		LESS THAN \$45K M	OR		WHT	OR	ASSC VO- TECH	COL-	то	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS	351 173 1 49% 5			175 50%														146 41%							137 39%		119 34%
YOUNGER THAN 25 (1)	43 25 12% 14% 10	18 7 0% 8%			12 9%	8 7%	16 9%		6 6%	6 6%		0 0%	0 0%	17 12%			4 3%				28 13%	0 0%		20 10%			21 18%
25 TO 34 (2)	81 34 23% 20% 20				32 23%		42 23%		31 32%	29 29%		0 0%			42 24%		23 18%		30 14%		57 26%	0 0%		60 30%		9 9%	21 18%
35 TO 44 (3)	68 36 19% 21% 18	32 22 3% 23%					29 16%	25 17%	21 22%	19 19%		68 53%	0 0%	19 14%					22 11%		÷ .	1 2%	24 17%		28 20%	32 35%	8 7%
45 TO 54 (4)	60 23 17% 13% 2 ⁻	37 13 1% 14%			32 23%	19 17%	30 16%			25 25%			0 0%							11 13%		4 9%		26 13%			24 20%
55 TO 64 (5)	50 26 14% 15% 14	24 10 4% 10%				13 11%	34 18%	23 15%	14 14%	12 12%		-	50 50%			34 15%	16 13%		37 18%			5 12%		25 12%		12 13%	24 20%
65 TO 74 (6)	29 19 8% 11% (10 5 6% 5%		14 8%	10 7%	7 6%	21 11%	16 11%	7 7%	5 5%	0 0%	0 0%	29 29%	10 7%		15 7%	14 11%	4 3%	25 12%	1 1%	7 3%	17 35%		15 7%	-	8 9%	12 10%
OLDER THAN 74 (7)		10 9 5% 9%		14 8%	0 0%	8 7%	14 7%	13 9%	5 5%	3 3%	-	0 0%	22 22%	4 3%	7 4%	9 4%	13 10%		22 11%	0 0%	0 0%	20 42%		15 7%	9 6%	4 5%	9 7%

Question 46: Education

	GENDER	SNAP	HOUSEHOLD INCOME	RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WCS	EMPLOY- MENT	HOME OWNERSHIP	YEARS IN WHITEHALL
	FE- TOTAL MALE MALE	YES NO	LESS \$45K THAN OR \$45K MORE		HS ASSC 4-Y OR VO- CC LESS TECH LEG	L- TO TO OR	KNOW SOME R SELF ONE ANY NO	YES NO YES	RE- FULL TIR- TIME ED	OWN RENT	1 6 MORE TO TO THAN 5 15 15
TOTAL RESPONDENTS	351 173 178 49% 51%					00 124 128 100 % 35% 36% 28%	0 136 174 223 126 6 39% 50% 63% 36%				137 92 119 39% 26% 34%
GRADE SCHOOL, SOME HIGH SCHOOL (1)	24 10 14 7% 6% 8%	13 1 14% 4%		15 6 13% 3%	2. 0	0 6 4 14 % 5% 3% 14%			3 8 9 5 4% 20%	6 18 4% 9%	11 9 4 8% 10% 3%
HIGH SCHOOL GRADUATE (2)	125 61 64 36% 35% 36%	36 8 40% 34%				0 46 41 38 % 37% 32% 38%	3 44 63 81 44 6 32% 36% 36% 35%			• • • •	42 31 50 31% 34% 42%
VOCATIONAL OR TECHNICAL TRAINING, ASSOCIATE DEGREE (3)	98 52 47 28% 30% 26%	25 7 28% 28%		28 57 25% 31%	0 98 0%100% 0	0 37 35 26 % 30% 28% 26%	6 48 51 67 31 6 35% 29% 30% 24%				42 23 31 31% 25% 27%
COLLEGE DEGREE (FOUR YEAR) (4)	100 48 51 28% 28% 29%	17 8 19% 32%	0. 00	36 52 32% 28%		00 35 44 21 % 28% 35% 21%	1 40 51 65 34 6 29% 29% 29% 27%	10 00 11		50 47 35% 23%	41 27 32 30% 29% 27%
DON'T KNOW/REFUSED (5)	4 2 2 1% 1% 1%	0 0% 1%	303 60%2%	1 1 1% 1%	0 0 0% 0% 0	0 0 3 1 % 0% 2% 1%	1 1 1 1 2 6 1% 0% 0% 2%	2 2 2 2 5 1% 1% 2%	2 4 0 5 2% 0%	1 2 1% 1%	1 2 1 1% 2% 1%

Question 47: Race

		GEN	DER	SN		HOUSE		RA	CE	ED	UCATI	ON		AGE		c	RIME	VICTIN	1	CHILI	DREN ER 18	IN WCS	EMPI ME		HO OWNE			EARS I HITEHA	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K I	OR		WHT		VO-		TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		167 50%	166 50%	92 28%	233 70%		135 41%		185 56%	143 43%	94 28%	94 28%	120 36%	117 35%	97 29%	129 39%	169 51%			139 42%	194 58%	85 25%		44 13%	137 41%	191 57%	131 39%		113 34%
ASIAN (1)	7 2%	3 2%	4 2%	4 4%	3 1%	4 3%	3 2%	0 0%	0 0%	4 3%	2 2%	1 1%	4 4%	3 2%	0 0%	5 4%	6 4%	6 3%	1 1%	3 2%	4 2%	0 0%	3 1%	0 0%	5 4%	2 1%	1 1%	2 3%	4 3%
HISPANIC (2)	11 3%	-	8 5%		9 4%	4 3%	6 4%	0 0%	0 0%	3 2%	5 5%	3 3%	7 5%	4 4%	0 0%	2 2%	7 4%	7 3%	4 3%	6 4%	5 3%	4 5%	7 3%	0 0%	5 4%	6 3%	6 4%	4 5%	1 1%
AFRICAN-AMERICAN (BLACK) (3)	113 34%	58 35%	55 33%	42 46%	67 29%	70 42%	35 26%		0 0%		28 30%	36 38%	40 33%	45 39%	28 29%	31 24%	33 19%	48 22%	65 54%		58 30%	35 42%		13 28%	17 13%	96 50%	66 50%	36 42%	10 9%
WHITE (4)	185 56%	92 55%			142 61%		82 61%		185 00%		57 61%	52 56%	58 49%	59 51%				136 64%			118 61%		108 53%	30 68%		75 39%	51 39%		92 82%
BI-/MULTI-RACIAL (7)	14 4%	10 6%	4 2%	3 3%	11 5%	5 3%	8 6%	0 0%	0 0%	13 9%	0 0%	1 1%	11 9%	3 2%	0 0%	6 5%	11 6%	14 6%	0 0%	6 4%	8 4%	3 4%		1 2%	3 2%	11 6%	6 5%	3 4%	5 4%
NATIVE AMERICAN (8)	3 1%	1 1%	2 1%	1 1%	1 1%	1 0%	1 1%	0 0%	0 0%	0 0%	2 2%	1 1%	0 0%	2 2%	1 1%	1 1%	2 1%	2 1%	1 1%	1 1%	2 1%	0 0%	2 1%	1 2%	1 1%	2 1%	2 1%	0 0%	1 1%

Question 48: Household income

		GEN	IDER	SN	AP	HOUSI	EHOLD OME	RA	CE	ED	UCAT	ON		AGE			CRIME	VICTIN	Л			IN WCS	EMPL MEI		HO OWNE			EARS IITEH/	
	TOTAL	MALE	FE- MALE	YES		LESS THAN \$45K	OR		WHT		VO-	4-YR COL- LEGE	18 TO 34	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS			178 51%	92 26%					185 53%	149 42%	98 28%	100 28%	124 35%	128 36%			174 50%	223 63%			205 59%	91 26%	215 61%	47 13%	143 41%	201 57%	137 39%		119 34%
LESS THAN \$25,000 (1)	87 25%	41 24%	46 26%		41 16%	87 49%	0 0%	45 40%	31 17%	52 35%	22 23%	13 13%	29 23%	30 23%		28 20%	28 16%	44 20%	42 34%	27 19%	60 29%	18 20%	22 10%	15 31%	16 11%	69 34%	43 31%	23 25%	
\$25,000 TO \$44,900 (2)	89 25%	40 23%		19 21%	68 27%		0 0%	25 22%	51 28%	38 25%	33 33%		41 33%	25 20%		34 25%	55 32%	61 27%	28 22%	45 31%	44 21%	35 38%	61 29%	11 24%	29 21%	56 28%	34 25%	25 27%	
\$45,000 TO \$75,000 (3)	94 27%				76 31%	-	94 68%	27 24%	49 27%		25 26%		33 26%	39 30%			50 29%	64 29%	29 23%	48 33%	46 22%	24 26%	77 36%	4 8%	46 32%	47 23%	37 27%	26 28%	30 25%
MORE THAN \$75,000 (4)	44 13%	24 14%		4 5%	40 16%	0 0%	44 32%	8 7%	33 18%	8 5%	9 9%	27 27%	12 9%	21 17%	12 12%		26 15%	32 15%	12 10%	18 12%	26 13%	10 11%	37 17%	5 10%	37 26%	8 4%	12 9%	7 8%	25 21%
DON'T KNOW/REFUSED (5)	38 11%	18 10%		7 7%	24 10%	0 0%	0 0%	9 8%	21 11%	17 11%	9 9%	11 11%	9 8%	13 10%	16 16%			22 10%	15 12%	7 5%	30 15%	5 5%	17 8%	13 27%	14 10%	21 10%	12 9%	11 12%	14 12%

Question 49: Are you (or any of the children living with you) on any type of public assistance, including, for example, SNAP food stamps and Medicaid, but also assistance for housing, utilities, and child care?

	GENDE	SNAF	HOUSEHOL	D RACE	EDUCATION	AGE	CRIME VICTIM	CHILDREN IN UNDER 18 WC	EMPLOY- 6 MENT O	HOME	YEARS IN WHITEHALL
	FE TOTAL MALE MA		LESS \$45 THAN OR O \$45K MOR	AFR-	HS ASSC 4-YR OR VO- COL- LESS TECH LEGE	TO TO OR	KNOW SOME ELF ONE ANY NO	YES NO YE	RE- FULL TIR- S TIME ED C	OWN RENT	1 6 MORE TO TO THAN 5 15 15
TOTAL RESPONDENTS	351 173 17 49% 51		49 175 13 % 50% 39%			124 128 100 1 35% 36% 28% 39	36 174 223 126 9% 50% 63% 36%				137 92 119 39% 26% 34%
YES (1)	92 37 5 26% 22% 31	5 92 %100% (0 64 2 9% 37% 15%			34 35 23 27% 27% 23% 22	30 40 55 36 2% 23% 25% 28%			24 67 17% 34% 3	44 20 27 32% 22% 23%
NO (2)	249 131 11 71% 76% 66					86 88 75 1 69% 69% 75% 75				113 131 79% 65% 6	91 67 88 66% 73% 75%
DON'T KNOW/REFUSED (3)	10 5 3% 3% 3	50 %0%0	0 3 1% 2% 1%	1 4 3 % 4% 2%	3 4 3 3 5 3% 3% 3%	4 4 2 3% 3% 2% 3	4 4 5 4 3% 2% 2% 3%	4 6 4 5 4% 2% 39	3 6 2 6 3% 3%	6 3 4% 1%	2 5 3 2% 5% 3%

Question 50: Have I reached you today on a landline or cell phone?

	GI	ENDER	SN	IAP	HOUSE		RAG	CE	ED	UCAT	ON		AGE			CRIME	VICTI	1	CHILE			EMPI ME			ME RSHIP		EARS I HITEHA	
	TOTAL MAI	FE- E MALE	E YES	NO	LESS THAN \$45K I	OR		WHT	OR	VO-	4-YR COL- LEGE	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO		FULL TIME		OWN	RENT	1 TO 5	TO	MORE THAN 15
TOTAL RESPONDENTS		3 178 % 51%			175 50%											174 50%						215 61%		143 41%		137 39%		119 34%
LANDLINE (1)	46 1 13% 119	9 27 % 15%	-	33 13%	23 13%	14 10%	10 9%	29 16%	20 14%	13 13%		-	13 11%	28 28%				22 17%		35 17%	9 10%		17 36%	26 18%		12 9%	11 12%	22 19%
CELL PHONE (2)	302 15 86% 889			- · ·			102 90%				÷.				121 89%				135 93%			197 92%		116 81%				96 81%
DON'T KNOW/REFUSED (3)	2 1% 19	2 1 % 0%	0	1 0%	1 1%	0 0%	1 1%	1 0%	1 1%	0 0%	0 0%	0 0%	1 1%	1 1%	0 0%	1 0%	1 0%	1 1%	0 0%	2 1%	0 0%	2 1%	0 0%	1 0%	1 0%	0 0%	2 2%	1 1%

Question 52: Gender

	GE	NDER	SN		HOUSE INCC		RAG	CE	ED	UCATI	ON		AGE		(CRIME	VICTIN	Л		DREN ER 18		EMP ME		OME ERSHIF		EARS HITEHA	
	TOTAL MAL	FE- E MALE	YES		LESS THAN \$45K I	OR			OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE	ANY	NO	YES	NO		FULL TIME		RENT	1 TO 5		MORE THAN 15
TOTAL RESPONDENTS		3 178 5 51%		249 71%			113 32%					124 35%				174 50%						215 61%	 	201 57%			119 34%
MALE (1)	173 173 49%100%			131 53%		74 54%	58 51%	92 50%		52 53%	48 48%		58 46%						59 41%			113 53%	 		66 48%		55 46%
FEMALE (2)) 178 5100%	55 59%		•••	64 46%	55 49%	93 50%	78 52%		51 52%	64 52%	69 54%		69 51%		117 52%		86 59%	91 44%	57 63%	102 47%	 • •		71 52%	40 43%	•••

Precinct

		GEND	ER	SN		HOUSE		RAG	CE	ED	UCATI	ON		AGE		c	RIME	VICTIN	1				EMPI ME		HON OWNER			EARS II IITEHA	
	TOTAL N		FE- IALE	YES	NO	LESS THAN \$45K I	OR		WHT	OR	ASSC VO- TECH	COL-	TO	35 TO 54	55 OR OLDR		KNOW SOME ONE		NO	YES	NO	YES	FULL TIME		OWN I	RENT	1 TO 5	то	MORE THAN 15
TOTAL RESPONDENTS	328 5					165 50%																			137 42%				110 34%
1A	42 13% 1		26 17%	13 17%	29 12%			17 17%				13 14%				18 14%		27 13%	15 13%	23 19%	19 9%	12 16%		-	17 12%	26 14%		17 19%	
1B	27 8%		14 9%	10 13%	15 6%		11 9%	6 6%	20 11%	15 10%	6 6%	7 8%	5 5%	10 8%	12 12%	9 7%		17 8%	10 9%	9 7%	18 9%	6 9%	16 8%	7 14%	17 12%	9 5%	9 7%	5 6%	13 11%
2A	30 9%	16 9%	14 9%	5 6%	23 9%		16 13%		18 10%		10 11%	7 8%		12 10%		12 9%			12 10%	16 13%		11 15%	19 9%	2 3%	9 7%	20 11%	20 16%	5 6%	5 4%
2B	23 7%	14 8%	9 6%	6 7%	17 7%		7 6%	1 1%	17 10%	4 3%		12 13%		3 3%				17 8%	6 5%	4 4%	18 9%	3 5%	14 7%	3 6%	16 11%	4 2%		2 2%	16 14%
2C	32 10% 1	18 1%	14 9%	9 12%	23 10%	24 15%	7 6%	16 16%	11 6%	17 12%		5 6%	12 11%					18 9%	14 12%	7 6%	25 12%	5 7%	22 11%	6 13%	2 1%	31 17%	23 18%	5 6%	4 4%
3A	41 12% 1		14 9%	9 11%	32 13%	21 13%	16 12%	4 4%	26 15%	24 17%	8 9%	8 9%		13 11%		15 12%		32 15%	9 8%	14 11%		7 10%		7 15%	20 14%	21 12%		12 14%	
3B	15 5%	7 4%	8 5%	0 0%	15 6%		10 8%	4 3%	10 5%	5 3%	7 7%	4 4%	6 5%	4 3%	5 6%	8 6%	7 5%	10 5%	5 5%	5 4%	10 5%	1 1%	12 6%	2 5%	9 7%	6 3%	5 4%	3 3%	7 7%
3C	26 8%	12 7%	13 9%	3 3%	19 8%		7 5%	5 5%	18 10%	17 12%	4 5%	4 4%	10 9%	8 6%	9 9%	7 5%		14 7%	11 9%	7 6%	18 9%	4 6%	15 7%	3 5%	11 8%	12 7%	6 5%	10 12%	9 8%
4A	24 7%	12 7%	12 8%	9 11%	16 7%	13 8%	9 7%	14 14%	10 6%	11 7%	5 5%	9 10%	3 3%		9 9%	7 6%		12 6%	11 10%	12 9%	13 6%	6 8%	17 8%	2 4%	11 8%	14 8%	5 4%	10 11%	9 8%
4B	37 11% 1		19 12%	12 15%	24 10%		15 11%		21 12%	15 10%				13 11%		17 13%		27 13%	10 9%		20 10%	10 14%		7 14%		21 11%	13 10%	10 12%	14 12%
4C	30 9%	16 9%	15 9%	5 6%	25 11%			18 18%	10 6%	8 6%	9 11%	13 14%	9 8%	15 13%		13 11%		18 8%	13 11%	10 8%		7 10%		5 11%	10 7%	21 11%	15 12%	8 9%	7 6%

Questionnaire

Study # 16012

1. Hello. May I speak with _____, please?

(IF RESPONDENT IS ON THE PHONE, SKIP TO 3) (IF RESPONDENT IS AVAILABLE, GO TO 2) (IF RESPONDENT IS <u>NOT</u> AVAILABLE, OBTAIN CALLBACK INFORMATION)

- 2. Hello, (Mr. / Ms.) ____? (CONFIRM IDENTITY)
- 3. My name is ______. I'm calling from Saperstein Associates, an independent, opinion research firm here in Central Ohio. We are conducting for the City of Whitehall a community attitudes survey and you have been randomly selected to participate. Please be assured that whatever you tell me will be held in strict confidence. Is this a convenient time to conduct an interview, or would another time be better? I need about ten minutes.
 - 1. Convenient time(GO TO 4)2. Not convenient / DK(SCHEDULE CALLBACK)3. RF(TERMINATE)
- 4. Before I begin, I need to ask you this: Do you currently live in the City of Whitehall or in another community?

1. City of Whitehall	(GO TO 5)
2. Another community	(TERMINÁTE)
3. DK/RF	(TERMINATE)

- 5. Here's my first question: All things considered, as a place to live, would you rate Whitehall excellent, above average, average, below average, or poor?
 - 1. Excellent
 - 2. Above average
 - 3. Average
 - 4. Below average
 - 5. Poor
 - 6. DK / RF
- 6. As you look to the future, is the City of Whitehall heading in the right direction or is it off on the wrong track?
 - 1. Right direction
 - 2. Wrong track
 - 3. DK/ŘF
- 7. When you think of issues, concerns, or problems <u>facing</u> the City of Whitehall, what should your local public officials consider their two or three highest priorities? (PROBE TO CLARIFY)

8. As you look ahead, say, three to five years from now, what would you like to see more of in Whitehall? (PROBE TO CLARIFY)

9. As a resident of Whitehall, how satisfied are you with each of the following city services? Choose from very satisfied, somewhat satisfied, somewhat <u>dis</u>satisfied, and very dissatisfied. If you have no opinion of a service I mention, just tell me, and I'll go on. Okay? Here's the first one ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) (As a resident of Whitehall) are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

(SHUFFLE)	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	DK <u>RF</u>
a. Garbage collection	1	2	3	4	5
b. Police services	1	2	3	4	5
c. Snow removal	1	2	3	4	5
d. Fire and EMS, or Emergency Medical Services	1	2	3	4	5
e. Leaf and brush collection	1	2	3	4	5
f. Litter control	1	2	3	4	5
g. Street and road maintenance, which includes the filling of potholes	1	2	3	4	5

10. When it comes to crime and other dangerous behaviors in Whitehall, do you feel very safe, somewhat safe, not too safe, or not safe at all?

1.	Very safe	(SKIP TO 12)
2.	Somewhat safe	(SKIP TO 12)
3.	Not too safe	(GO TO 11)
4.	Not safe at all	(GO TO 11)
5.	DK / RF	(SKIP TO 12)

11. Why do you feel that way – in other words, what's happened that causes you not to feel safe? (PROBE TO CLARIFY)

Now, how satisfied are you with each of the following city amenities? Again, choose from very satisfied, somewhat satisfied, somewhat satisfied, and very dissatisfied. If you have no opinion of a service I mention, just tell me, and I'll go on. Okay? Here's the first one ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) Are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

(SH	IUFFLE)	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	DK <u>RF</u>
a.	Programs organized through the city's Parks and Recreation Department	1	2	3	4	5
b.	Whitehall's parks and park facilities	1	2	3	4	5
C.	Whitehall's community events, including the Community Health Expo, Music in the Park, National Night Out, and the Food Truck Festival	1	2	3	4	5

- 13. Think once again about Whitehall's community events: During the past few years, have you <u>been</u> to any of the community events sponsored by the City of Whitehall?
 - (IF "YES") And, can you tell me which events sponsored by the city you've been to? (DO NOT READ LIST)
 - 1. Yes, Food Truck Festival
 - 2. Yes, Health Expo
 - 3. Yes, Music in the Park
 - 4. Yes, National Night Out
 - 5. Yes, Fourth of July
 - 6. Yes, Other (specify)
 - 7. No, have not been to any Whitehall events
 - 8. DK / RF
- 14. This next question involves Whitehall's city officials. Specifically, how satisfied are you with the performance of city officials in each of following areas. Once again, choose from very satisfied, somewhat satisfied, somewhat <u>dis</u>satisfied, and very dissatisfied. Or, if you have no opinion, just tell me, and I'll go on. Okay? Here's the first one ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) (When you consider the performance of city officials in this area) are you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

(SHUFFLE)	<u>VS</u>	<u>SS</u>	<u>SD</u>	<u>VD</u>	DK <u>RF</u>
a. Planning for the future	1	2	3	4	5
b. Addressing the concerns of residents	1	2	3	4	5
c. Managing the city's finances	1	2	3	4	5
d. Improving Whitehall as a place to live	1	2	3	4	5

e.	Keeping residents informed of important issues involving Whitehall	1	2	3	4	5
f.	Strengthening the city's economy	1	2	3	4	5

15. Now, during the past year, have you, yourself, contacted a city office to raise an issue, express a concern, or get information?

(IF "YES") And, did you do that once or more than once?

1. Yes, once	(GO TO 16)
2. Yes, more than once	(GO TO 16)
3. No	(SKIP TO 20)
4. DK / RF	(SKIP TO 20)

- 16. Think about (that contact / your most recent contact with the city): Did you speak with someone by phone or in person, did you write a letter, did you send an email, or did you reach out on social media?
 - 1. Phone
 - 2. In person
 - 3. Letter
 - 4. Email
 - 5. Social media
 - Other (specify)
 DK / RF
- 17. Can you tell me the department you contacted or the purpose of that contact?
- 18. Overall, how satisfied were you with that experience and, please, focus on the customer service you received: Were you very satisfied, somewhat satisfied, somewhat dissatisfied, or very dissatisfied?

1.	Very satisfied	(SKIP TO 20)
2.	Somewhat satisfied	(SKIP TO 20)
3.	Somewhat dissatisfied	(GO TO 19)
4.	Very dissatisfied?	(GO TO 19)
5.	DK / RF	(SKIP TO 20)

19. Why is that: in other words, why were you dissatisfied with that experience? (PROBE TO CLARIFY)

20. As plans for the future of Whitehall are developed, should city officials make each of the following a high, medium, or low priority. Let's begin with ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) Should city officials make this a high, medium, or low priority?

(FROBE) Should city officials make <u>tins</u> a high, medium, of low phoney?					DK	
	(S⊦	IUFFLE)	<u>Hi</u>	<u>Medium</u>	Low	<u>RF</u>
	a.	Adding housing that targets senior citizens and empty nesters	1	2	3	4
	b.	Adding housing that targets young professionals	1	2	3	4
	C.	Developing mixed-used buildings, with stores at street level and apartments on the floors above	1	2	3	4
	d.	Building more single family homes	1	2	3	4
	e.	Building a full-service hotel	1	2	3	4
	f.	Adding a new strip shopping-center	1	2	3	4
	g.	Building a big-box store, similar to Target or Meijer (MYER) \ldots	1	2	3	4
	h.	Adding more industrial or warehouse space	1	2	3	4
	i.	Adding more neighborhood retail stores	1	2	3	4
	j.	Adding more office space	1	2	3	4

21. And, which of these should city officials make their highest priority? (RECORD LETTER)

22. Here are some other items ... and, again, as I read each one, tell me if city officials should make it a high, medium, or low priority as they plan for the future. Let's begin with ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) Should city officials make this a high, medium, or low priority?

(1 + 10) = 2, $(1 + 10) = 10$, $(1 +$					
(Sł	HUFFLE)	<u>Hi</u>	<u>Medium</u>	<u>Low</u>	DK <u>RF</u>
a.	Adding programs offered through the Parks and Recreation Department	1	2	3	4
b.	Repairing and repaving more streets	1	2	3	4
C.	Developing a free service that connects Whitehall residents with persistent health problems to the city's paramedics, who can help them find appropriate health care resources	1	2	3	4

23. And, which of <u>these</u> should city officials make their highest priority? (RECORD LETTER)

24. Recently, the city announced that Heartland Bank is moving its corporate offices to Whitehall. Have you heard anything about that?

1.	Yes	(GO TO 25)
2.	No	(SKIP TO 27)
3.	DK / RF	(SKIP TO 27)

25. From what you've heard, are your impressions of Heartland's move to the city very positive, somewhat positive, somewhat negative, or very negative – or don't you have an opinion?

1.	Very positive	(GO TO 26)
	Somewhat positive	(GO TO 26)
	Somewhat negative	(GO TO 26)
4.	Very negative	(GO TO 26)
5.	DK / RF	(SKIP TO 27)

26. Why do you feel that way - in other words, why are your impressions of Heartland's move (positive / negative)?

27. The 2014 Parks Master Plan includes several improvements for Whitehall Community Park, located on Hamilton Road. As I mention each one, tell me if city officials should make it a high, medium, or low priority. Let's begin with ... (GO TO APPROPRIATE ITEM, THEN READ PROBE)

(PROBE) (For Whitehall Community Park) should city officials make this a high, medium, or low priority?

(Sł	HUFFLE)	<u>Hi</u>	Medium	Low	DK <u>RF</u>
a.	Improving access for pedestrians and vehicles to the lower portion of the park	1	2	3	4
b.	Transforming the lower portion of the park to natural prairie with walking and bike paths	1	2	3	4
C.	Increasing the disc golf course to 18 holes	1	2	3	4
d.	Adding parking closer to the shelter houses	1	2	3	4
e.	Improving access from the park to Big Walnut Creek	1	2	3	4
An	d, which of these should city officials make their highest priority? (I	RECO	ORD LETT	ER)	

28.

29. Finally, a few questions about you and your household. First, for how many years have you lived in Whitehall? (ALL MY LIFE = 98)

30. How likely are you to be living in Whitehall two years from now: very likely, somewhat likely, not too likely, or not likely at all?

- 1. Very likely
- 2. Somewhat likely
- 3. Not too likely
- 4. Not likely at all
- 5. DK / RF
- 31. Do you own or rent your home?
 - 1. Own
 - 2. Rent
 - 3. DK/RF
- 32. Do any children younger than 18 live in your household?

1.	Yes	(GO TO 33)
2.	No	(SKIP TO 34)
3.	DK / RF	(SKIP TO 34)

- 33. During the school-year that recently ended, did you have any children enrolled in the Whitehall City Schools?
 - 1. Yes
 - 2. No
 - 3. DK/RF
- 34. Are you married or living as a couple, separated or divorced, widowed, or have you never been married?
 - Married, living as a couple
 Separated, divorced

 - 3. Widowed
 - 4. Never married
 - 5. DK/RF
- 35. Are you currently employed full-time?

(IF "NO") Are you a student, a homemaker, retired, temporarily unemployed, or disabled?

1.	Employed full-time	(SKIP TO 37)
	Student	(GO TO 36) (
3.	Homemaker	(GO TO 36)
4.	Retired	(GO TO 36)
5.	Temporarily unemployed	(GO TO 36)
6.	Disabled	(SKIP TO 37)
7.	DK / RF	(SKIP TO 37)

36. Are you employed part-time?

- 1. Yes
- 2. No
- 3. DK/RF

37. Other than friends and family, where do you get most of your news and information about Whitehall? (RECORD UP TO TWO MENTIONS)

- 01. City website
- 02. City e-news update03. ThisWeek / Whitehall News print
- 04. ThisWeek / Whitehall News online
- 05. Columbus Dispatch print
 06. Columbus Dispatch online
 07. Social media (specify)

- 08. City mailings
 09. Other (specify; print / online)
 10. DK / RF
- 38. Do you have a Facebook account?

1.	Yes	(GO TO 39)
2.	No	(SKIP TO 40)
3.	Do not have Internet access	(SKIP TO 41)
4.	DK / RF	(SKIP TO 41)

- 39. Have you ever been to Whitehall's Facebook page?
 - 1. Yes
 - 2. No
 - 3. DK/RF
- 40. Do you access the Internet most often on a desk- or laptop computer, a tablet, or a smartphone?
 - 1. Desk- or laptop computer
 - 2. Tablet
 - 3. Smartphone
 - 4. DK/RF
- 41. Have you, personally, ever been the victim of a crime in Whitehall?

1.	Yes	(GO TO 42)
2.	No	(SKIP TO 43)
3.	DK / RF	(SKIP TO 43)

42. And, what type of crime was that? (PROBE ONLY TO CLARIFY)

43. And, do you know anyone (else) – a friend, relative, or neighbor – someone you know personally, who's been the victim of a crime in Whitehall?

1.	Yes	(GO TO 44)
2.	No	(SKIP TO 45)
3.	DK / RF	(SKIP TO 45)

44. And, what type of crime was that? (PROBE ONLY TO CLARIFY)

45. I have just a few more questions. First, are you younger than 25, 25 to 34, 35 to 44, 45 to 54, 55 to 64, 65 to 74, or older than 74?

- 1. Younger than 25
- 2. 25 to 34
- 3. 35 to 44
- 4. 45 to 54
- 5. 55 to 64
- 6. 65 to 74
- 7. Older than 74
- 8. DK / RF

46. And, what is the highest level of formal education you have completed?

- 1. Grade school, some high school
- 2. High school graduate
- 3. Vocational or technical training, Associate degree
- 4. College degree (four year)
- 5. DK/ŘF
- 47. Are you Asian, Hispanic, African-American, White, or another ethnicity?
 - 1. Asian
 - 2. Hispanic
 - 3. African-American (Black)
 - 4. White
 - 5. Other (specify)
 - 6. DK / RF
- 48. Which of the following best describes your total household income from all sources and before taxes: Less than \$25,000, \$25,000 to \$44,900, \$45,000 to \$75,000, or more than \$75,000?
 - 1. Less than \$25,000
 - 2. \$25,000 to \$44,900
 - 3. \$45,000 to \$75,000
 - 4. More than \$75,000
 - 5. DK / RF

- 49. And, finally, are you (or any of the children living with you) on any type of public assistance, including, for example, SNAP food stamps and Medicaid, but also assistance for housing, utilities, and child care?
 - 1. Yes 2. No
 - 3. DK/RF
- 50. One last thing: Have I reached you today on a landline or cell phone?
 - 1. Landline
 - 2. Cell phone
 - 3. DK/RF
- 51. Thank you for sharing your opinions with me. Good-bye. (TERMINATE)
- 52. GENDER: 1. Male
 - 2. Female
- 53. LENGTH: _____
- 54. AGE: _____
- 55. WARD: _____